



## NEWSFLASH

# 88.7% offering online services to citizen

This year 2011 involves the sixth Malaysia Government Portal and Website Assessment (GOWA) conducted since its first in 2005. With the objective to reach out to the citizen, the Assessment also aimed to help promote education and the online services provided by Government agencies.

Malaysia has consistently made up of 2 agencies, namely the assessment staff and participating lead agencies. The former conducted a lot of efforts which was developed and agreed upon during the System Working Group (SWG) meeting. Members of the meeting are from MAMPU, MOSTI, Public Service Department and SPA. With the 7th approval, assessment was then conducted for a period of three and half months, beginning April 2011. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latter approach, reports of international bodies were studied. The year 2010 assessment was held in "Wangsa Maju" which is a Government Building in it was the only report produced for the year. Malaysia was ranked to obtain its place at number 24 with 67.27 stars. Nevertheless, there is an improvement of 2.27 more. Out of the 7 indicators, 2 were found to be the most effective with SIGMA 2011 scores required (Industry-Performance, Applications, National Portal and a Development).



In alignment to the requirement that some website are not operational, Portal and Website category were introduced in the criteria to the 2 pillars. It is also stipulated in the criteria will have the responsibility to new additional 10 marks from the total of 100 marks.

So other public objective of the Assessment is to streamline all listed agencies and their respective URIs on multi-agency portal. As per the finding, the respective agencies were to verify their existence or not to enhance user in public when accessing the gateway portal of their availability.

"Although the Government had successfully operated online services, it had to rethink whether they are still relevant."

# MALAYSIA GOVERNMENT PORTALS AND WEBSITES ASSESSMENT 2011



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## ACKNOWLEDGEMENT

Multimedia Development Corporation (MDeC) would like to take this opportunity to convey gratitude to all those who have made the Malaysia Government Portals and Websites Assessment (MGPWA) possible again for the sixth year.

MDeC is bound and deeply indebted to the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU), Ministry of Science, Technology and Innovations (MOSTI), Public Service Department Malaysia (PSD) and Economic Planning Unit (EPU) for their continuous support, interest, assistance and encouragement as the Technical Working Group (TWG) members.

# Executive Summary

This year 2011 denotes the sixth Malaysia Government Portals and Websites Assessment (MGPWA) conducted since its first in 2005. With the objectives to reach out to the citizen, the assessment also aimed to help promote information and the online services provided by Government agencies.

MGPWA has consistently made up of 2 approaches, namely the assessment itself and incorporating best practices. The former involved a set of criteria which was developed and agreed upon during the Technical Working Group (TWG) meeting. Members of the meeting are from MAMPU, MOSTI, PSD and EPU. With the TWG approval, assessment was then conducted for a period of three and half months, beginning April 2011. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latter approach, reports of international bodies were studied. This year observation was only made to Waseda University World e-Government Ranking as it was the only report produced for the year. Malaysia was noted to retain its place at number 24 with 67.37 score. Nevertheless, there is an improvement of 3.87 score. Out of the 7 indicators, 3 were found to be the most affiliated with MGPWA 2011 namely Required Interface-Functioning Applications, National Portal and e-Participation.

In adjustment to the requirement that some websites are not transactional, Portal and Website category were introduced in the assessment. Both portals and websites have to conform to the 5 pillars. Criteria were rearranged according to the new 5 pillars, i.e. Content, Usability, Security, Participation and

Services. New criteria were also introduced this year. A portal as compared to the website will have the opportunity to earn additional 10 marks from the total of 100 marks.

The total portals and websites assessed in MGPWA 2011 have increased to 1,155. They are derivation from item Machinery on myGovernment Portal. From the assessment, there are still availability of inaccessible portals/websites, a total of 64. In the overall ranking of portals and websites, sub rankings were derived. They are Ministry, State, Local Authority, University and Managed Portal Services (MPS). Two new sub rankings are introduced - Top 10 Portals and Top 10 Websites.

In terms of star rating, a significant progress was observed in the 5-star. There are 285 5-stars as compared to 101 in 2010. The 4-star portals/websites are the biggest portion, an increment of 50.45%. For 3-star, the total portals/websites is 330, an increment of 0.61%. As desired, the number for 2-star and 1-star has much reduced. A noteworthy finding of MGPWA 2011 was the percentage of portals and websites rated 3-star onwards which sums up to 86.71%, as compared to 61.57% in 2010.

The other subtle objective of the assessment is to streamline all listed agencies and their respective URLs on myGovernment portal. As there are a number of 64 inaccessible portals/websites, the respective agencies need to verify their existence as not to confuse users or public when accessing the gateway portal of their availability.

Many portals/websites scored well for updating criteria such as contact number, updated website and web 2.0. Number of online

services showed good progress with 88.7% achieved at least 1 service put online. Statistic of online services tracked via the sites and the client's charter achievement were found to be on the contrary. For the disability criteria, it is not encouraging as fulfillment showed only 34.19%. Languages, although has several combinations, was observed to have majority of only 1, either Malay language or English language. Platforms to promote citizen participation are still low where response for feedback forms was given not within 3 working days. Social media is not widely used with only 61.96%.



*“Number of online services showed good progress with 88.7% achieved at least 1 service put online.”*

Taking into account the observations made, Government portals and websites must strive further to ensure better take-up rate for every citizen of Malaysia and utilizing the portals and websites as their communication medium when dealing with Government agencies.

“Although the Government has successfully operated online services, it has to rethink whether they are still relevant.

I recognize that we have implemented many e-Government applications nationwide over the years. (But) just because it is e-something, it doesn't make it relevant for all time.”

**YBhg. Tan Sri Mohd Sidek bin Hj. Hassan**  
**The Chief Secretary to the Government of Malaysia**  
**National ICT Conference 2011**



The Executive Roundtable session during the National ICT Conference (NICT) 2011 with the presence of The Chief Secretary to the Government of Malaysia, YBhg. Tan Sri Mohd Sidek bin Hj. Hassan to officiate session.

## 88.7% offering online services to citizen

This year 2013 marks the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2007. With the objective to reach out to the citizens, the Assessment also aimed to help provide information and the online services provided by Government agencies.

MSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MDSU, Public Service Department and SP7. With the 2013 annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 countries, 3 were found to be the most advanced with MSPWA 2013 namely Republic of Korea, Singapore and New Zealand.

In alignment to the requirement that some entities are full Government Portal and Website owners were introduced in the assessment. Such parties and portal as compared to the website will have the opportunity to be assessed to make for the total of 100 marks.



The other main objective of the assessment is to streamline all listed agencies and their status on a number of 84 indicators for every state agencies do not to confuse users or public when accessing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# 1.0 INTRODUCTION

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The Malaysia Government Portals and Websites Assessment (MGPWA) 2011 is conducted in order to support the delivery of public services in Malaysia. From the star rating awarded at the end of the assessment, Government portals/websites will be able to improve themselves further towards becoming a good, beneficial portals/websites to citizen.

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Over the past 5 years, since the mandated given by YAB Prime Minister to MDeC to undertake an audit on all of the Government agencies on 7<sup>th</sup> December 2006, MGPWA has gone through quite an experience. Starting with only 903 portals/websites, the numbers has thus far been increasing to 1,155 this year. Portals and websites of different star rating continue to aim to be at top of the ranking by seeking ways to be a portal/website that cater the needs of its users. Hence, these portals and websites has transformed towards providing services that are convenient and easy to citizen.

This report presents the result of MGPWA 2011 star rating together with the overall analysis. Observations made and situations encountered through out the assessment are put forward so that they are taken notice of by every Government portals and website. At the end of the report, recommendations are given and hopefully being considered.

A set of evolved criteria which was used when assessing the portals and websites were formed based on the international reports and practices. The scores obtained will then decide the rating that they will be accorded with.

The MGPWA 2011 has seen the greatest impact thus far. The performance and number of 5-star portals and website has increased tremendously. This is the result from the active participation of Government agencies at various workshops, 1-to-1 consultation sessions and seminars organized throughout the nation. For this encouraging situation to be further enhanced, cooperation of every Government agency to play their pivotal role in encouraging usage of their respective services offered must prevail. Fundamentally, ensuring E-Government implementation will be better served.

## 88.7% offering online services to citizen

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MSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MGSU, Public Service Department and SP20 (the 2008 special assessment unit) conducted for a period of three and half months, beginning April 2011. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

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In alignment to the requirement that some entities are full Government Portal and Website (GPOW) and others are not, the entities are divided into two groups. The entities in the 1st group, 8 portal is required to be applied to make have the opportunity to be applied to make have the total of 300 units.



The other suite objective of the assessment is to streamline all listed agencies and their staff on a number of 84 institutions by early this year. The negative agencies need to be ready to public when allowing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to continue whether they are still relevant."

## 2.0 OBJECTIVES

## 2.0 Objectives

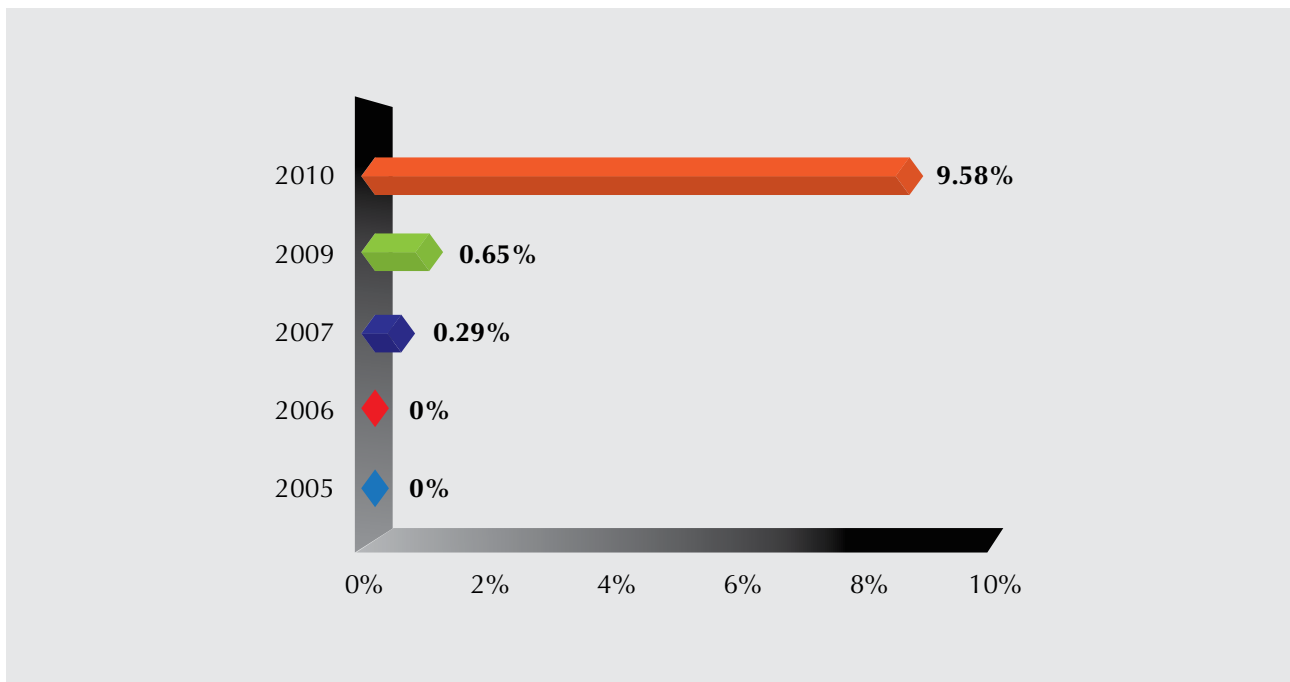
The main objective of MGPWA is to aid Government agencies towards furnishing portal/website that has the ability to reaching out to the citizens, be it at cities or in the rural areas.

To encourage usage, agencies must then focus on ways to keep these citizens returning to the portals/website for more information and also services offered. This is where not only

offering more online services are important, but also driving these initiatives to the citizens via portals/websites as a key objective.

Hence, several criteria were put together in MGPWA so that Government agencies would be able to adapt best practices and at the same time, able to obtain the 5-star rating.

*“reaching out to the citizen”*



**Figure 1: 5-Star Rating Comparison from 2005 to 2010**

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In alignment to the requirement that some entities are full Government Portal and Website services were introduced in the website to the 3 pillars, 8 portal is completed. This website will have the opportunity to be expanded to make for the total of 300 sites.



The other main objective of the assessment is to streamline all listed agencies and their status on a number of 84 indicators for every state agencies do not to confuse users or public when accessing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

## 3.0 SCOPE OF STUDY

## 3.0 Scope of Study

The MGPWA 2011 is divided into 2 areas namely Assessment and Best Practices.

### 3.1 Assessment

The total portals and websites assessed in MGPWA 2011 is 1,155 of which 479 falls under Federal and 675 under State.

These portals and websites were derivation from Machinery of myGovernment (<http://www.malaysia.gov.my>) Portal. Remaining was myGovernment (myGov) Portal itself. Breakdown and comparison of total portals and websites is depicted in Table 1. To date the number of portals and websites has increased by 0.87%.

CATEGORY	2011	2010	2009	2007	2006	2005
Federal	479	454	448	442	419	321
State	675	683	714	681	628	578
Others	1 myGov*	6	6	6	7 MyHealth*	4
			8 myGov, eKL, OSC, ePBT, UPU, PEMUDAH, I Cerve U, BLESS			
		2 PMR, Khazanah Nasional*	2 PMR, Khazanah Nasional*	4 myGov, eKL, PMR & Khazanah Nasional*	1 Pusat Maklumat Rakyat (PMR)*	
TOTAL	1,155	1,145	1,192	1,133	1,055	903

**Table 1: Breakdown of Portals and Websites**

### 3.2 Best Practices

This year, MGPWA has examined results that of The 2011 Waseda University World e-Government Ranking. This is to motivate Government agencies towards achieving a world standard portal/website.

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MAIPA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAIPA, MGSU, Public Service Department and STP. With the 2013 annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latter approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 countries, 3 were found to be the most advanced with MGPWA 2013 namely Republic of Korea, Singapore and New Zealand.



In alignment to the requirement that some entities are not Government Portal and Website owners were introduced in the website to the 3 pillars, 8 pillars as compared to the website will have the opportunity to be expanded to reach over the total of 300 units.

The other main objective of the assessment is to streamline all listed agencies and their status on a number of 88 institutions for newly state agencies do not to confuse users or public when accessing the gateway portal of their availability.

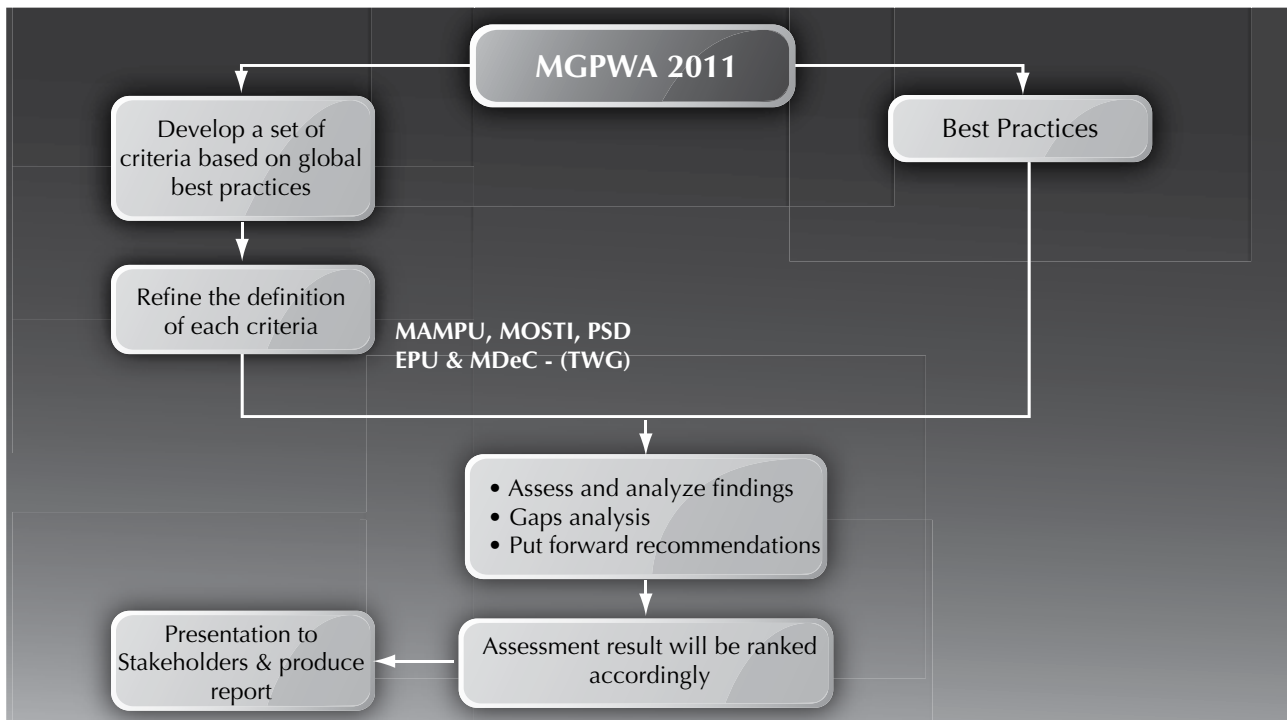
*"Although the Government has successfully operated online services, it has to rethink whether they are still relevant"*

# 4.0 METHODOLOGY OF ASSESSMENT

## 4.0 Methodology of Assessment

The MGPWA 2011 structure is as Table 2. Prior to the assessment, a set of criteria was formulated and tabled at the Technical Working Group (TWG) members from MAMPU, MOSTI, PSD and EPU (serve as advisors, supporters and input contributors). The criteria were accepted for the assessment. Meantime MDeC will be studying various

international reports for best practices. The assessment was carried out by MDeC and this was followed by analyzing and putting forward all the findings and recommendation to Government agencies. The TWG was called again for final checks and confirmation before the report was produced and distributed to all Government agencies involved.



**Table 2: Assessment Structure**

### 4.1 Assessment

Assessment on the 1,155 Government portals and websites were done based on 2 categories, namely Portal and Website. Depending on the phrase made available, e.g. "Laman Web Rasmi" or "Portal Rasmi", categorization is then done. The introduction of categorization is timely as MGPWA have always been incorporating the criteria towards portals readiness. The typical attributes of portals and websites have been outlined as stated in MGPWA 2006 report. They are as figure below:-

Portal	Website
Public and private interface	Public interface
Common access point for multiple user roles	Target one user type/audience
Personalization/Role-specific functionality and content	Support users in specific tasks
Versatile/Enhances functionality and flexibility	Provide targeted content from specific resources/authors
Support users in multiple tasks	Generally content focused
Provide content from diverse distributed resources	May or may not have authentication
Generally spans content, collaboration and e-commerce	
Authentication process to "know" a user	

**Figure 2: Comparison of Portals and Websites Attributes**

A portal is a hub or gateway to locate commonly used content. A portal gives approved users access to web-based information, tools, and services from one location, with single sign-on and user-specific views. Roles-based profiles allow for dynamic, customized, personalized data. Use of portals allows for broadcast of messages or notifications, or narrower, targeted messages. Value of portals: single branding; link integrity; and due to customization of content, efficiency (time saving), reduced frustration, easier access to commonly used tools and information, and a more pleasurable experience.<sup>1</sup>

Hence, with the categories, the score now ranges from 0 to 110, of which a portal has the ability to earn additional 10 marks on top of the 100 marks. A website merits 100 points for all the successfully implemented set of criteria. The bonus of 10 marks is accorded with the availability of sessions, digital signature, e-payment, searchable database, external services and customization of page according to user preference in a portal. Therefore, even if a website does provide any of the bonus criteria, it would not be awarded with marks because instead of being known as portal, it is a website.

Having to use the same pillars for the past 5 years, a revision was done and new pillars were introduced. Consisting of 5 pillars still, they are known as Content (30 marks), Usability (40 marks), Security (10 marks), Participation (10 marks) and Services (10 marks). Additional marks for portals can be found in Security and Services with 2 marks and 8 marks respectively. For more details, refer to Appendix 1.

New criteria were also incorporated to the revised set. To name, they are Electronic Archive, Homepage Length, Login to Any System and Customization of Page According to User Preference. As for Updated Website, assessment on this particular criterion was in line with 6 out of the 7 areas from the *Perkara-Perkara Yang Dipantau Berkaitan Pengemaskinian Maklumat Di Laman Web* by MAMPU. Statistic of Online Services was examined as fulfilled when statistic of every online service offered in the portals/websites are displayed. In terms of Feature Additional Techology/Web 2.0, more mark will be obtained by providing more channels. Online services also had some changes for they are segregated into 2 parts of which E-Services must be fulfilled by both portals and websites and External Services to be fulfilled by portals only. Altogether, these parts made up 10 marks. Taken into account for E-Services are any kind of online services, be it external or

<sup>1</sup> Gibson et al., *Due Diligence for the MIT Portal*, p. 30

internal use. The other part which is External Services is very much self-explanatory.

Pillar	Score	
	Portal	Website
Content	30	30
Usability	40	40
Security	12	10
Participation	10	10
Services	18	10
<b>TOTAL</b>	<b>110</b>	<b>100</b>

**Table 3: Score Allocation for Portal and Website**

With the result from the overall ranking of portals and websites, other sub rankings were derived, namely:-

- Overall Top 10 Portals
- Overall Top 10 Websites
- Ministry
- State
- Local Authority
- University
- Managed Portal Services (MPS)

#### 4.2 Best Practices: The 2011 Waseda University World e-Government Ranking

Table 4 depicts the progress of Malaysia E-Government ranking in the international reports. As for year 2011, only Waseda University has published its report, making it the 7<sup>th</sup> one since 2005. NA indicates that no report was produced in the particular year or has yet to be produced this year.

YEAR	UNPAN 	BROWN 	WASEDA University 	accenture 	WORLD ECONOMIC FORUM 
2002	59/190	21/198	NA	20/23	NA
2003	43/191	8/198	NA	18/22	NA
2004	42/191	83/198	NA	17/22	NA
2005	43/191	157/198	9/23	19/22	NA
2006	NA	36/198	14/32	Citizens' Trust Survey	19/122 (2006-2007)
2007	NA	25/198	15/32	14/22	21/131 (2007-2008)
2008	34/192	11/198	18/34	NA	21/130 (2008-2009)
2009	NA	NA	22/34	NA	24/133 (2009-2010)
2010	32/192	NA	24/40	NA	26/139 (2010-2011)
2011	NA	NA	24/50	NA	NA (2011-2012)

**Table 4: E-Government Ranking**

Puan Gayah Gulam Haidar, Senior Manager of Government Enablement, during her presentation at Kota Darul Naim, on 2<sup>nd</sup> December 2010.



In the World e-Government Ranking report, a total of 50 countries being ranked accordingly. Malaysia retained at 24<sup>th</sup> place with the score of 67.37. It was noted that despite the stagnancy, Malaysia's score has improved by 3.87. This also indicates that the only decline experienced was in 2008 with a score of 4.01.

Year	Ranking	Score
2011	24/50	67.37
2010	24/40	63.5
2009	22/34	63.38
2008	18/34	49.4
2007	15/32	53.41
2006	14/32	NA
2005	9/23	0.925 (index)

**Table 5: Malaysia Progress in World e-Government Ranking by Waseda University**

Waseda University monitored the development of e-Government worldwide through 7 main indicators that are made up of 31 dimensions. They are as follows:-

No	Dimensions	Indicators
1	a) Internet Users b) Broadband Subscribers c) Mobile Cellular Subscribers d) PC Users	Network Preparedness
2	e) Optimization Awareness f) Integrated Enterprise Architecture g) Administrative and Budgetary Systems	Management Optimization
3	h) Cyber Laws i) e-Tender systems j) e-Tax system k) e-Payment system l) e-Voting system m) Social Security Service n) Civil Registration o) Consular Services p) Labor Related Service q) e-Health system	Required Interface-Functioning Applications
4	r) Navigation s) Interactivity t) Interface u) Technical	National Portal
5	v) GCIO Presence w) GCIO Mandate x) GCIO Organizations y) CIO Development Programs	Government CIO
6	z) Legal Mechanism aa) Enabling Mechanism bb) Support Mechanism cc) Assessment Mechanism	e-Government Promotion
7	dd) e-Information and Mechanism ee) Decision-Making	e-Participation

**Table 6: Dimensions and Indicators of World e-Government Ranking**

The most affiliated indicators with MGPWA 2011 are Required Interface-Functioning Applications, National Portal and e-Participation.

Measuring 9 core e-services, Required Interface-Functioning Applications showed United States of America (USA) at the top of its ranking, followed by Singapore and Australia and Canada sharing the third place. Although observed for the indicators are e-government applications, it was not mentioned the way Waseda University rank each country. With the number of online services offered to the citizen, it is possible to see Malaysia among the top 10 of this ranking in years to come.

In the National Portal, Malaysia is still not reflected in the top 10. As the basic interface for stakeholders to access government in an electronic way, the 4 dimensions were further segregated into 59 parameters ranging from layout, text, sitemap, help function, social network service and online polls to innovative aspect of a portal. Although Malaysia is absence from the top ranking of National Portal, it was noted that from MGPWA 2011, myGov fulfilled most of the disclosed parameters with the existence of font resizing, change of background image according to user's preference, 3 languages, video, mobile web, sitemap, search engine within myGov itself, user manual on one of the online services, display of contact details and several social media including SMS services.

Malaysia shares the same ranking as Singapore, Hong Kong, Netherlands, Chile, Israel, Brazil, Mexico, Malaysia, Japan and Switzerland in the e-Participation indicator. This indicator is used to take into account the "demand" side of e-Government as well as to see to what degree people are using e-government platforms especially in the light of Gov 2.0 mash ups. From the three sub-indicators mainly e-information, e-consultation and

e-decision, it was suggested in the report that there is grouping of nations as advanced and e-participation tools become more common.

It was also noted that Malaysia was highlighted in the Network Preparedness indicator as one of the few countries in Southeast Asia to have improved over last year. With the presence of trends by grouping introduced in this year report, Malaysia has fallen into the middle scoring countries. Other trends of grouping are Group 1 for the upper scoring countries, Group 3 for the lower scoring countries and Group 4 for 10 new entry countries.

## 88.7% offering online services to citizen

This year 2013 marks the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2007. With the objective to reach out to the citizens, the assessment also aimed to help provide information and the online services provided by Government agencies.

MSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MOJ, Public Service Department and SP2 (SP2) the 70th annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 indicators, 3 were found to be the most affected with MSPWA 2013 namely Request New/Reissue Functioning Applications, National Data and e-Registration.



In alignment to the requirement that some entities are not Government Portal and Website owners were introduced in the website to the 3 pillars, 8 pillars is compared to the website will have the opportunity to be applied to make for the total of 300 items.

The other main objective of the assessment is to streamline all listed agencies and their staff on a number of 88 indicators for ready state readiness do not to confuse users or public when accessing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

## 5.0 ASSESSMENT : GROUP RANKING

## 5.0 Assessment : Group Ranking

From the total 1,155 portals/websites assessed this year, only 1,091 were accessible and the remaining 5.54% which is 64 portals/websites were not accessible at the point of

assessment. This also indicates the positive decrease of inaccessible portals/websites of 29.67% compared to last year.

Year		Page cannot be displayed	Page cannot be found	Under construction	Object not found	No URL at myGov	Forbidden to access	Firewall error	Displays FTP directory	No results	Wrong URL	Link is broken	NSL	Miscellaneous	Total
2011	No.	8	5	13	5	6	1	0	0	1	15	0	8	2	<b>64</b>
	Percentage	12.5	7.8	20.3	7.8	9.4	1.6	0	0	1.6	23.4	0	12.5	3.1	<b>100</b>

**Table 7: Segregation of Inaccessible Portals/Websites 2011**

The highest number of portals/websites came from the Wrong URL category with a total of 15, followed by 13 portals/websites which were under construction. The third contributor with 12.5% is portals/websites that falls under

the category of Page Cannot be Displayed and No Specific Link (NSL). This year marked the third year since the introduction of NSL and it still exists.

	Federal	State	Total
Portal	189	198	<b>387</b>
Website	267	437	<b>704</b>
<b>Total</b>	<b>456</b>	<b>635</b>	<b>1,091</b>

**Table 8: Segregation of Accessible Portals and Websites**

From the total 1,091 accessible Government portals and websites, it was identified that 387 were categorized as portal and 704 (64.53%) were categorized as website. The total 387 portals are made up of 189 federal

portals and 198 state portals. As for website, it is a combination of 267 federal and 437 state websites, with the latter as the major contributor.

## 5.1 Overall Top 10 Portals

A total of 387 portals are assessed in MGPWA 2011, of which score ranges from 106 to 25 marks. The number of portals obtaining more than 100 marks was found to be only 8. Nevertheless, it was also noted that some are not ready as portals.

The top 10 is made of 87 portals with Ministry

of Housing and Local Government at 1<sup>st</sup> place. Majority of the portals in the ranking are local authority with a total of 40 portals. Also listed are 3 states, namely Negeri Sembilan, Kelantan and Penang. It was also noted that 9 ministry managed to be in the Top 10 Portal. All in all, 43 portals are federal and 44 are state levels.

Rank	Portal Name	Score	Star
1	Ministry of Housing and Local Government	106	5
2	Municipal Council of Pasir Gudang	103	5
2	Nilai Municipal Council	103	5
3	City Hall of Kuala Lumpur	101	5
3	General Administration Division	101	5
3	Malaysia Geospatial Data Infrastructure (MyGDI)	101	5
3	myGovernment	101	5
3	Prime Minister's Department	101	5
4	Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)	100	5
4	National Academy of Art, Culture and Heritage	100	5
4	National Registration Department	100	5
4	Prime Minister's Office	100	5
4	Rubber Industry Small Holders Development Authority (RISDA)	100	5
5	Cameron Highlands District Council	99	5
5	FELCRA Berhad	99	5
5	Kuala Selangor District Council	99	5
5	Local Government Department	99	5
5	Malaysian Agricultural Research and Development Institute (MARDI)	99	5
5	Penang Island Municipal Council	99	5
5	Sepang Municipal Council	99	5
6	Batu Gajah District Council	98	5
6	Development Authority of Kelantan Selatan (KESEDAR)	98	5
6	Kajang Municipal Council	98	5



Rank	Portal Name	Score	Star
6	Kulim Municipal Council	98	5
6	Maran District Council	98	5
6	Ministry of Health, Malaysia	98	5
6	Ministry of Natural Resources and Environment	98	5
7	Alor Setar Municipal Council	97	5
7	Attorney General's Chamber	97	5
7	Cooperative College of Malaysia	97	5
7	Kampar District Council	97	5
7	Kedah Regional Development Authority (KEDA)	97	5
7	Lenggong District Council	97	5
7	Lipis District Council	97	5
7	Malaysian Rubber Board	97	5
7	Ministry of Domestic Trade, Cooperative and Consumerism	97	5
7	National Craft Institute	97	5
7	Perbadanan Putrajaya	97	5
7	Temerloh Municipal Council	97	5
8	Baling District Council	96	5
8	District Council of Kota Tinggi	96	5
8	District Council of Marang	96	5
8	Economic Planning Unit (EPU)	96	5
8	Farmers' Organization Authority of Malaysia	96	5
8	Kulai Municipal Council	96	5
8	Manjung Municipal Council	96	5
8	Ministry of Works, Malaysia	96	5
8	Muda Agricultural Development Authority (MADA)	96	5
8	National Archive of Malaysia	96	5
8	Negeri Sembilan	96	5
8	Petaling Jaya City Council	96	5
8	Selayang Municipal Council	96	5
8	Shah Alam City Council	96	5
8	Taiping Municipal Council	96	5
9	City Council of Johor Bahru	95	5
9	Contractor Services Centre	95	5
9	Department of Survey and Mapping Malaysia	95	5

Rank	Portal Name	Score	Star
9	Development Authority of Terengganu Tengah (KETENGAH)	95	5
9	District Council of Setiu	95	5
9	Fisheries Development Authority of Malaysia	95	5
9	Gerik District Council	95	5
9	Judicial and Legal Training Institute	95	5
9	Kerian District Council	95	5
9	Ketereh District Council	95	5
9	Labuan Corporation	95	5
9	Ministry of Agriculture and Agro-Based Industry	95	5
9	Ministry of Higher Education	95	5
9	Municipal Council of Batu Pahat	95	5
9	Raub District Council	95	5
9	Selangor Land and Mines Offices	95	5
9	Universiti Teknikal Malaysia Melaka	95	5
10	Bentong Municipal Council	94	5
10	District Council of Simpang Renggam	94	5
10	Jerantut District Council	94	5
10	Kelantan	94	5
10	Kuala Langat District Council	94	5
10	Malaysia External Trade Development Corporation (MATRADE)	94	5
10	Malaysian Pineapple Industry Board	94	5
10	Ministry of Federal Territories and Urban Wellbeing	94	5
10	National Art Gallery	94	5
10	Penang	94	5
10	Road Transport Department	94	5
10	Rompin District Council	94	5
10	Seremban Municipal Council	94	5
10	Subang Jaya Municipal Council	94	5
10	Sungai Petani Municipal Council	94	5
10	Tampin District Council	94	5

**Table 9: Top 10 Portals**

## 5.2 Overall Top 10 Websites

The number of websites involved in MGPWA 2011 is 704. However, only 35 websites are included in the Top 10 with Department of Irrigation and Drainage and Ministry of Rural and Regional Development, Malaysia at 1<sup>st</sup> place. The score varies from 93 to 84 marks. This indicates that the whole top 10 are 5-star rated.

From the observation made, 5 ministries were found to be listed in the Top 10, together with 2 universities. Selangor was the only state included.

Rank	Website Name	Score	Star
1	Department of Irrigation and Drainage	93	5
1	Ministry of Rural and Regional Development, Malaysia	93	5
2	National Solid Waste Management Department	92	5
2	Penang Development Corporation	92	5
3	Department of Environment (DOE)	91	5
4	Department of Statistics, Malaysia	90	5
4	Malaysian National News Agencies (BERNAMA)	90	5
4	Minerals and Geoscience Department Malaysia	90	5
4	Selangor	90	5
4	Universiti Sains Islam Malaysia	90	5
5	Department of Syariah Judiciary Malaysia	89	5
5	Ledang Community College	89	5
6	Federal Town and Country Planning Department	88	5
7	Ministry of Energy, Green Technology and Water	87	5
7	National Sports Institute	87	5
7	Royal Malaysian Police	87	5
7	Southeast Asia Regional Centre For Counter-Terrorism (SEARCCT)	87	5
8	Federal Land Development Authority (FELDA)	86	5
8	Forestry Department Peninsular Malaysia	86	5
8	Inland Revenue Board of Malaysia	86	5
8	Malaysian Maritime Enforcement Agency	86	5
8	Portal Info Desa	86	5
9	Community Development Department (KEMAS)	85	5
9	Department of Occupational Safety & Health, Ministry of Human Resources	85	5

Rank	Website Name	Score	Star
9	Institute for Rural Advancement (INFRA)	85	5
9	Kuala Muda Land Office	85	5
10	Department of Marine Park Malaysia	84	5
10	Employees Provident Fund	84	5
10	Kedah State Government Secretary Office	84	5
10	Kulim Land Office	84	5
10	Ministry of Human Resources	84	5
10	Ministry of Plantation Industries and Commodities	84	5
10	Ministry of Women, Family and Community Development	84	5
10	Terengganu State Health Department	84	5
10	Universiti Tun Hussein Onn Malaysia	84	5

**Table 10: Top 10 Websites**



One of the presentations during the Perlis roadshow on the 14<sup>th</sup> December 2011, at Kangar.

### 5.3 Example of Achievers

Among the 1,155 portals and websites assessed, there were a few that is considered as achievers for fulfilling the goal of becoming a good portal/website. Being a portal has given them the motivation and ability to fulfill the criteria towards being convenience to users.

It was found that these achievers have the trend of providing from 8 to 10 types of online services to the users, be it public or internal use. They also ensure that the portal length is ideal and users have the ability to customize the portal according to their preference for background image or layout width.

### 5.3.1 Ministry of Housing and Local Government

Ministry of Housing and Local Government again topped the ranking of MGPWA, for the third time with a score of 106. Being a portal since 2010, it has fulfilled almost all of the criteria outlined in the assessment.



**Figure 3: Ministry of Housing and Local Government**

One of the significant findings of the portal is the variety of social media provided from Facebook, Youtube, flickr to Twitter. Also, the portal has retained at being error free of the Priority 1 compliance. The ministry also provides a third language to its user.

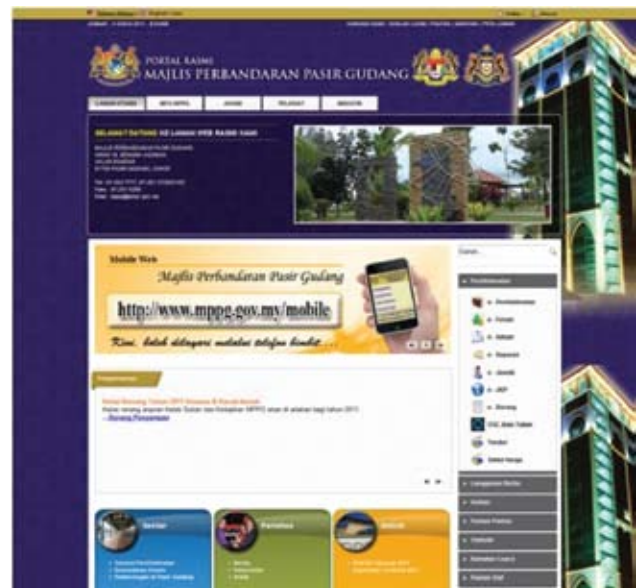
The element of convenience displayed is the ideal homepage length, which of course has been taken into account by the ministry since last year. Response from the message sent by the assessor was also replied within the same day. For convenience purposes, the ministry an offered QR-KPKT, which is a QR code containing the URL of Ministry of Housing and Local Government mobile web.



YBhg. Datuk Badlisham Ghazali, CEO of MDeC presenting the 5-star portal/website award to Secretary General of Ministry of Housing and Local Government, YBhg. Datuk Ahmad bin Hj. Kabit. Present during the seminar is Director General of MAMPU, YBhg. Dato' Mohamad Zabidi Zainal.

### 5.3.2 Municipal Council of Pasir Gudang

With a difference of 3 points, Municipal Council of Pasir Gudang comes in second place. A momentous improvement of the agency is the transformation of its website to a portal this year. Hence, most of the absence criteria were able to be fulfilled.



**Figure 4: Municipal Council of Pasir Gudang**

With a progression of 23 marks, Municipal Council of Pasir Gudang has a better organized display. Similar to Ministry of Housing and Local Government, the local authority has responded to the assessor on the same day that a message was sent via the feedback from. Social media was also incorporated as ways to engage its users among others.

The difference that set Pasir Gudang apart from Nilai is the fulfillment of the W3C Disability Accessibility.



YBhg. Datuk Badlisham Ghazali, CEO of MDeC presenting the 5-star portal/website award to Secretary of Municipal Council of Pasir Gudang, En. Md Za'nal bin Misran. Present during the seminar is Director General of MAMPU, YBhg. Dato' Mohamad Zabidi Zainal.

### 5.3.3 Nilai Municipal Council

Making the second biggest leap, Nilai Municipal Council has obtained second place in the overall ranking, sharing the same position with Municipal Council of Pasir Gudang. They have transformed the website to portal this year and this has contributed to the total score of 103.



Figure 5: Nilai Municipal Council

In terms of the elements and content of the portal, Nilai Municipal Council and Pasir Gudang Municipal Council are similar. The former when compared to its performance last year, has managed to incorporate the missing criteria and ensured that they are functioning well. They even scored full marks for online services when compared to Pasir Gudang.

The portal is now offering a third language to its users. No dead links were found when compared to last year's result. Assistance on using the portal is available through user manual. As for the people on the go, portal now comes in mobile version.

Feedback form is provided for the purpose of users sending in any issues or comments to the

agency, together with its stipulated timeline. A notable finding is the response received which was of the same day the comment was sent to the local authority. Social media of the agency is updated from time to time, be it RSS feed, Facebook or its forum.

### 5.3.4 myGovernment



**Figure 6: myGovernment Portal**

The third place of the overall portal ranking belongs to myGov with 101 marks. They improved by 21 marks. It was also noted that layout of myGov has been replaced with a new one.

Similar to MyGDI, myGov is also offering Malay and English language coupled with a third language. A much differentiated criterion offered on myGov is E-Payment.

Feedback notification generated not only met the stipulated timeline, but also included the ticket number as a user-friendly feature of the portal.



YBhg. Datuk Badlisham Ghazali, CEO of MDeC presenting the 5-star portal/website award to Director General of MAMPU, YBhg. Dato' Mohamad Zabidi Zainal.

### 5.3.5 City Hall of Kuala Lumpur

Also sharing third place with myGov is City Hall of Kuala Lumpur. Although they were rated 5-star last year, the improvement they experienced is 21 marks.

It was noted that from the comparison made to last year's performance, the city hall is providing more online services and statistic of these services are being tracked and updated on the portal from time to time.

None of the links within City Hall of Kuala Lumpur were found to be broken. Stipulated timeline is also included for the convenience of user in anticipating the response. Similar to the rest rank toppers, they are also providing social media namely Facebook, Youtube and RSS feed.



Figure 7: City Hall of Kuala Lumpur



YBhg. Datuk Badlisham Ghazali, CEO of MDeC presenting the 5-star portal/website award to IT Officer of City Hall of Kuala Lumpur, Pn. Nor Eyniwati Bt. Hassan. Present during the seminar is Director General of MAMPU, YBhg. Dato’ Mohamad Zabidi Zainal.

**5.3.6 General Administration Division & Prime Minister’s Department**

Both General Administration Division and Prime Minister’s Department are of the same portal. They are another example of website which has transformed into portal for the betterment of their users. This portal was proven to be the biggest leap with the difference of 54 marks.

Significant improvement of the portal is being error free when tested for the compliance of Priority 1. Broken link was also successfully eliminated this year and user can expect the response from the agency based on the stipulated timeline made available on the portal.

As for the reply from the feedback form, it was received on the same day it was sent by assessor. In terms of updating, statistics for all of the online services are available in the portal. A variety of updated, social media and mobile version were also incorporated. The element that set them apart from the rest of the third places is the fastest loading time. As a matter of fact, their record of 2.33 seconds is the fastest among the top 3.



Figure 8: General Administration Division & Prime Minister’s Department

**5.3.7 Malaysia Geospatial Data Infrastructure (MyGDI)**

Also obtaining third place is Malaysia Geospatial Data Infrastructure (MyGDI). With 101 points, MyGDI also has experienced a good progress thus far. Most of the enhancements were made in the Content pillar. In the area of updating, the statistics for all of the online services are available together with their

achievement of client's charter. Among the third places, MyGDI has provided all three languages.

With regards to the feedback form, it is well-functioned this year, complete with the stipulated timeline and response of which was received on the same day message was sent out.



**Figure 9: Malaysia Geospatial Data Infrastructure (MyGDI)**

## 5.4 Ministry

Ministry ranking consists of 25 ministries of which 18 are portal and 7 are website. The score ranges between 71 to 106 with Ministry of Housing and Local Government at the top. All of the ministries are rated 5-star, except for Ministry of Transport, Malaysia.

Rank	Portal/Website Name	2011		2010		
		Score	Star	Ministry Ranking	Score	Star
1	Ministry of Housing and Local Government	106	5	1	94	5
2	Prime Minister's Department	101	5	19	47	3
3	Ministry of Health, Malaysia	98	5	8	80	5
3	Ministry of Natural Resources and Environment	98	5	17	66	4
4	Ministry of Domestic Trade, Cooperative and Consumerism	97	5	13	74	4
5	Ministry of Works, Malaysia	96	5	11	76	4
6	Ministry of Agriculture and Agro-Based Industry	95	5	6	84	5
6	Ministry of Higher Education	95	5	10	77	4
7	Ministry of Federal Territories and Urban Wellbeing	94	5	12	75	4
8	Ministry of Education	93	5	5	85	5
8	Ministry of Rural and Regional Development, Malaysia	93	5	8	80	5

Rank	Portal/Website Name	2011		2010		
		Score	Star	Ministry Ranking	Score	Star
9	Ministry of Defence	92	5	9	78	4
9	Ministry of Finance, Malaysia	92	5	2	89	5
9	Ministry of Tourism	92	5	8	80	5
10	Ministry of International Trade and Industry (MITI), Malaysia	91	5	16	67	4
11	Ministry of Information, Communication and Culture	90	5	4	86	5
12	Ministry of Energy, Green Technology and Water	87	5	15	71	4
12	Ministry of Youth and Sports, Malaysia	87	5	9	78	4
13	Ministry of Science, Technology and Innovations, Malaysia	86	5	8	80	5
14	Ministry of Foreign Affairs	84	5	14	73	4
14	Ministry of Human Resources	84	5	3	88	5
14	Ministry of Plantation Industries and Commodities	84	5	13	74	4
14	Ministry of Women, Family and Community Development	84	5	7	83	5
15	Ministry of Home Affairs	82	5	16	67	4
16	Ministry of Transport, Malaysia	71	4	18	62	4

**Table 11: Ministry Ranking**

Prime Minister's Department was found to increase the highest in score and ranking, with 54 and 17 respectively. The lowest to experience increase is Ministry of Women, Family and Community Development with 1 mark while Ministry of Human Resources declined by 4 marks when compared to its performance last year.

It was observed that 5 ministries retained their ranking. They are Ministry of Housing and Local Government, Ministry of Agriculture and Agro-Based Industry, Ministry of Rural and Regional Development, Malaysia, Ministry of Defence and Ministry of Foreign Affairs.

## 5.5 State

State ranking encompasses the 13 states, where 10 are portals and 3 are websites. The three websites are Selangor, Pahang and Sabah. The score ranges from 66 to 96 within the 5-star and 4-star achievements. It was noted that 12 states obtained 5-star rating. Sabah and Perlis were found to be the only 4-star rated portals/websites.

Rank	Portal/Website Name	2011		2010		
		Score	Star	State Ranking	Score	Star
1	Negeri Sembilan	96	5	6	76	4
2	Kelantan	94	5	3	86	5
2	Penang	94	5	10	48	3
3	Sarawak	91	5	1	88	5
4	Selangor	90	5	3	86	5
5	Terengganu	88	5	5	80	5
6	Kedah	86	5	11	43	3
6	Malacca	86	5	4	84	5
7	Johor	82	5	2	87	5
8	Perak	81	5	7	74	4
9	Pahang	80	5	8	72	4
10	Sabah	71	4	12	37	2
11	Perlis	66	4	9	65	4

**Table 12: State Ranking**

Negeri Sembilan led the ranking with a total score of 96 marks, an improvement of 20 marks when compared to last year. From the comparison made, it was noted that Terengganu retained its position at 5<sup>th</sup> place. Negeri Sembilan and Kedah, meanwhile, have shown the highest improvement in ranking by 5 places. Johor, however, declined 5 positions in ranking, from 2<sup>nd</sup> place in 2010 to 7<sup>th</sup> place this year.

Also observed was the highest score increment by Penang of 46 marks. The least increased of score is Perlis with 1 mark. Decline in scores was found in Johor by 5 marks.



1-to-1 consultation sessions given by assessor during the roadshow in Melaka at Seri Negeri on 30<sup>th</sup> November 2010.

## 5.6 Local Authority

Top 10 of the local authority ranking is made up from 58 portals which are all rated 5-star with an additional of 25 new portals. This simply indicates that they have improved in score as compared to 2010. The highest, 45 marks was obtained by Nilai Municipal Council, making them 2<sup>nd</sup> place in the ranking after Municipal Council of Pasir Gudang.

Rank	Portal/Website Name	2011		2010		
		Score	Star	Local Authority Ranking	Score	Star
1	Municipal Council of Pasir Gudang	103	5	8	80	5
1	Nilai Municipal Council	103	5	NI	58	3
2	Cameron Highlands District Council	99	5	NI	75	4
2	Kuala Selangor District Council	99	5	NI	68	4
2	Penang Island Municipal Council	99	5	NI	61	4
2	Sepang Municipal Council	99	5	4	84	5
3	Batu Gajah District Council	98	5	6	82	5
3	Kajang Municipal Council	98	5	6	82	5
3	Kulim Municipal Council	98	5	NI	61	4
3	Maran District Council	98	5	NI	76	4
4	Alor Setar Municipal Council	97	5	NI	68	4
4	Kampar District Council	97	5	NI	77	4
4	Lenggong District Council	97	5	8	80	5
4	Lipis District Council	97	5	NI	72	4
4	Temerloh Municipal Council	97	5	10	78	4
5	Baling District Council	96	5	NI	60	4
5	District Council of Kota Tinggi	96	5	5	83	5
5	District Council of Marang	96	5	6	82	5
5	Kulai Municipal Council	96	5	NI	76	4
5	Manjung Municipal Council	96	5	NI	77	4
5	Petaling Jaya City Council	96	5	6	82	5
5	Selayang Municipal Council	96	5	NI	58	3
5	Shah Alam City Council	96	5	5	83	5
5	Taiping Municipal Council	96	5	1	88	5
6	City Council of Johor Bahru	95	5	2	86	5
6	District Council of Setiu	95	5	8	80	5
6	Gerik District Council	95	5	4	84	5

Rank	Portal/Website Name	2011		2010		
		Score	Star	Local Authority Ranking	Score	Star
6	Kerian District Council	95	5	8	80	5
6	Ketereh District Council	95	5	3	85	5
6	Municipal Council of Batu Pahat	95	5	8	80	5
6	Raub District Council	95	5	NI	75	4
7	Bentong Municipal Council	94	5	NI	77	4
7	District Council of Simpang Renggam	94	5	8	80	5
7	Jerantut District Council	94	5	NI	69	4
7	Kuala Langat District Council	94	5	NI	60	4
7	Rompin District Council	94	5	8	80	5
7	Seremban Municipal Council	94	5	7	81	5
7	Subang Jaya Municipal Council	94	5	NI	65	4
7	Sungai Petani Municipal Council	94	5	NI	67	4
7	Tampin District Council	94	5	NI	62	4
8	Municipal Council of Johor Bahru Tengah	93	5	4	84	5
8	Pekan District Council	93	5	NI	75	4
8	Port Dickson Municipal Council	93	5	NI	52	3
8	Sik District Council	93	5	NI	72	4
8	Tanjong Malim District Council	93	5	6	82	5
9	District Council of Dungun	92	5	10	78	4
9	Ipoh City Council	92	5	4	84	5
9	Kota Bharu Municipal Council	92	5	5	83	5
9	Machang District Council	92	5	7	81	5
9	Municipal Council of Muar	92	5	8	80	5
9	Pasir Mas District Council	92	5	7	81	5
9	Pasir Puteh District Council	92	5	7	81	5
9	Tumpat District Council	92	5	3	85	5
9	Yan District Council	92	5	NI	68	4
10	Hulu Terengganu District Council	91	5	6	82	5
10	Jelebu District Council	91	5	NI	61	4
10	Jeli District Council	91	5	7	81	5
10	Tapah District Council	91	5	6	82	5

**Table 13: Local Authority Ranking**

Retaining their position in the ranking are District Council of Kota Tinggi, Shah Alam City Council and Seremban Municipal Council. Tumpat District Council on the contrary decline in ranking by 6 positions.

## 5.7 University

Similar to MGPWA 2010, the university ranking showcased a total of 20 universities. To note, only 2 of them are portals and the rest are websites. The 2 universities are Universiti Teknikal Malaysia Melaka and Universiti Sains Malaysia. The range for the ranking varies from 62 to 95 marks. The ranking consists of 5 5-star rated portals/websites.

Rank	Portal/Website Name	2011		2010		
		Score	Star	University Ranking	Score	Star
1	Universiti Teknikal Malaysia Melaka	95	5	8	70	4
2	Universiti Sains Islam Malaysia	90	5	2	81	5
3	Universiti Sains Malaysia	86	5	4	76	4
4	Universiti Tun Hussein Onn Malaysia	84	5	3	77	4
5	Universiti Malaysia Pahang	83	5	6	73	4
6	National University Malaysia (UKM)	79	4	10	68	4
7	Universiti Malaysia Perlis	78	4	5	75	4
7	University of Malaya	78	4	10	68	4
7	Universiti Teknologi Mara (UiTM)	78	4	8	70	4
8	Universiti Teknologi Malaysia	76	4	9	69	4
9	International Islamic University Malaysia	73	4	6	73	4
9	Universiti Malaysia Terengganu	73	4	13	62	4
9	Universiti Pendidikan Sultan Idris	73	4	1	82	5
10	Universiti Pertahanan Nasional Malaysia	72	4	11	67	4
10	Universiti Putra Malaysia	72	4	7	71	4
11	Universiti Utara Malaysia	69	4	7	71	4
12	Universiti Malaysia Sarawak	68	4	14	55	3
12	Universiti Sultan Zainal Abidin	68	4	15	49	3
13	Universiti Malaysia Sabah	63	4	12	63	4
14	Universiti Malaysia Kelantan	62	4	16	36	2

**Table 14: University Ranking**

Universiti Malaysia Kelantan was observed to improve greatly with an increase of 26 marks. The least improved was found to be Universiti Malaysia Perlis with an increase of 3 marks. Retaining the same score as last year were International Islamic University Malaysia and Universiti Malaysia Sabah. However, it was also noted that Universiti Pendidikan Sultan Idris and Universiti Utara Malaysia declined in score.

The ranking movement was also observed whereby Universiti Teknikal Malaysia Melaka improved by 7 places. Universiti Sains Malaysia, Universiti Malaysia Pahang, Universiti

Teknologi Mara (UiTM), Universiti Teknologi Malaysia and Universiti Pertahanan Nasional Malaysia had the lowest improvement by 1 spot. Biggest declining in ranking, meanwhile, belongs to Universiti Pendidikan Sultan Idris. Universiti Malaysia Kelantan remained at the bottom ranking as last year.

Even though the ranking saw a good progress with the combination of 5-star and 4-star, it was noted that the 18 websites have the readiness to be portals where they provide a variety of online services to their users. Therefore, when assessed as portals, the result is showed as Table 15.

Rank	Portal/Website Name	Actual Result		Re-assessment		
		Score	Star	Bonus	Score	Star
1	Universiti Sains Islam Malaysia	90	5	8	98	5
2	Universiti Teknikal Malaysia Melaka	95	5			
3	Universiti Tun Hussein Onn Malaysia	84	5	9	92	5
3	Universiti Malaysia Pahang	83	5	8	92	5
4	University of Malaya	78	4	9	87	5
5	National University Malaysia (UKM)	79	4	7	86	5
5	Universiti Sains Malaysia	86	5			
5	Universiti Teknologi Mara (UiTM)	78	4	8	86	5
6	Universiti Malaysia Perlis	78	4	7	85	5
6	Universiti Teknologi Malaysia	76	4	9	85	5
7	International Islamic University Malaysia	73	4	8	81	5
7	Universiti Pendidikan Sultan Idris	73	4	8	81	5
8	Universiti Malaysia Terengganu	73	4	6	79	4
8	Universiti Putra Malaysia	72	4	7	79	4
9	Universiti Pertahanan Nasional Malaysia	72	4	3	75	4
9	Universiti Utara Malaysia	69	4	6	75	4
9	Universiti Malaysia Sarawak	68	4	7	75	4
10	Universiti Sultan Zainal Abidin	68	4	5	73	4
11	Universiti Malaysia Sabah	63	4	8	71	4
12	Universiti Malaysia Kelantan	62	4	5	67	4

**Table 15: Universities as Portal**

But the scores were not prevalent as the websites were not indicated as portal. It is merely a check and suggestion of their readiness as portals.

With the additional marks obtained by the 18 universities, changes in both ranking and score can be observed. Significantly, 7 of the universities stood a chance of being rated 5-star, making only 8 portals that remained being rated 4-star.



During the Taklimat ICT Negeri Sarawak 2010 held at Kuching on the 21<sup>st</sup> October 2010.

## 5.8 Managed Portal Services (MPS)

MPS showed a significant improvement when out of 152 portals and websites, 146 are 5-star achievers. Municipal Council of Pasir Gudang at 1<sup>st</sup> place with 103 marks. Although the scores in the top 10 range until 93, the actual range for the entire rank is from 103 to 64 marks. This indicates that this year's ranking has eliminated the 3-star portals and websites.

Total portals/websites that are in the top 10 is 70, of which 69 are portals and the remaining is a website. Biggest improvement of score belongs to Nilai Municipal which was rated 3-star last year with 45 marks, making them

at 2<sup>nd</sup> place this year. Although all of the 70 portals/websites progressed in score, Taiping Municipal experienced the lowest improvement with 8 marks.

As for the ranking, District Council of Marang, Petaling Jaya City Council, District Council of Simpang Renggam and Rompin District Council retained at the same position as last year. Municipal Council of Pasir Gudang moved by 8 places making them at number 1 spot.

Rank	Portal/Website Name	2011		2010		
		Score	Star	MPS Ranking	Score	Star
1	Municipal Council of Pasir Gudang	103	5	9	80	5
1	Nilai Municipal Council	103	5	NI	58	3
2	City Hall of Kuala Lumpur	101	5	9	80	5
3	National Academy of Art, Culture and Heritage	100	5	7	82	5
3	Rubber Industry Small Holders Development Authority (RISDA)	100	5	1	88	5
4	Cameron Highlands District Council	99	5	NI	75	4

Rank	Portal/Website Name	2011		2010		
		Score	Star	MPS Ranking	Score	Star
4	FELCRA Berhad	99	5	NI	71	4
4	Kuala Selangor District Council	99	5	NI	68	4
4	Malaysian Agricultural Research and Development Institute (MARDI)	99	5	NI	75	4
4	Penang Island Municipal Council	99	5	NI	61	4
4	Selangor Municipal Council	99	5	5	84	5
5	Batu Gajah District Council	98	5	7	82	5
5	Development Authority of Kelantan Selatan (KESEDAR)	98	5	7	82	5
5	Kajang Municipal Council	98	5	7	82	5
5	Kulim Municipal Council	98	5	NI	61	4
5	Maran District Council	98	5	NI	76	4
6	Alor Setar Municipal Council	97	5	NI	68	4
6	Cooperative College of Malaysia	97	5	7	82	5
6	Kampar District Council	97	5	NI	77	4
6	Kedah Regional Development Authority (KEDA)	97	5	NI	76	4
6	Lenggong District Council	97	5	9	80	5
6	Lipis District Council	97	5	NI	72	4
6	Ministry of Domestic Trade, Cooperative and Consumerism	97	5	NI	74	4
6	Perbadanan Putrajaya	97	5	7	82	5
6	Temerloh Municipal Council	97	5	NI	78	4
7	Baling District Council	96	5	NI	60	4
7	District Council of Kota Tinggi	96	5	6	83	5
7	District Council of Marang	96	5	7	82	5
7	Economic Planning Unit (EPU)	96	5	6	83	5
7	Farmers' Organization Authority of Malaysia	96	5	NI	69	4
7	Kulai Municipal Council	96	5	NI	76	4
7	Manjung Municipal Council	96	5	NI	77	4
7	Muda Agricultural Development Authority (MADA)	96	5	NI	69	4
7	National Archive of Malaysia	96	5	2	87	5
7	Petaling Jaya City Council	96	5	7	82	5

Rank	Portal/Website Name	2011		2010		
		Score	Star	MPS Ranking	Score	Star
7	Selayang Municipal Council	96	5	NI	58	3
7	Shah Alam City Council	96	5	6	83	5
7	Taiping Municipal Council	96	5	1	88	5
8	City Council of Johor Bahru	95	5	3	86	5
8	Contractor Services Centre	95	5	7	82	5
8	Development Authority of Terengganu Tengah (KETENGAH)	95	5	NI	73	4
8	District Council of Setiu	95	5	9	80	5
8	Fisheries Development Authority of Malaysia	95	5	NI	62	4
8	Gerik District Council	95	5	5	84	5
8	Kerian District Council	95	5	9	80	5
8	Ketereh District Council	95	5	4	85	5
8	Labuan Corporation	95	5	7	82	5
8	Ministry of Agriculture and Agro-Based Industry	95	5	5	84	5
8	Municipal Council of Batu Pahat	95	5	9	80	5
8	Raub District Council	95	5	NI	75	4
9	Bentong Municipal Council	94	5	NI	77	4
9	District Council of Simpang Renggam	94	5	9	80	5
9	Jerantut District Council	94	5	NI	69	4
9	Kuala Langat District Council	94	5	NI	60	4
9	Malaysian Pineapple Industry Board	94	5	NI	68	4
9	National Art Gallery	94	5	4	85	5
9	Rompin District Council	94	5	9	80	5
9	Seremban Municipal Council	94	5	8	81	5
9	Subang Jaya Municipal Council	94	5	NI	65	4
9	Sungai Petani Municipal Council	94	5	NI	67	4
9	Tampin District Council	94	5	NI	62	4
10	Agriculture Department	93	5	9	80	5
10	Agri-Food Business Development Centre (BDC)	93	5	NI	61	4
10	Kemubu Agricultural Development Authority (KADA)	93	5	9	80	5



Rank	Portal/Website Name	2011		2010		
		Score	Star	MPS Ranking	Score	Star
10	Ministry of Rural and Regional Development, Malaysia	93	5	9	80	5
10	Municipal Council of Johor Bahru Tengah	93	5	5	84	5
10	Pekan District Council	93	5	NI	75	4
10	Port Dickson Municipal Council	93	5	NI	52	3
10	Sik District Council	93	5	NI	72	4
10	Tanjong Malim District Council	93	5	7	82	5

**Table 16: Managed Portal Services (MPS) Ranking**

## 88.7% offering online services to citizen

This year 2013 marks the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2007. With the objective to reach out to the citizens, the assessment also aimed to help provide information and the online services provided by Government agencies.

MAJLIS has conscientiously made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MGSU, Public Service Department and SP7. With the 2013 annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latter approach, reports of international bodies were studied. The year observation was only made by Florida University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, Baza is an improvement of 1.81 point. Out of the 9 indicators, 3 were found to be the most affected with MSPWA 2013 namely Request Multiple Functioning Applications, National Data and e-Registration.



In alignment to the requirement that some entities are not Government Portal and Website owners were introduced in the website to the 3 pillars, 8 pillars is compared to the website will have the opportunity to be applied to make for the total of 300 items.

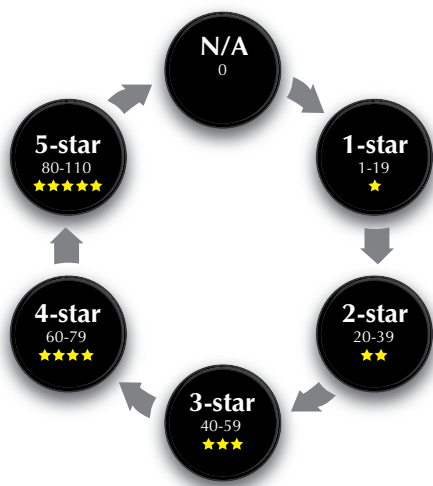
The other main objective of the assessment is to streamline all listed agencies and their status on a number of 88 indicators. In view that agencies need to comply with public when allowing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

## 6.0 ASSESSMENT : STAR RATING

## 6.0 Assessment : Star Rating

A portal/website performance is assessed and scored. Star rating is then given based on the score. Being inaccessible, a portal/website will not be rated with any star but will be given the status N/A. The standard of 1-star to 5-star is given based on the score range below:-

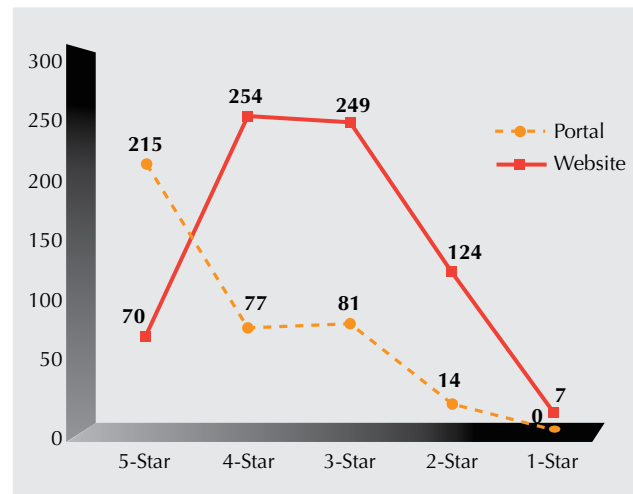


**Figure 10: Star Rating**

Out of the 1,155 portals and websites assessed, it was noted that the total number of 5-star portals and websites is 285. However, the biggest portion which is more than a quarter of 1,155 falls under 4-star category, followed by 3-star with a total of 330 portals and websites. The lowest number belongs to 1-star with only 7 websites.

Star-rating	Number of Portals/ Websites	Percentage
5-star	285	24.68%
4-star	331	28.66%
3-star	330	28.57%
2-star	138	11.95%
1-star	7	0.61%
N/A	64	5.54%

**Table 17: Star Rating Segregation of 2011**

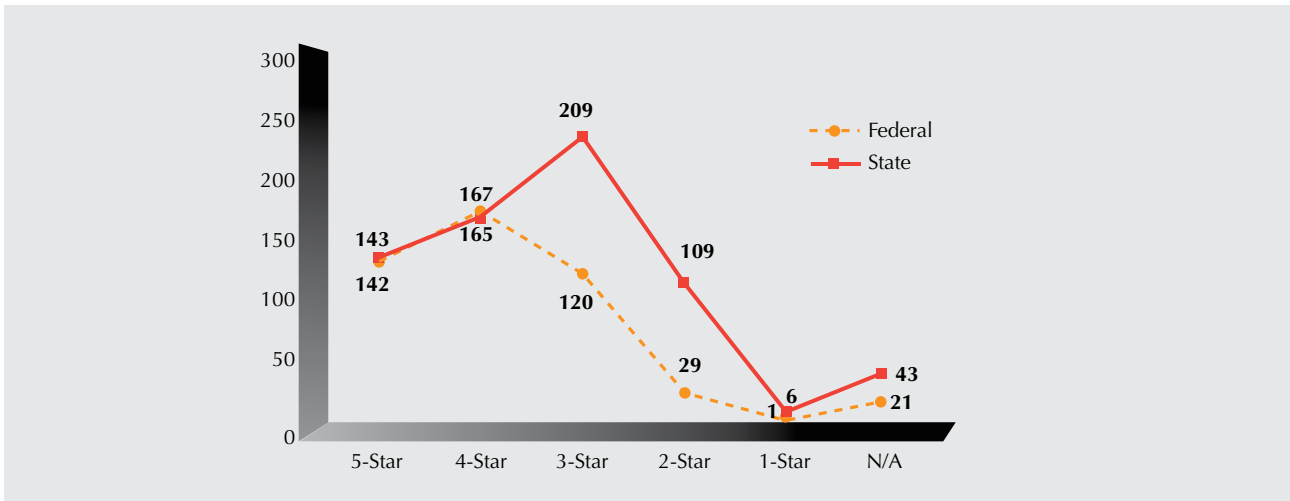


**Figure 11: Segregation of Star Rating According to Portal and Website**

Amongst the 1,091 accessible portals and websites, the biggest group belongs to the 4-star rated websites with the percentage of 23.28%. This is followed by 3-star rated websites with 22.82%. In the 5-star group, majority comes from the portal category. However, for the rest of the star rating, the number of websites tends to be higher than the portals. It was also noted that the 1-stars are amongst websites. N/A is not included in the analysis as they cannot be identified.

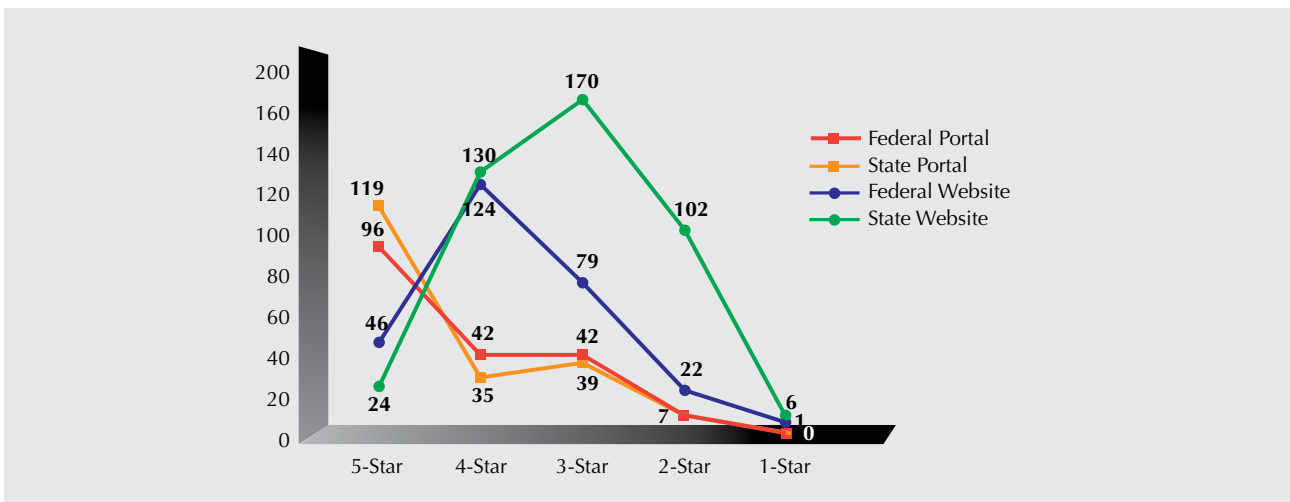


During Sabah Roadshow held on 28<sup>th</sup> February 2011 at Kota Kinabalu.



**Figure 12: Segregation of Star Rating According to Federal and State**

In terms of federal and state category, the highest number was found to be 3-star state portals/websites with a total of 209. This is followed by federal portals/websites rated 4-star with 167. As for the lowest number of federal and state portals/websites, they were found to be rated 1-star with 1 and 6 portals/websites respectively.



**Figure 13: Star Rating Segregation According to Portals and Websites of Federal and State**

Also observed in the star rating was the number of federal portals and websites and state portals and websites. Out of the 4 category, the highest number belongs to 3-star state website with a total of 170. It was noted that the biggest contributor of 5-star are state portal with 41.75% from the total of 285. There was a pattern of which the rest of the star rating biggest contributor comes from state website, and the second biggest contributors are federal websites. This was probably because the number of websites is far more than the number of portals by 45.03%. Again the N/A is not included in the analysis as they were not identifiable.



Year	STAR	5-STAR	4-STAR	3-STAR	2-STAR	1-STAR	TOTAL
		(80 - 100)	(60 - 79)	(40 - 59)	(20 - 39)	(1 - 19)	
2011	Number of portals/ websites	285	331	330	138	7	1091
	Percentage	26.12%	30.34%	30.25%	12.65%	0.64%	100%
2010	Number of portals/ websites	101	220	328	374	31	1054
	Percentage	9.58%	20.87%	31.12%	35.48%	2.94%	100%
2009	Number of portals/ websites	7	173	352	495	51	1078
	Percentage	0.65%	16.05%	32.65%	45.92%	4.73%	100%
2007	Number of portals/ websites	3	85	387	412	165	1052
	Percentage	0.29%	8.08%	36.79%	39.16%	15.68%	100%
2006	Number of portals/ websites	0	16	124	434	251	825
	Percentage	0%	1.94%	15.03%	52.61%	30.42%	100%
2005	Number of portals/ websites	0	9	61	440	343	853
	Percentage	0%	1.06%	7.15%	51.58%	40.21%	100%

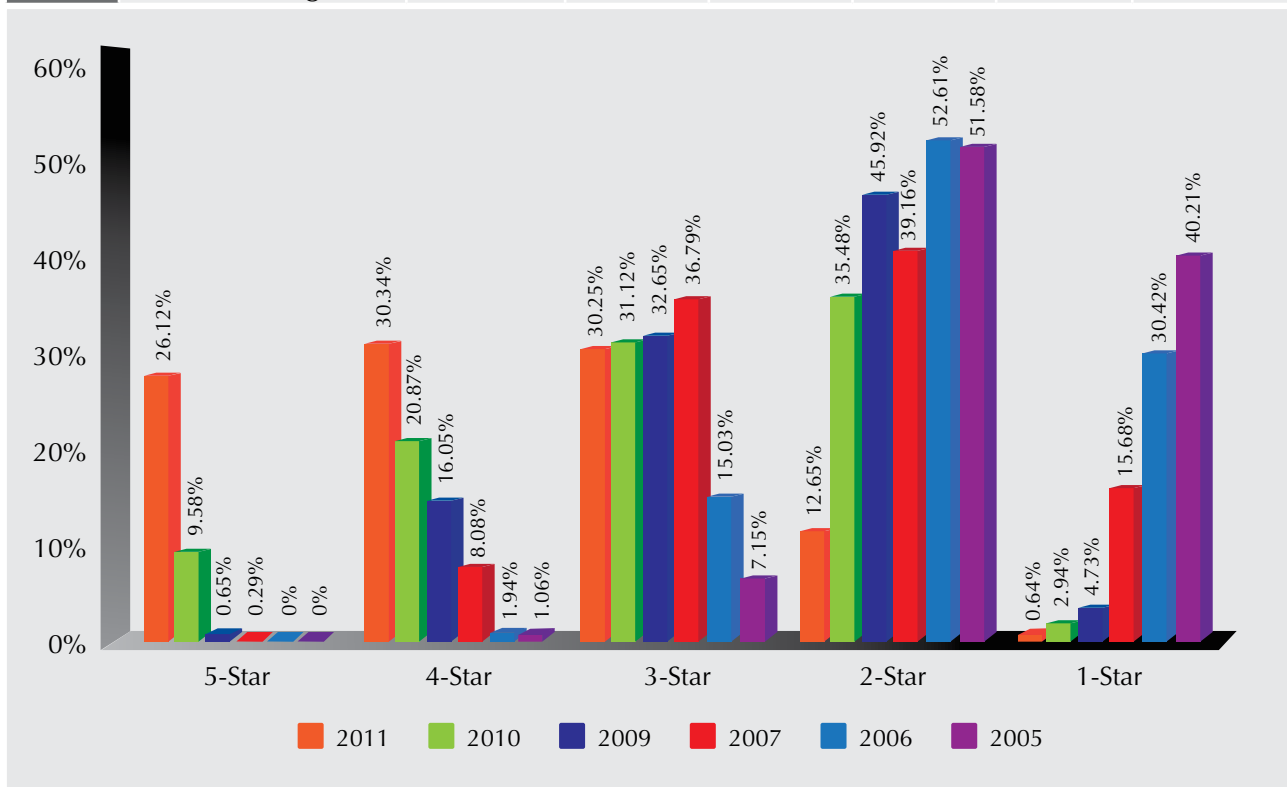


Figure 14: Star Rating Comparison Since 2005

From the graph, the significant improvement can be observed in the 5-star portals. This is then followed by the 4-star rated portals/websites. With the increase number of both 5-star and 4-star, naturally the number of the remaining star rating would decrease. The number of 1-star obtained last year has reduced to 7 portals and websites and this has been very encouraging. It is envisioned that by next year these portals can obtained better ranking and rating or just diminished.



1-to-1 consultation session conducted during the roadshow in Penang dated 15<sup>th</sup> December, 2011 at Komtar.

## 88.7% offering online services to citizen

This year 2013 marks the sixth Malaysia Government Portal and Website Assessment (MGPWA) conducted since its first in 2007. With the objective to reach out to the citizens, the Assessment also aimed to help provide information and the online services provided by Government agencies.

MAJLIS has conscientiously made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MGSU, Public Service Department and STP. With the 2013 annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latter approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 countries, 3 were found to be the most advanced with MGPWA 2013 namely Republic of Korea, Singapore and New Zealand.

In alignment to the requirement that some entities are full Government Portal and Website services were introduced in the website to the 5 pillars, 8 pillars is completed. This website will have the opportunity to be expanded to make for the total of 100 websites.



The other main objective of the assessment is to streamline all listed agencies and their staff on a number of 88 institutions for newly state agencies do not to confuse users or public when accessing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# 7.0 KEY FINDINGS

## 7.0 Key Findings

### 7.1 Progress of Star Rating

The star rating of MGPWA 2011 has demonstrated an overwhelming progress. A total of 285 obtained 5-star out of the 1,091 accessible portals/websites. This indicates an improvement of 182.18% as compared to the 2010 result.

The number of 4-star has also improved from 220 to 332 this year. This clearly shows there was an advance by almost half of last year's number. As for 3-star, a percentage improvement of 0.30% were noted.

Year		STAR	5-STAR	4-STAR	3-STAR	2-STAR	1-STAR
			(80 - 100)	(60 - 79)	(40 - 59)	(20 - 39)	(1 - 19)
Number of Portals and Websites	2011		285	331	330	138	7
	2010		101	220	328	374	31
Percentage of Increment/Decrement			182.18%	50.45%	0.61%	(63.10%)	(77.42%)

**Table 18: Star Rating Percentage Progress**

All in all, the number of portals/websites rated 3-star onwards sums up to 86.71%, as compared to 2010 result 61.57%, 49.35% for 2009 and 45.16% in 2007. This also means that the number of Government portals and websites rated 2-star and below has decreased tremendously to 13.29%.

### 7.2 Offering of Accessible Online Services

From the 1,091 portals and websites, a total of 967 portals and websites offered accessible online services with percentage of 88.63%. This shows an increase progress from last year performance. However it was noted that the

biggest number is those portals and websites offering a total of 5 online services, with 297 being websites alone. This is then followed by portals/websites that offered only 1 online service with 11.46%.

E-Services	External Services	Total Score	Number of Portals/ Websites
5	5	10	82
5	4	9	26
5	3	8	25
5	2	7	31
5	1	6	41
5	0	5	343
4	0	4	88
3	0	3	100
2	0	2	106
1	0	1	125
0	0	0	124
TOTAL			<b>1,091</b>

**Table 19: Online Services Progress**

82 portals managed to earn full score for both E-Services and External Services, hence fulfilling one of the concepts of a portal. Second amongst the portals are those that earn 5 marks with 4.22% from 1,091 portals/websites. Third largest group is observed to be those scoring full marks for E-Services and additional 1 mark for External Services with 3.76%. The smallest number is portals and websites offering 5 E-Services and 3 External Services with 2.29%

As for websites, the highest number is those that obtained full mark with a total of 297. This is then followed by 86 websites obtained 1 mark and the lowest among all was noted to be websites offering 4 online services.

Although many Government agencies are now making their online services available on their portals and websites, those with no services are still available by 11.37%. It is a combination of 111 websites and 13 portals.

### 7.3 Updating Activities in the Portals/ Websites

Updating of contents has become a concern of MGPWA 2011. Since last year, the general phone number displayed on the main page of a portal/website is validated through phone calls. This is due to several complaints received whereby the number has changed and was not updated on the portal/website. From 1,091 portals/website, only 79.47% obtained marks. This indicates that the number of portals/websites with unvalidated phone number has increased from 210 to 224.

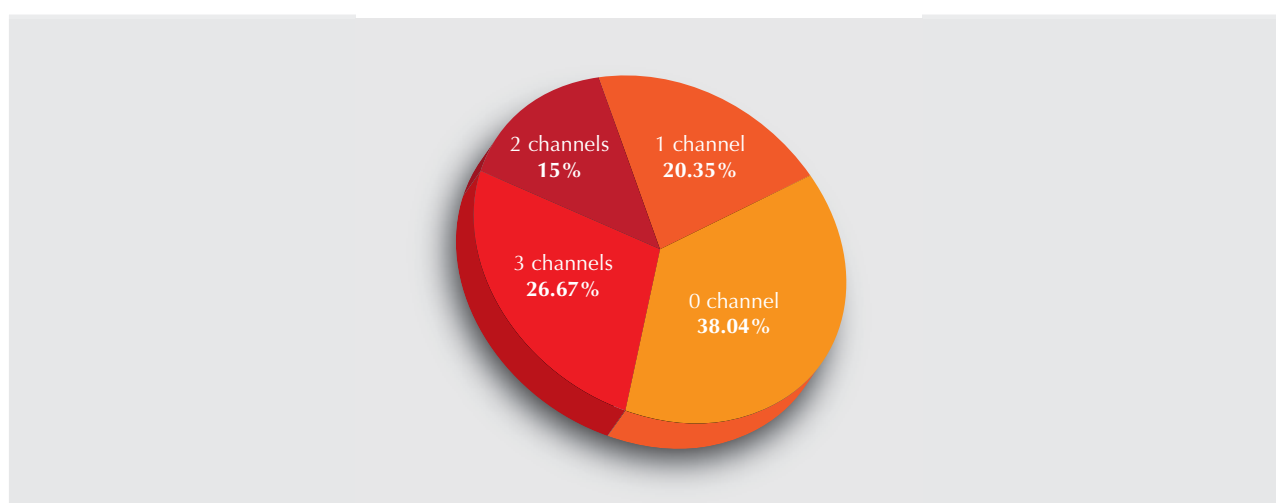
An increase in Statistic of Online Services was also noted this year. From 223 portals/websites, the number has increased to 341. This probably due to criterion being 1 of the 7 items of updates which has been emphasized by MAMPU since February 2011. The other 68.74% was not awarded any score as marks will be rewarded for availability of statistic of all of the online services offered in the portal/website and must be updated 2 months before

the current month.

Despite 945 portals/websites has successfully made their client's charter available for viewing, only 249 managed to show an updated achievement of the client's charter. The other 77.18% could have provided an outdated one or none at all. This is not encouraged as the achievement was another

element of transparencies that Government can offer to public.

The criterion Updated Website is assessed based on 6 of the updating items by MAMPU. Out of 1,091, only 902 portals and websites were found to be updated. The remaining 17.32% fails to update any of the 6 items. Refer Appendix 2 for more details.



**Figure 15: Segregation of Feature Additional Technology/Web 2.0**

Government social media has become important among the citizen as another alternative medium to the portal/website. To be able to earn full score for the Feature Additional Techology/Web 2.0, 3 channels must be provided of which includes any form of social media or new technologies. However, if agencies provided any social media, then they must be up-to-date. From Figure 15, it was noted that the biggest number is 38.04% of which are portals/websites with either no social media or technology or simply because the media are unupdated. Nevertheless, it was impressive to find out that the second highest group is portals/websites with 3 updated social media.

#### 7.4 Streamlining of myGovernment Portal

myGovernment Portal as the portal of Malaysian Government has always been the reference when conducting the Malaysia Government Portals and Websites Assessment for the past 6 years. The URL of portals and websites listed in its Machinery were derived and they are assessed and ranked accordingly.

Nonetheless, some observations were made on the list of portals/websites throughout the MGPWA 2011. To name, there were issues of outdated URL, duplications of URL, wrong URL, no URL and outdated agency name. After the 6 years of assessment, this should have not been prevalent as it has been raised in the report year in, year out.

Outdated URL is the case where the URL, as per myGov, was found to be the old URL and not current. Tracing through its parent portals/websites, the latest URL was sought there. Unless the parent does not supply users with its sub agencies directory, chances are the portals/websites cannot be assessed due to the outdated, error-page URL. In total, there are 41 portals/websites found. Refer Appendix 3.

Twenty one portals/websites were found to have duplications in myGov. This happened when two portals/websites of the same URL were found in the list. Some carry the same name and some not. Also noted was the situation where these duplications were listed in myGov under different parents. This would still be considered as duplication. In the case of duplications of URL, only one of the portal/website will be assessed and therefore, the other portal/website will not be listed in the ranking as they are both considered as the same portal/website. Findings are as Appendix 4.

Wrong URL is when the derived URL led user to portal/website of other agency. Therefore, to obtain the correct URL, assessor will look for it in the parent portal/website. Again, if directory of sub agencies are provided in the portal/website, then assessor will most probably be able to obtain the URL. Otherwise, the portal is not assessed. There were 25 portals/websites under this category. Observation can be made in Appendix 5.

Encountered during the assessment were also the portals and websites that have no URL. Therefore, their URLs were obtained from the parent portal/website. In the case that the URL was not found, the portal/website will be considered as inaccessible. From the 1,155 portals and websites, only 7 fell under this category of no URL. Refer Appendix 6.

Outdated portal/website names are for those portals and websites whose new names are not reflected in myGov. This is based on the name of agency made available on the main page of the portal/website. Changes of name can be observed in the table containing 34 portals and websites of Appendix 7.

Despite announcing the commencement date of MGPWA 2011 on MAMPU portal and MSC Malaysia website, under construction still exists among the assessed portals and websites. It has been the MGPWA approach to make 3 attempts of assessment on a portal/website that is under construction. However, if it is not available on the third attempt, then the website will be considered as inaccessible. Refer Appendix 8 on the list of portals and websites of this case.

NSL or No Specific Link is the case where the URL listed in myGov led users to a portal/website that belongs to the parent. Out of the 1,155 portals and websites, 8 were found to be in this case. Hence, they are not accessible as they do have their own portals/websites. There were also portals/websites that were provided with the wrong URL e.g. Putrajaya Land and Mines Office. However upon checking for its correct URL in Department of Director General of Lands and Mines and Ministry of Federal Territories and Urban Wellbeing, information of the particular agency was found in the former website. Appendix 9 contained the list of 8 NSL portals/websites.

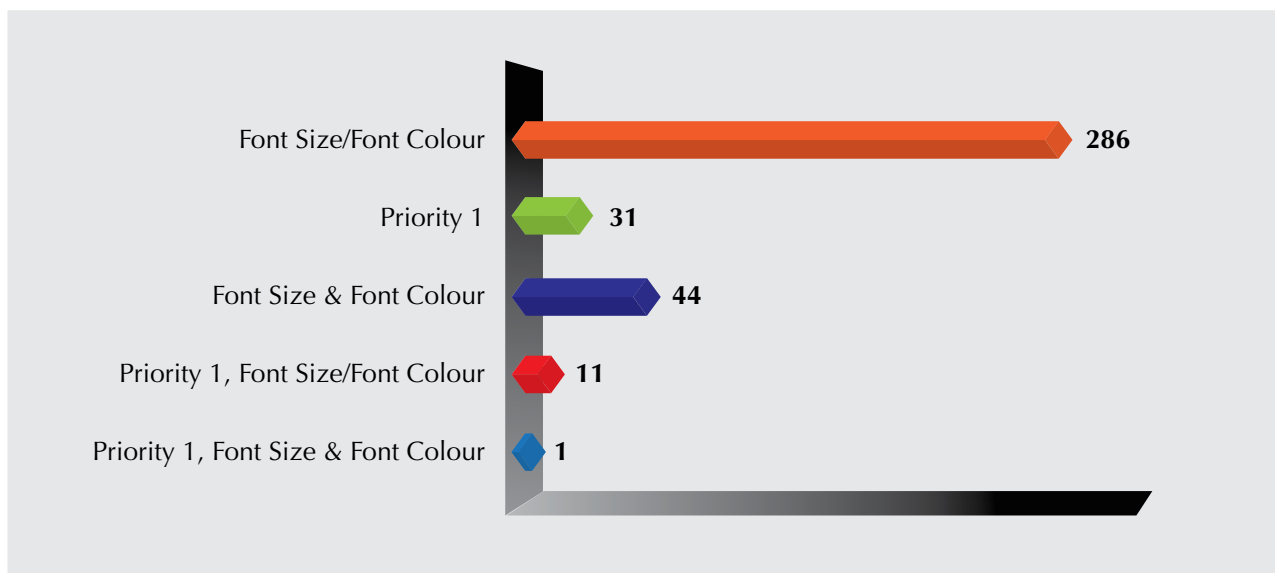
## 7.5 Readiness to be a Portal

Universities generally are ready as portals but had merely stated as websites. With a variety of online services offered to their users, these websites also act as a gateway and easy access apart from maintaining information for that targeted users.

Overall, many sites that stated portal are not ready as portals as they do not act as one stop centre with many online services. From total of 387 portals, 172 are rated 4-star and below, which is 44.44%. This simply means they are not able to fulfill the criteria of a portal.

## 7.6 Being Disabilities Friendly

Out of 1,091 portals/websites assessed, only 1 managed to obtain perfect score for the W3C Disability Accessibility which is the font size change, font colour change and Priority 1 compliance. This is followed by 11 portals and websites complying with the Priority 1 plus providing a working font size or font colour change. Another 31 complied with only the Priority 1 and another 44 managed to provide working font size and font colour changing. Majority of the portals/websites with a number of 286 portals and websites were found to provide either font size change or colour change. Therefore, these numbers total up to 373 which is 34.19% that fulfilled at least one of the sub criteria of W3C Disability Accessibility.

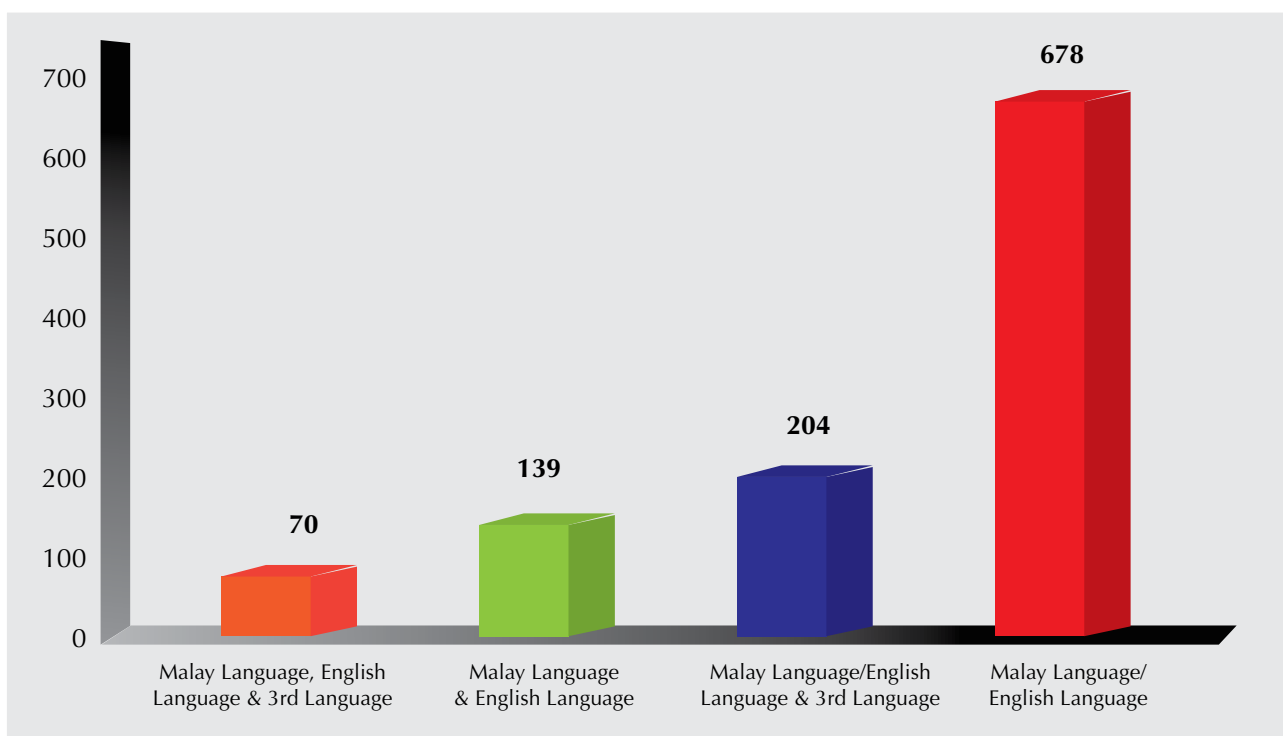


**Figure 16: Segregation of W3C Disability Accessibility Fulfillment**

## 7.7 Clear, Understable Languages

Naturally all 1,091 portals and website should obtain marks for Multi Language because we are multi language society with at least Malay language and English. The highest number, as per Figure 17, belongs to those that provide either Malay language or English language with a total of 678. Come next with 139 are portals/

websites that provide both Malay and English language. Multi language of combination Malay language or English language and any third language were provided by 204 portals/websites. Only 70 portals/websites has the combination of all three languages.



**Figure 17: Segregation of Multi Language Fulfillment**

## 7.8 Participation from Public

Although 826 portals and websites have successfully provided a comment or feedback forms, it was noted that only 232 or 28.09% have responded to the assessor. Messages were sent anonymously and this could be the reason to the low percentage. Every message sent should have been replied within the 3 working days. 594 responded later than 3 days or not responded at all.

The social media also act as a platform to gain participation from the public. Thus, it is emphasized again that for them to be able to fully utilized and benefitted from the social media, agencies must keep updating them constantly on the latest activities and information of the portals/websites or the agency. With 26.67% obtaining full marks, it is envisaged that the number will increase next year.

## 88.7% offering online services to citizen

This year 2013 marks the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2005. With the objective to meet out to the citizens, the Assessment also aimed to help provide information and the online services provided by Government agencies.

MSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MGSU, Public Service Department and SP2 (SP2) the 70th annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 indicators, 3 were found to be the most affected with MSPWA 2013 namely Request Multiple Functioning Applications, National Data and e-Registration.

In alignment to the requirement that some entities are full functional, portal and website services were introduced in the website to the 5 pilots, 8 portal as compared to the website will have the opportunity to be expanded to make for the total of 300 units.



The other main objective of the assessment is to streamline all listed agencies and their staff on a number of 84 indicators. In view of this, the negative agencies need some of public when allowing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# 8.0 WAY FORWARD AND RECOMMENDATIONS

## 8.0 Way Forward and Recommendations

- i. Online services aid the public in terms of efficiency, convenience, time and cost saving. Therefore, with the increase number of online services, this will definitely improve the public service delivery.
- ii. Mobile service or mobile apps can be considered too as 'the way of the future' in delivering government services. The penetration rate of cellular phone in Malaysia in Q1 was stated 121.0% by Malaysian Communication and Multimedia Commission (MCMC).<sup>2</sup> With such services, government will be closer to the people.
- iii. Portals and websites act as a medium to disseminate information and online services to public. Therefore, each section must be kept updated with the current information. From updating on weekly basis, it timely that the activity is done daily as public of today would always want to be 'in the know' and portals/websites is one of the best places for them to update themselves on public information and services.
- iv. As a main gateway to E-Government Malaysia, myGov Portal should portray the up-to-date information, especially list of Government portals and website. This involves rigorous updating of URLs, agency name and elimination of duplications. But the onus also lies with each government agency in updating their respective portals and websites on myGov. Streamlining of the Government directory is meant to simplify a user's experience when trying to locate a Government portal/website.
- v. As portals and websites signify different expectations, agencies should identify themselves whether they are portals or websites and align this accordingly. This can then be envisaged for services to be made available accordingly.
- vi. Government portals and websites must strive at providing the same information and services available for normal citizen to disabled community. This is because they possess equal rights and there should not be any access of barriers that makes it difficult and frustrating when dealing with the Government portals and websites. Commitment of meeting the standards must be given as portals/websites are meant to be a platform of outreach to a greater community.  
  
Section 30 of Person with Disabilities Act 2008 stated that persons with disabilities shall have the right to access to information, communication and technology on equal basis with persons without disabilities.
- vii. To ensure that the wide-angled information provided in the Government portals and websites are able to be utilized by the users, languages used must be improved so that they are clear and easy to understand. Users deserve clear communications. Therefore, mixed languages should not happen nor the usage of online translator for English languages section.  
  
In United States, a group called Plain Language Action and Information Network (PLAIN) was set up to improve the federal Government communication to the public. One of their supports on

<sup>2</sup> MCMC, *Pocket Books of Statistics Q1 2011*, p. 3

the usage of clear communication is by offering a short half day introduction to plain language and writing for the web.

- viii. In engaging the public, feedback form and comments must be made available. This way Government agency will gauge the suggestion, issues and ideas made by public in order to improvement their services.
- ix. With the advent of social media, government agencies are urged to utilise such platform. It was reported that by July 2011, the number of Malaysian users in facebook are 11,429,000 (Socialbaker). Therefore, agencies must take this opportunity to have a two-way communication and to encourage active participation by public.

## 88.7% offering online services to citizen

The year 2013 marked the sixth Malaysia Government Portal and Website Assessment (MGPWA) conducted since its first in 2005. With the objective to reach out to the citizens, the assessment also aimed to help provide information and the online services provided by Government agencies.

MAEDA has conscientiously made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MGSU, Public Service Department and STP. With the 2013 annual assessment was then conducted for a period of three and half months, beginning April 2013. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 countries, 3 were found to be the most advanced with MGPWA 2013 namely Republic of Korea, Singapore and New Zealand.

In alignment to the requirement that some entities are full Government Portal and Website services were introduced in the website. Both parties and portals have to be the website will have the opportunity to be applied to make for the total of 300 units.



The other main objective of the assessment is to streamline all listed agencies and their status on a number of 84 institutions for newly state agencies do not to confuse users or public when accessing the gateway portal of their availability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# 9.0 CONCLUSION

## 9.0 Conclusion

The Government portals and websites have become mainstreamed with E-Government. In the light of this, it is recommended that the portals/websites are developed and maintained to cater the need of citizen. With the rampant awareness and roadshows held, more agencies have become more aware of the criteria and the need to enhance and maintain their respective portals and websites.

Interaction between citizen and Government is pertinent in the development of portals and websites. Improvement can then be made to the information and services offered via these sites. Hence, the usage of feedback/comment form and increasingly popular social media is encouraged.

Further to this, new online services must be created to replace the over-the-counter services. However, existing ones should not be left aside but instead, kept re-engineered to cater to the simplified and integrated approach in addressing citizens' need.

Updating activities, language, disabled-friendly elements are all vital factors that each Government agencies must consider when aiming for a good portal/website. These factors will encourage usage of portals and websites as a communication medium when dealing with Government agencies. For the Government agencies, this will further accelerate the target achievement desired in 2015, spelt out by GTP, for 90% online services made available and ensuring the 90% usage.



Consultation given during the Seminar Pengurusan Perubahan on 10<sup>th</sup> of November, 2010 at One World Hotel.

## 88.7% offering online services to citizen

The year 2011 marked the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2005. With the objective to reach out to the citizens, the Assessment also aimed to help provide information and the online services provided by Government agencies.

MSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MDSU, Public Service Department and SP7. With the 2011 annual assessment was then conducted for a period of three and half months, beginning April 2011. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by World University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 indicators, 3 were found to be the most affected with MSPWA 2011 namely Request Multiple Functioning Applications, National Data and e-Registration.

In alignment to the requirement that some entities are not Government Portal and Website owners were introduced in the website to the 3 pillars, a portal is considered to be applicable to have the opportunity to be applied to have the total of 300 users.



The other main objective of the assessment is to streamline all listed agencies and their status on a number of 88 indicators. In view of this, the negative agencies need some or public when allowing the gateway portal of their usability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# 10.0 APPENDICES

## 10.0 Appendices

### Appendix 1: Criteria of Assessment

Pillar	Criteria	Definition	
Content	Phone Contact Information	<ul style="list-style-type: none"> <li>• Phone number that allows citizens to contact the respective government unit.</li> </ul>	
	Fax number	<ul style="list-style-type: none"> <li>• Fax number that allows citizens to fax in to the respective government unit/department.</li> </ul>	
	Address Information	<ul style="list-style-type: none"> <li>• Address information that allows citizen to contact the respective government unit.</li> </ul>	
	Email		<ul style="list-style-type: none"> <li>• Email address that allows citizens to contact the respective government unit/department.</li> </ul>
			<ul style="list-style-type: none"> <li>• This may include webmasters and the officers, who are in-charge of the government-related services.</li> </ul>
	Phrase of Laman Web Rasmi/Portal Rasmi	<ul style="list-style-type: none"> <li>• The phrase must be displayed on the government website/portals.</li> </ul>	
	Website Counter		<ul style="list-style-type: none"> <li>• A tool to count the number of hits/visits of a website.</li> </ul>
			<ul style="list-style-type: none"> <li>• A hit is a file sent to the browser by a web server.</li> </ul>
			<ul style="list-style-type: none"> <li>• A visit happened when someone visits a website. It might consist of one or more hits.</li> </ul>
	Display of Malaysia Crest		<ul style="list-style-type: none"> <li>• Malaysia crest to be displayed at the top of main page.</li> </ul>
			<ul style="list-style-type: none"> <li>• Display at following pages is recommended.</li> </ul>
	Publications		<ul style="list-style-type: none"> <li>• Publications are referred to information available via online or downloadable manner. Thus, offline publications are not considered here.</li> </ul>
<ul style="list-style-type: none"> <li>• If majority of publications/databases are not available/ non-accessible online or experiencing faulty link, then it should not be considered here.</li> </ul>			
<ul style="list-style-type: none"> <li>• Publication is usually explicitly stated as “publication” or sometimes “information” in a website.</li> </ul>			
<ul style="list-style-type: none"> <li>• If it is an abstract, then it is not considered as publication.</li> </ul>			
		<ul style="list-style-type: none"> <li>• Articles/news clipping are not considered as publication.</li> </ul>	

Pillar	Criteria	Definition		
Content	Electronic Archive	<ul style="list-style-type: none"> <li>• Archive of articles, news clipping, publications etc.</li> <li>• Recommended archive starting from 1 year back.</li> </ul>		
	Statistic of Online Services	<ul style="list-style-type: none"> <li>• To provide updated number of transaction for all of the online services provided and listed in the portals/ websites on monthly basis.</li> <li>• To also provide percentage of the transactions.</li> </ul>		
	Broadcast	<ul style="list-style-type: none"> <li>• Latest section of announcement is compulsory with the news and information on agency.</li> </ul>		
	Agency Policy	<ul style="list-style-type: none"> <li>• Website must display their policy for visitors' viewing.</li> </ul>		
	Client's Charter	<ul style="list-style-type: none"> <li>• Client charter is a requisite in the portal/website and must be made available for visitor's viewing.</li> </ul>		
	Achievement of Client's Charter	<ul style="list-style-type: none"> <li>• To make available the achievements together with the client's charter.</li> </ul>		
	About Us section	<ul style="list-style-type: none"> <li>• Basically it provides information on the respective government unit/ department.</li> <li>• It could either be explicitly stated under "About Us" section or in the introduction page.</li> </ul>		
	Audio/Video Clips		<ul style="list-style-type: none"> <li>• Streaming/downloaded audio clips are clips with sound only and are meant to be recorded for listening purpose.</li> <li>• Background sound is not an audio clip.</li> </ul>	
			<ul style="list-style-type: none"> <li>• Streaming/downloaded video clips are clips with sound and moving picture and are meant to be recorded for viewing purpose.</li> <li>• Flash is not considered as a video clip.</li> </ul>	
			<ul style="list-style-type: none"> <li>• Flash in the cover page is not considered as a video clip.</li> <li>• Both audio and video clip must be related to the agency.</li> </ul>	
<ul style="list-style-type: none"> <li>• Mobile web initiative that can be accessed by visitors through mobile device.</li> <li>• Announcement on the features must be displayed and made available in the portal/website.</li> </ul>				
Homepage Length				<ul style="list-style-type: none"> <li>• Scrolling down of a portal/website must be 3 pages or less.</li> <li>• Measurement is via Page Down button.</li> <li>• Resolution: max 1200x800.</li> </ul>
				No Advertisement

Pillar	Criteria	Definition
Usability	No Advertisement	<ul style="list-style-type: none"> <li>Government-Linked Company (GLC) advertisement is considered a commercial advertisement.</li> </ul>
		<ul style="list-style-type: none"> <li>A government related tender/quotation notification is not considered as advertisement.</li> </ul>
		<ul style="list-style-type: none"> <li>Pop-up ads need to be avoided as it is delegitimizing.</li> </ul>
		<ul style="list-style-type: none"> <li>Example: Banner, pop-up, fly-by advertisement.</li> </ul>
	Search Within Portals/Websites	<ul style="list-style-type: none"> <li>A facility to seek general information of a portal/website by typing in the queries.</li> </ul>
		<ul style="list-style-type: none"> <li>The search function must be internal, that is within the agency portal/website.</li> </ul>
		<ul style="list-style-type: none"> <li>Example: Search box.</li> </ul>
	Feedback Auto-Notification	<ul style="list-style-type: none"> <li>Notification will be prompted to visitors upon submission of feedback forms, comments or enquiries on the website.</li> </ul>
		<ul style="list-style-type: none"> <li>Reference number is encouraged to be included with the response for tracking purposes.</li> </ul>
		<ul style="list-style-type: none"> <li>Include the timeline of when agencies will come back to users.</li> </ul>
	Link to Other Sites	<ul style="list-style-type: none"> <li>Whether a “link to other websites/portals” section is available.</li> </ul>
		<ul style="list-style-type: none"> <li>Links should be consolidated according to categories. Only relevant sites/links can be considered here.</li> </ul>
Link to myGov	<ul style="list-style-type: none"> <li>Each agency must provide link to myGovernment portal.</li> </ul>	
Link to MSC Malaysia	<ul style="list-style-type: none"> <li>Each agency must provide link to MSC Malaysia website.</li> </ul>	
Support Link	<ul style="list-style-type: none"> <li>Includes “Help”, troubleshooting and guidance to the visitors/users to use the portal/website (e.g. step-by-step instruction on how to download a file).</li> </ul>	
Sitemap	<ul style="list-style-type: none"> <li>Text organized model of a website’s content that allows user to navigate through the website to find information they are looking for.</li> </ul>	
Statement of Best Viewed	<ul style="list-style-type: none"> <li>Statement of “Best Viewed” must be displayed.</li> </ul>	

Pillar	Criteria	Definition
Usability	No Broken Link	<ul style="list-style-type: none"> <li>The hyperlink on a particular portal/website that does not function, non-existence, e.g. URL has been changed, or the page has been moved.</li> </ul>
		<ul style="list-style-type: none"> <li>Many online tools are available e.g. Truwex, Xenu, Broken Link Checker.</li> </ul>
	Updated Website	<ul style="list-style-type: none"> <li>It is essential to provide updated information on the portals/ websites.</li> </ul>
		<ul style="list-style-type: none"> <li>The phrase “Last update” must be displayed on the portals/websites.</li> </ul>
	Website Personalization	<ul style="list-style-type: none"> <li>Having sections catering to a specific audience in order to remove clutter.</li> </ul>
		<ul style="list-style-type: none"> <li>Provide links so that users can view type of information tailored to their needs; i.e. students, parents, teachers, and partners.</li> </ul>
		<ul style="list-style-type: none"> <li>A quick and easy way to direct citizens to the information or services they are seeking.</li> </ul>
	Multi Language	<ul style="list-style-type: none"> <li>Both Malay and English languages are encouraged to be included in the portal/website.</li> </ul>
		<ul style="list-style-type: none"> <li>Other language is an optional.</li> </ul>
		<ul style="list-style-type: none"> <li>For portal/website with only Malay version, but a translation tool is provided, then it is still considered as yes.</li> </ul>
		<ul style="list-style-type: none"> <li>The whole content of a portal/website must be translated into the particular language, be it foreign or Malay language. Discrepancy between the content and its translation are also to be avoided.</li> </ul>
	W3C Disability Accessibility	<ul style="list-style-type: none"> <li>Priority 1 of a portal/website to cater blind users is evaluated using WAVE (<a href="http://wave.webaim.org">http://wave.webaim.org</a>).</li> </ul>
		<ul style="list-style-type: none"> <li>Users with poor eyesight must have the ability to change the text size of a website according to his/her preferences.</li> </ul>
		<ul style="list-style-type: none"> <li>Users who suffer colour-blindness must be provided with the ability to change text and background colour to be able to utilise the portal/website.</li> </ul>
<ul style="list-style-type: none"> <li>All of the accessibilities are compulsory in each portal/website.</li> </ul>		
Loading Time	<ul style="list-style-type: none"> <li>Loading time of front page of agency’s portal/website (should not exceed 10 seconds; based on network speed of 100Mbps).</li> </ul>	
	<ul style="list-style-type: none"> <li>Online tools can be used to test the criterion i.e. Truwex, Website Speed Test.</li> </ul>	

Pillar	Criteria	Definition	
Security	Login to Any System	<ul style="list-style-type: none"> <li>• Login features to any web applications/ systems.</li> </ul>	
	Privacy Policy	<ul style="list-style-type: none"> <li>• Privacy statement must be displayed for visitor's viewing.</li> <li>• Disclaimer and terms &amp; conditions cannot be considered as privacy statement.</li> <li>• Provide encrypted pages to demonstrate site users' protection.</li> <li>• Example: Prohibition on cookies and sharing personal information.</li> </ul>	
		Security Policy	<ul style="list-style-type: none"> <li>• Security statement must be displayed for visitor's viewing.</li> <li>• Disclaimer and terms &amp; conditions are not considered as security statement.</li> <li>• Example: Use of software to monitor traffic on a particular portal/website.</li> </ul>
			Disclose the Disclaimer Statement
	Notice of Copyright	<ul style="list-style-type: none"> <li>• Copyright statement must be displayed in the portal/ website to inform visitors on the intellectual property matters.</li> </ul>	
	Participation	Feedback/ Comment	<ul style="list-style-type: none"> <li>• Feedback/Comment is defined as opinions expressed by users with regards to the website functionality, usage experienced or matters in regards to agency.</li> <li>• Complaint cannot be considered as part of this criterion.</li> </ul>
		Feature Additional Technology/Web 2.0 Tools	<ul style="list-style-type: none"> <li>• To provide forms of technology advancement.</li> <li>• Web 2.0 applications can be opt by agencies.</li> <li>• RSS Feed, SMS Services and Forum is considered part of this criterion.</li> <li>• Mobile technology.</li> </ul>
Frequently Asked Questions (FAQs)			<ul style="list-style-type: none"> <li>• FAQ section should be created in order to answer citizen's enquiry/concern.</li> <li>• It is advisable for a portal/website to provide contacts (e.g. email) for other questions that are not listed in the FAQ.</li> </ul>
Services	Feedback Response	<ul style="list-style-type: none"> <li>• Agency has to respond within 3 working days upon submission of feedback/comment by a visitor.</li> </ul>	

Pillar	Criteria	Definition
Services	E-Services	<ul style="list-style-type: none"> <li>E-services are defined as online services that can be fully transacted online without having to physically visit the government. unit/department, bank, post office, etc.</li> </ul>
		<ul style="list-style-type: none"> <li>Services must be provided within the portal/website domain.</li> </ul>
		<ul style="list-style-type: none"> <li>The services could be for public or government agencies.</li> </ul>
		<ul style="list-style-type: none"> <li>If they are for intranet usage, it is to be mentioned in the portals/websites.</li> </ul>
		<ul style="list-style-type: none"> <li>Integration of services also contributed to the criterion.</li> </ul>
		<ul style="list-style-type: none"> <li>Example: Room booking, online form submission, online tender/quotation submission, inquiry/checking on status of transaction, newsletter subscription etc.</li> </ul>
Bonus	Digital Signature	<ul style="list-style-type: none"> <li>Facility is provided in transactions that can be carried out in the portals.</li> </ul>
	Use of Sessions	<ul style="list-style-type: none"> <li>Eliminate the usage of cookies by opting for the usage sessions.</li> </ul>
		<ul style="list-style-type: none"> <li>The existence of session can be checked using online tool.</li> </ul>
	E-Payment Channels	<ul style="list-style-type: none"> <li>Online payment services e.g: FPX payment, Online Banking or Integrated e-payment.</li> </ul>
		<ul style="list-style-type: none"> <li>Centralized e-payment also contributes to this criterion.</li> </ul>
	Searchable Databases	<ul style="list-style-type: none"> <li>Searchable database would be counted only if they involve in accessing information that result in a specific government service response.</li> </ul>
		<ul style="list-style-type: none"> <li>Example: Staff directory is considered as a database if the contact information is available.</li> </ul>
Customization of Page According to Users' Preference	<ul style="list-style-type: none"> <li>The ability to customize any elements of portal/ website based on users' preference.</li> <li>e.g. Customization of background image, theme colour.</li> </ul>	
External Services (Additional Marks)	<ul style="list-style-type: none"> <li>Refer definition on E-Services.</li> </ul>	

## Appendix 2: *Perkara-Perkara Pengemaskinian Yang Dipantau oleh MAMPU*

No.	Kriteria	Penjelasan	Tempoh Paparan Untuk Dikemaskini
1	Berita terkini Aktiviti terkini Peristiwa terkini	Paparan berita, aktiviti dan peristiwa berkaitan agensi yang telah dilaksanakan.	1 bulan selepas tarikh berita, aktiviti dan peristiwa
2	Pengumuman Makluman Hebahan	(i) Pengumuman mengenai berita, aktiviti dan peristiwa yang akan dilaksanakan.	3 hari bekerja selepas tarikh berita, aktiviti dan peristiwa dipaparkan
		(ii) Pengumuman-pengumuman yang berterusan	Mengikut keperluan agensi
3	Keratan akhbar Kenyataan akhbar Rencana akhbar	(i) Keratan, kenyataan dan rencana akhbar yang mengandungi maklumat relevan sepanjang masa (kempen, program kesedaran dan lain-lain)	Mengikut keperluan agensi
		(ii) Keratan, kenyataan dan rencana akhbar mengandungi maklumat umum (perasmian, lawatan dan lain-lain)	1 bulan selepas tarikh akhbar
4	Poster/Banner	(i) Poster/banner yang memaparkan pencapaian dan pengiktirafan yang diterima oleh agensi	Mengikut keperluan agensi
		(ii) Poster/banner yang memaparkan aktiviti atau peristiwa (Perayaan, kempen dan lain-lain)	1 minggu selepas tarikh aktiviti dan peristiwa
5	Tawaran tender Tawaran sebutharga Tawaran Jawatan kosong	Paparan berkaitan tawaran tender, sebut harga dan jawatan kosong	1 hari bekerja selepas tarikh tawaran tender, sebut harga dan jawatan kosong ditutup
6	Statistik	Paparan bulanan bagi statistik pencapaian piagam pelanggan dan bilangan transaksi perkhidmatan online	2 bulan sebelum bulan semasa Contoh: Bulan semasa adalah Mac 2011, jadi statistik sehingga bulan Januari 2011 perlu dipaparkan

No.	Kriteria	Penjelasan	Tempoh Paparan Untuk Dikemaskini
7	Maklumat Menteri Timbalan Menteri Ketua agensi	Maklumat berkaitan Menteri, Timbalan Menteri (sekiranya berkaitan) dan ketua agensi dikemaskini, terutama di bahagian direktori kakitangan, carta organisasi dan perutusan ketua agensi.	1 hari bekerja selepas lantikan rasmi

### Appendix 3: Outdated URL

No	Portal/Website Name	URL in myGov	URL as per Assessment
1	Islamic Religious Department Council	<a href="http://jaim.melaka.gov.my/intro/intro.html">http://jaim.melaka.gov.my/intro/intro.html</a>	<a href="http://jaim.melaka.gov.my">http://jaim.melaka.gov.my</a>
2	State Veterinary Services Department	<a href="http://jph_melaka.tripod.com/">http://jph_melaka.tripod.com/</a> (old URL)	<a href="http://jpvmelaka.gov.my/bm/main.php?option=utama">http://jpvmelaka.gov.my/bm/main.php?option=utama</a>
3	Melaka Water Corporation	<a href="http://www.pamwtr.gov.my/">http://www.pamwtr.gov.my/</a>	<a href="http://www.samb.com.my/v1/index.php?lang=bm">http://www.samb.com.my/v1/index.php?lang=bm</a>
4	State Governor's Office	<a href="http://www.mel.icu.gov.my/bm/index.htm">http://www.mel.icu.gov.my/bm/index.htm</a>	<a href="http://www.tytmelaka.gov.my">http://www.tytmelaka.gov.my</a>
5	Terengganu Advanced Technical Institute (TATI)	<a href="http://www.tati.edu.my/">http://www.tati.edu.my/</a>	<a href="http://www.tatiuc.edu.my/">http://www.tatiuc.edu.my/</a>
6	Malaysian Armed Forces	<a href="http://maf.mod.gov.my/">http://maf.mod.gov.my/</a>	<a href="http://www.mafhq.mil.my/">http://www.mafhq.mil.my/</a>
7	Curriculum Development Centre	<a href="http://www.moe.gov.my/bpk/%20%20%20%20(under%20construction)">http://www.moe.gov.my/bpk/%20%20%20%20(under%20construction)</a>	<a href="http://www.moe.gov.my/bpk">http://www.moe.gov.my/bpk</a>
8	Department of Irrigation and Drainage Perak	<a href="http://jps.perak.gov.my/">http://jps.perak.gov.my/</a>	<a href="http://jpsprk.gov.my">http://jpsprk.gov.my</a>
9	Johor Education Department	<a href="http://www.johordt.gov.my/jpnjhr/">http://www.johordt.gov.my/jpnjhr/</a>	<a href="http://www.moe.gov.my/jpnjohor/v5/index2.php?bhs=bm">http://www.moe.gov.my/jpnjohor/v5/index2.php?bhs=bm</a>
10	Kuching Community College	<a href="http://www.kkkuc.edu.my/">http://www.kkkuc.edu.my/</a>	<a href="http://www.kkkkg.edu.my/">http://www.kkkkg.edu.my/</a>
11	Melaka Education Department	<a href="http://www.jpnmelaka.gov.my/">http://www.jpnmelaka.gov.my/</a>	<a href="http://www.moe.gov.my/jpnmelaka">http://www.moe.gov.my/jpnmelaka</a>
12	Penang Education Department	<a href="http://www.geocities.com/jpnpp/">http://www.geocities.com/jpnpp/</a>	<a href="http://www.jpnpp.edu.my">http://www.jpnpp.edu.my</a>
13	Perak Education Department	<a href="http://www.jpnp perak.edu.my/">http://www.jpnp perak.edu.my/</a>	<a href="http://www.pelajaranperak.gov.my/v2/">http://www.pelajaranperak.gov.my/v2/</a>

No	Portal/Website Name	URL in myGov	URL as per Assessment
14	Perak Islamic Economy Development Corporation	<a href="http://www.pkeinpk.com/">http://www.pkeinpk.com/</a>	<a href="http://pkeinpk.com">http://pkeinpk.com</a>
15	Perlis Education Department	<a href="http://apps.emoe.gov.my/jpnperlis">http://apps.emoe.gov.my/jpnperlis</a>	<a href="http://www.jpnperlis.gov.my/v11/">http://www.jpnperlis.gov.my/v11/</a>
16	Sabah Education Department	<a href="http://www.sabah.edu.my/">http://www.sabah.edu.my/</a>	<a href="http://www.moe.gov.my/jpnsabah/">http://www.moe.gov.my/jpnsabah/</a>
17	Sabah Forest Development Authority	<a href="http://www.sabah.gov.my/kpsp/safo_index.htm">http://www.sabah.gov.my/kpsp/safo_index.htm</a>	<a href="http://www.sabah.gov.my/SAFODA">http://www.sabah.gov.my/SAFODA</a>
18	Sabah Land Development Board	<a href="http://www.sabah.gov.my/sldb">http://www.sabah.gov.my/sldb</a>	<a href="http://www.sldb.com.my">http://www.sldb.com.my</a>
19	Sabah Wildlife Department	<a href="http://www.sabah.gov.my/jhl">http://www.sabah.gov.my/jhl</a>	<a href="http://wildlife.sabah.gov.my">http://wildlife.sabah.gov.my</a>
20	Sarawak Education Department	<a href="http://apps.emoe.gov.my/jpnsarawak">http://apps.emoe.gov.my/jpnsarawak</a>	<a href="http://www.moe.gov.my/jpnsarawak/">http://www.moe.gov.my/jpnsarawak/</a>
21	Special Education Department	<a href="http://www.moe.gov.my/jpkhas/">http://www.moe.gov.my/jpkhas/</a>	<a href="http://www.moe.gov.my/bpkhas/">http://www.moe.gov.my/bpkhas/</a>
22	Terengganu Education Department	<a href="http://apps.emoe.gov.my/jpnt/">http://apps.emoe.gov.my/jpnt/</a>	<a href="http://www.moe.gov.my/jpnterengganu/v2/">http://www.moe.gov.my/jpnterengganu/v2/</a>
23	Tuanku Sultanah Bahiyah Polytechnic	<a href="http://www.ptsb.edu.my/v3/">http://www.ptsb.edu.my/v3/</a>	<a href="http://www.ptsb.edu.my/ver4">http://www.ptsb.edu.my/ver4</a>
24	Hospital Universiti Kebangsaan Malaysia (HUKM)	<a href="http://www.hukm.ukm.my/">http://www.hukm.ukm.my/</a>	<a href="http://www.ukmmc.ukm.my">http://www.ukmmc.ukm.my</a>
25	Kuala Terengganu Teachers' Training Institute	<a href="http://www.ipkt.edu.my/">http://www.ipkt.edu.my/</a>	<a href="http://www.ipgmkdri.edu.my/">http://www.ipgmkdri.edu.my/</a>
26	Gaya Teachers' Training Institute	<a href="http://www.sabah.edu.my/mpg/">http://www.sabah.edu.my/mpg/</a>	<a href="http://www.sabah.edu.my/ipgkgaya/">http://www.sabah.edu.my/ipgkgaya/</a>
27	Ilmu Khas Teachers' Training College	<a href="http://www.webipik.edidik.edu.my/menu/menu.htm">http://www.webipik.edidik.edu.my/menu/menu.htm</a>	<a href="http://www.ipik.edu.my">http://www.ipik.edu.my</a>
28	Raja Melewar Teachers' Training College	<a href="http://www.angelfire.com/linux/itstop/">http://www.angelfire.com/linux/itstop/</a>	<a href="http://2011.iprm.edu.my/">http://2011.iprm.edu.my/</a>
29	Rajang Teachers' Training Institute	<a href="http://www.geocities.com/iprajang/">http://www.geocities.com/iprajang/</a>	<a href="http://www.ipgkrajang.edu.my/">http://www.ipgkrajang.edu.my/</a>
30	Sultan Mizan Teachers' Training Institute	<a href="http://www.ipsmb.edu.my/index.php/">http://www.ipsmb.edu.my/index.php/</a>	<a href="http://www.ipgmksm.edu.my">http://www.ipgmksm.edu.my</a>
31	Technical Teachers' Training College	<a href="http://www.geocities.com/CollegePark/Library/2669/">http://www.geocities.com/CollegePark/Library/2669/</a>	<a href="http://www.ipteknik.edu.my">http://www.ipteknik.edu.my</a>

No	Portal/Website Name	URL in myGov	URL as per Assessment
32	Temenggong Ibrahim Teachers' Training Institute	<a href="http://www.ipti.edu.my/index.php?option=com_events&amp;task=view_day&amp;year=2007&amp;month=10&amp;day=21&amp;Itemid=1">http://www.ipti.edu.my/index.php?option=com_events&amp;task=view_day&amp;year=2007&amp;month=10&amp;day=21&amp;Itemid=1</a>	<a href="http://www.ipti.edu.my">http://www.ipti.edu.my</a>
33	Batu Pahat Teachers' Training College	<a href="http://www.geocities.com/Athens/Parthenon/5789/mpbp.html">http://www.geocities.com/Athens/Parthenon/5789/mpbp.html</a>	<a href="http://www.iptho.edu.my">http://www.iptho.edu.my</a>
34	Federal Treasury Sarawak	<a href="http://www.pmswk.gov.my">http://www.pmswk.gov.my</a>	<a href="http://pmsarawak.treasury.gov.my/index.php?option=com_content&amp;view=frontpage&amp;Itemid=305&amp;lang=my">http://pmsarawak.treasury.gov.my/index.php?option=com_content&amp;view=frontpage&amp;Itemid=305&amp;lang=my</a>
35	Labuan Financial Services Authority	<a href="http://www.lofsa.gov.my">http://www.lofsa.gov.my</a>	<a href="http://www.lfsa.gov.my">http://www.lfsa.gov.my</a>
36	National Kenaf and Tobacco Board	<a href="http://www.ltn.gov.my">http://www.ltn.gov.my</a>	<a href="http://www.lktn.gov.my">http://www.lktn.gov.my</a>
37	Perlis Syariah Judiciary Department	<a href="http://www.perlis.gov.my/syariah/">http://www.perlis.gov.my/syariah/</a>	<a href="http://syariah.perlis.gov.my">http://syariah.perlis.gov.my</a>
38	Perlis Veterinary Services Department	<a href="http://jpvperlis.gov.my/v1/">http://jpvperlis.gov.my/v1/</a>	<a href="http://veterinar.perlis.gov.my/utama.php">http://veterinar.perlis.gov.my/utama.php</a>
39	State Baitulmal (Perlis)	<a href="http://www.perlis.gov.my/maips/">http://www.perlis.gov.my/maips/</a>	<a href="http://maip.perlis.gov.my">http://maip.perlis.gov.my</a>
40	Perlis Mufti Department	<a href="http://www.perlis.gov.my/mufti/">http://www.perlis.gov.my/mufti/</a>	<a href="http://mufti.perlis.gov.my">http://mufti.perlis.gov.my</a>
41	Office of HRH The Raja of Perlis	<a href="http://www.perlis.gov.my/dymm/">http://www.perlis.gov.my/dymm/</a>	<a href="http://dymm.perlis.gov.my">http://dymm.perlis.gov.my</a>

**Appendix 4: Duplications of URL**

No	Portal/Website Name	URL	Parent
1	Kota Bharu Teachers' Institute	<a href="http://www.kbtc.kelantan.gov.my/">http://www.kbtc.kelantan.gov.my/</a>	MOE
	Kota Bharu Teachers' Training College	<a href="http://kbtc.kelantan.gov.my/">http://kbtc.kelantan.gov.my/</a>	MOE
2	Ministry of Youth and Sports, Malaysia	<a href="http://www.kbs.gov.my/">http://www.kbs.gov.my/</a>	KBS
	Department of Youth and Sports	<a href="http://www.kbs.gov.my/">http://www.kbs.gov.my/</a>	KBS
3	Chief Executive Management Information Systems	<a href="http://www.pmo.gov.my/">http://www.pmo.gov.my/</a>	JPM
	Prime Minister's Office	<a href="http://www.pmo.gov.my/">http://www.pmo.gov.my/</a>	JPM
4	Department of Youth and Sports, Perak	<a href="http://www.jbsperak.gov.my/">http://www.jbsperak.gov.my/</a>	KBS
	Department of Youth and Sports, Perak	<a href="http://www.jbsperak.gov.my/">http://www.jbsperak.gov.my/</a>	KBS
5	Melaka State Development Office	<a href="http://www.mel.icu.gov.my/bm/index.htm">http://www.mel.icu.gov.my/bm/index.htm</a>	Melaka
	State Governor's Office	<a href="http://www.mel.icu.gov.my/bm/index.htm">http://www.mel.icu.gov.my/bm/index.htm</a>	Melaka
6	Pahang Veterinary Services Department	<a href="http://vetphg.pahang.gov.my/">http://vetphg.pahang.gov.my/</a>	Pahang
	Pahang Veterinary Service Department	<a href="http://vetphg.pahang.gov.my/">http://vetphg.pahang.gov.my/</a>	Pahang
7	Kelantan	<a href="http://www.kelantan.gov.my/">http://www.kelantan.gov.my/</a>	Kelantan
	Kelantan State Government	<a href="http://www.kelantan.gov.my/">http://www.kelantan.gov.my/</a>	Kelantan
8	Bintulu Development Authority	<a href="http://www.bda.gov.my/modules/web/index.php">http://www.bda.gov.my/modules/web/index.php</a>	RURALLINK
	Bintulu Development Authority	<a href="http://www.bda.gov.my/modules/web/index.php">http://www.bda.gov.my/modules/web/index.php</a>	Sarawak
9	Bintulu Port Authority	<a href="http://www.bpa.gov.my/">http://www.bpa.gov.my/</a>	MOT
	Bintulu Port Authority	<a href="http://www.bpa.gov.my/">http://www.bpa.gov.my/</a>	Sarawak
10	Kelantan Islamic Religious and Customs Council	<a href="http://www.e-maik.my/">http://www.e-maik.my/</a>	Kelantan
	Kelantan Islamic Religious Council (MAIK)	<a href="http://www.e-maik.my/">http://www.e-maik.my/</a>	Kelantan
11	Kelantan Veterinary Services Department	<a href="http://www.jphnk.gov.my/news.php">http://www.jphnk.gov.my/news.php</a>	Kelantan
	Kelantan Veterinary Services Department	<a href="http://www.jphnk.gov.my/news.php">http://www.jphnk.gov.my/news.php</a>	Kelantan

No	Portal/Website Name	URL	Parent
12	Kota Belud District Council	<a href="http://www.sabah.gov.my/pd.kb/">http://www.sabah.gov.my/pd.kb/</a>	Sabah
	Kota Belud District Office	<a href="http://www.sabah.gov.my/pd.kb/">http://www.sabah.gov.my/pd.kb/</a>	Sabah
13	Kunak District Council	<a href="http://www.sabah.gov.my/pd.knk/">http://www.sabah.gov.my/pd.knk/</a>	Sabah
	Kunak District Office	<a href="http://www.sabah.gov.my/pd.knk/">http://www.sabah.gov.my/pd.knk/</a>	Sabah
14	Perlis	<a href="http://www.perlis.gov.my/">http://www.perlis.gov.my/</a>	Perlis
	Perlis Chief Minister's Office and State Government Secretariat	<a href="http://www.perlis.gov.my/">http://www.perlis.gov.my/</a>	Perlis
15	Universiti Darul Iman	<a href="http://www.unisza.edu.my/">http://www.unisza.edu.my/</a>	MOHE
	Universiti Darul Iman Malaysia (UDM)	<a href="http://www.kusza.edu.my/">http://www.kusza.edu.my/</a>	Terengganu
16	Perlis Syariah Court	<a href="http://www.perlis.gov.my/syariah/">http://www.perlis.gov.my/syariah/</a>	Perlis
	Perlis Syariah Judiciary Department	<a href="http://www.perlis.gov.my/syariah/">http://www.perlis.gov.my/syariah/</a>	Perlis
17	Kelantan State Chief Minister Corporation	<a href="http://www.pmbk.gov.my/">http://www.pmbk.gov.my/</a>	Kelantan
	Perbadanan Menteri Besar Negeri Kelantan	<a href="http://www.pmbk.gov.my/">http://www.pmbk.gov.my/</a>	Kelantan
18	Negeri Sembilan Office of State Treasury	<a href="http://www.ns.gov.my/pkwns">http://www.ns.gov.my/pkwns</a>	MOA
	Negeri Sembilan Office of State Treasury	<a href="http://www.ns.gov.my/jabatan/pkwns">http://www.ns.gov.my/jabatan/pkwns</a>	N. Sembilan
19	Sarawak State Library	<a href="http://www.pustaka-sarawak.com/Pustaka-Sarawak/">http://www.pustaka-sarawak.com/Pustaka-Sarawak/</a>	Sarawak
	Kuching Library	<a href="http://www.malaysia.gov.my/_layouts/GovLink/www.pustaka-sarawak.com">http://www.malaysia.gov.my/_layouts/GovLink/www.pustaka-sarawak.com</a>	MOE
20	Kelantan State Syariah Department	<a href="http://www.jksn.kelantan.gov.my/">http://www.jksn.kelantan.gov.my/</a>	Kelantan
	Kelantan Syariah Judiciary Department	<a href="http://www.jksn.kelantan.gov.my/v3">http://www.jksn.kelantan.gov.my/v3</a>	Kelantan
21	Kelantan State Forestry Department	<a href="http://jpnk.kelantan.gov.my/">http://jpnk.kelantan.gov.my/</a>	Kelantan
	Kelantan State Forestry Department	<a href="http://www.jpnk.kelantan.gov.my/">http://www.jpnk.kelantan.gov.my/</a>	Kelantan

**Appendix 5: Wrong URL**

No	Portal/Website Name	URL in myGov	URL as per Assessment
1	Federal Development Department of Sabah	<a href="http://www.wp.icu.gov.my">http://www.wp.icu.gov.my</a>	<a href="http://www.sbh.icu.gov.my">http://www.sbh.icu.gov.my</a>
2	Tribunal For Consumer Claims	<a href="http://www.kpdnkk.gov.my/web/guest;jsessionid=89B11347DD9FA0306EAB057EEDCA5A04">http://www.kpdnkk.gov.my/web/guest;jsessionid=89B11347DD9FA0306EAB057EEDCA5A04</a>	<a href="http://tspm.kpdnkk.gov.my/portal/index.php">http://tspm.kpdnkk.gov.my/portal/index.php</a>
3	Agrobank	<a href="http://www.bpm.com.my">http://www.bpm.com.my</a>	<a href="http://www.agrobank.com.my">http://www.agrobank.com.my</a>
4	Pahang Mufti Department	<a href="http://www.pahang.gov.my/index.php?Itemid=&amp;task=view">http://www.pahang.gov.my/index.php?Itemid=&amp;task=view</a>	<a href="http://www.muftipahang.gov.my">http://www.muftipahang.gov.my</a>
5	Health Campus University Sains Malaysia	<a href="http://www.quality.kck.usm.my/">http://www.quality.kck.usm.my/</a>	<a href="http://www.kk.usm.my/">http://www.kk.usm.my/</a>
6	Hulu Langat Community College	<a href="http://www.kkkla.edu.my">http://www.kkkla.edu.my</a>	<a href="http://www.kkhl.edu.my">http://www.kkhl.edu.my</a>
7	Kemabong Sub District	<a href="http://www.sabah.gov.my">http://www.sabah.gov.my</a>	<a href="http://www.sabah.gov.my/dkkg">http://www.sabah.gov.my/dkkg</a>
8	Perlis Social Welfare Department	<a href="http://www.malaysia.gov.my/_layouts/GovLink/">http://www.malaysia.gov.my/_layouts/GovLink/</a>	<a href="http://jkmp Perlis.gov.my/main3.html">http://jkmp Perlis.gov.my/main3.html</a>
9	Limbang District Office	<a href="http://www.malaysia.gov.my/_layouts/GovLink/www.limbangdo.sarawak.gov.my">http://www.malaysia.gov.my/_layouts/GovLink/www.limbangdo.sarawak.gov.my</a>	<a href="http://www.limbangdo.sarawak.gov.my/">http://www.limbangdo.sarawak.gov.my/</a>
10	Ministry of Social Development and Urbanisation	<a href="http://www.kpsu-sarawak.net/joomla/">http://www.kpsu-sarawak.net/joomla/</a>	<a href="http://www.kpsu-sarawak.net/home/">http://www.kpsu-sarawak.net/home/</a>
11	Chief Executive Management Information Systems	<a href="http://www.pmo.gov.my">http://www.pmo.gov.my</a>	-
12	Department of Cooperative Development Malaysia	<a href="http://online.skm.gov.my/e-Online/index.php?mod=authentication&amp;opt=login">http://online.skm.gov.my/e-Online/index.php?mod=authentication&amp;opt=login</a>	-
13	Information Systems Division	<a href="http://www2.risda.gov.my/BTM">http://www2.risda.gov.my/BTM</a>	-
14	Kuala Penyu District Council	<a href="http://www.sabah.org.my/bm/daerah/daerah/pdm/kuala-penyu/jabatan_agensi.asp">http://www.sabah.org.my/bm/daerah/daerah/pdm/kuala-penyu/jabatan_agensi.asp</a>	-
15	Lahad Datu District Council	<a href="http://www.epbt.gov.my/epbt/pbt8.asp?particular_id=1">http://www.epbt.gov.my/epbt/pbt8.asp?particular_id=1</a>	-
16	Sipitang District Council	<a href="http://www.epbt.gov.my/epbt/pbt14.asp?particular_id=1">http://www.epbt.gov.my/epbt/pbt14.asp?particular_id=1</a>	-

No	Portal/Website Name	URL in myGov	URL as per Assessment
17	Tuaran District Council	<a href="http://www.epbt.gov.my/epbt/pbt16.asp?particular_id=1">http://www.epbt.gov.my/epbt/pbt16.asp?particular_id=1</a>	-
18	Selangor Road Transport Department	<a href="http://jpbdselangor.gov.my/v2">http://jpbdselangor.gov.my/v2</a>	-
19	Kota Belud District Council	<a href="http://www.sabah.gov.my/pd.kb/">http://www.sabah.gov.my/pd.kb/</a>	-
20	Kunak District Council	<a href="http://www.sabah.gov.my/pd.knk">http://www.sabah.gov.my/pd.knk</a>	-
21	State Islamic Foundation	<a href="http://www.perlis.gov.my/kemaskini.htm">http://www.perlis.gov.my/kemaskini.htm</a>	-
22	Malaysian Energy Centre	<a href="http://www.ptm.org.my">http://www.ptm.org.my</a>	-
23	Beaufort District Council	<a href="http://www.sabah.gov.my/dir/ou.asp?id=md.bft&amp;sort=rank&amp;page=1">http://www.sabah.gov.my/dir/ou.asp?id=md.bft&amp;sort=rank&amp;page=1</a>	-
24	Ranau District Council	<a href="http://www.sabah.gov.my/dir/ou.asp?culture=br&amp;id=md.rnu&amp;sort=rank&amp;page=3">http://www.sabah.gov.my/dir/ou.asp?culture=br&amp;id=md.rnu&amp;sort=rank&amp;page=3</a>	-
25	Semporna District Council	<a href="http://www.sabah.gov.my/pd.sprn/contact.html">http://www.sabah.gov.my/pd.sprn/contact.html</a>	-

#### Appendix 6: No URL

No	Portal/Website Name	Parent
1	Beluran District Council	Sabah
2	Kota Marudu/Pitas District Council	Sabah
3	Kudat Town Board	Sabah
4	Nabawan District Council	Sabah
5	Darul Makmur Stadium Corporation	Pahang
6	Department of Fisheries Pahang	Pahang
7	Pahang State Museum	Pahang

#### Appendix 7: Outdated Portals and Websites

No	Portal/Website Name in myGov	New Portal/Website Name
1	Melaka Water Corporation	Melaka Water Company Ltd.
2	Negeri Sembilan Water Works Department	Syarikat Air Negeri Sembilan Sdn Bhd
3	Malaysia Health Promotion Foundation	Malaysia Health Promotion Board
4	Ministry of Rural and Entrepreneurial Development	Ministry of Rural Development

No	Portal/Website Name in myGov	New Portal/Website Name
5	Bangi Islamic Teachers' Training Institute	Institut Pendidikan Guru Malaysia Kampus Pendidikan Islam
6	Batu Lintang Teachers' Training College	Institut Pendidikan Guru Kampus Batu Lintang
7	Batu Pahat Teachers' Training College	Institut Pendidikan Guru Kampus Tun Hussein Onn
8	Gaya Teachers' Training Institute	Institut Pendidikan Guru Kampus Gaya
9	Ilmu Khas Teachers' Training College	IPG Kampus Ilmu Khas
10	Ipoh Teachers' Training Institute	Institut Pendidikan Guru Kampus Ipoh
11	Islamic and Moral Education Department (JAPIM)	Islamic Education Division
12	Kota Bharu Teachers' Institute	IPGM Kampus Kota Bharu
13	Kuala Terengganu Teachers' Training Institute	Institut Pendidikan Guru Kampus Dato' Razali Ismail
14	Miri, Sarawak Teachers' Training Institute	Institut Pendidikan Guru Kampus Sarawak
15	Raja Melewar Teachers' Training College	Institut Pendidikan Guru Kampus Raja Melewar
16	Rajang Teachers' Training Institute	Institut Pendidikan Guru Kampus Rajang
17	Sultan Abdul Halim Teachers' Training College	Institut Pendidikan Guru Kampus Sultan Abdul Halim
18	Sultan Mizan Teachers' Training Institute	Institut Pendidikan Guru Kampus Sultan Mizan
19	Technical Teachers' Training College	Institut Pendidikan Guru Kampus Pendidikan Teknik
20	Temenggong Ibrahim Teachers' Training Institute	Institut Pendidikan Guru Kampus Temenggong Ibrahim
21	Tengku Ampuan Afzan Teachers' Training Institute	IPG Kampus Tengku Ampuan Afzan
22	Hospital Universiti Kebangsaan Malaysia (HUKM)	UKM Medical Centre
23	Kulim Polytechnic	Tuanku Sultanah Bahiyah Polytechnic
24	Mentakab Community College	Temerloh Community College
25	Universiti Darul Iman	Universiti Sultan Zainal Abidin
26	Kota Kuala Terengganu Polytechnic	Kuala Terengganu Polytechnic
27	Kota Melaka Polytechnic	Melaka Polytechnic



No	Portal/Website Name in myGov	New Portal/Website Name
28	Department of Polytechnic and Community College Education	Department of Polytechnic Education
29	Darulaman Teachers' Institute	Institut Pendidikan Guru Kampus Darulaman
30	Malaysian Federal Court	Chief Registrar's Office Federal Court of Malaysia
31	National Economic Action Council (NEAC)	National Economic Advisory council
32	Labuan Offshore Financial Services Authority	Labuan Financial Services Authority
33	Multimedia Development Corporation (MDeC)	MSC Malaysia

#### Appendix 8: Under Construction Portals/Websites

No	Portal/Website Name	Parent
1	Department of Irrigation and Drainage, Penang	Penang
2	Kapit District Office	Sarawak
3	Kelantan Darul Naim Foundation	Kelantan
4	Kudat District Office	Sabah
5	Lubok Antu District Office	Sarawak
6	Mas Gading Community College	MOHE
7	Ministry of Tourism, Culture and Environment	Sabah
8	Ministry of Youth, Culture and Sports Development	Sabah
9	Negeri Sembilan Tourism Action Council	N. Sembilan
10	Perak Islamic Religious Affairs Department	Perak
11	Perlis Polytechnic	MOHE
12	Sri Aman District Council	Sarawak
13	Tenom District Office	Sabah

**Appendix 9: No Specific Link**

No	Portal/Website Name	URL
1	Federal Territory Sports Council	<a href="http://www.kpwb.gov.my">http://www.kpwb.gov.my</a>
2	National Council for Occupational Safety & Health, Ministry of Human Resources	<a href="http://www.mohr.gov.my/index.php?Itemid=224&amp;id=135&amp;option=com_content&amp;task=view">http://www.mohr.gov.my/index.php?Itemid=224&amp;id=135&amp;option=com_content&amp;task=view</a>
3	National Labour Advisory Council, MOHR	<a href="http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=134&amp;Itemid=223">http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=134&amp;Itemid=223</a>
4	Perak Museum Board	<a href="http://www.jmm.gov.my/ms/museum/muzium-perak">http://www.jmm.gov.my/ms/museum/muzium-perak</a>
5	Putrajaya Land and Mines Office	<a href="http://www.kptg.gov.my/index.php?option=com_content&amp;view=article&amp;id=186&amp;Itemid=120&amp;lang=ms">http://www.kptg.gov.my/index.php?option=com_content&amp;view=article&amp;id=186&amp;Itemid=120&amp;lang=ms</a>
6	Selangor Immigration Department	<a href="http://www.imi.gov.my/bm/telefon/im_Telefon.asp">http://www.imi.gov.my/bm/telefon/im_Telefon.asp</a>
7	Selangor National Registration Department	<a href="http://www.jpn.gov.my/BM/info/jpnselangor.htm">http://www.jpn.gov.my/BM/info/jpnselangor.htm</a>
8	Wages Council	<a href="http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=136&amp;Itemid=225">http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=136&amp;Itemid=225</a>

**Appendix 10: Overall Portal Ranking**

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
1	1	Ministry of Housing and Local Government	<a href="http://www.kpkt.gov.my/kpkt/">http://www.kpkt.gov.my/kpkt/</a>	106	5	28	38	10	10	10	10	P
2	2	Municipal Council of Pasir Gudang	<a href="http://www.mppg.gov.my/web/guest/home">http://www.mppg.gov.my/web/guest/home</a>	103	5	28	38	10	10	10	7	P
3	2	Nilai Municipal Council	<a href="http://www.mpn.gov.my/home">http://www.mpn.gov.my/home</a>	103	5	28	36	10	10	10	9	P
4	3	City Hall of Kuala Lumpur	<a href="http://www.dbkl.gov.my/portalv7/index.php">http://www.dbkl.gov.my/portalv7/index.php</a>	101	5	30	34	10	10	10	7	P
5	3	General Administration Division	<a href="http://www.pajpm.gov.my/post/modules/main/index.php">http://www.pajpm.gov.my/post/modules/main/index.php</a>	101	5	30	33	10	10	10	8	P
6	3	Malaysia Geospatial Data Infrastructure (MyGDI)	<a href="http://www.mygeoportal.gov.my">http://www.mygeoportal.gov.my</a>	101	5	30	33	10	10	10	8	P



No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
7	3	myGovernment	<a href="http://www.malaysia.gov.my/BM/Pages/default.aspx">http://www.malaysia.gov.my/BM/Pages/default.aspx</a>	101	5	30	35	10	10	7	9	P
8	3	Prime Minister's Department	<a href="http://www.jpm.gov.my/post/modules/main/index.php">http://www.jpm.gov.my/post/modules/main/index.php</a>	101	5	30	33	10	10	10	8	P
9	4	Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)	<a href="http://www.mampu.gov.my/web/guest;jsessionid=F310FC10C9203EEFDDAA6B658D223D7E">http://www.mampu.gov.my/web/guest;jsessionid=F310FC10C9203EEFDDAA6B658D223D7E</a>	100	5	30	32	10	10	10	8	P
10	4	National Academy of Art, Culture and Heritage	<a href="http://www.aswara.edu.my/home">http://www.aswara.edu.my/home</a>	100	5	30	34	10	10	10	6	P
11	4	National Registration Department	<a href="http://www.jpn.gov.my">http://www.jpn.gov.my</a>	100	5	30	34	10	10	7	9	P
12	4	Prime Minister's Office	<a href="http://www.pmo.gov.my">http://www.pmo.gov.my</a>	100	5	30	31	10	10	10	9	P
13	4	Rubber Industry Small Holders Development Authority (RISDA)	<a href="http://www.risda.gov.my/web/guest/home">http://www.risda.gov.my/web/guest/home</a>	100	5	29	31	10	10	10	10	P
14	5	Cameron Highlands District Council	<a href="http://www.mdcameron.gov.my/home">http://www.mdcameron.gov.my/home</a>	99	5	30	30	10	10	10	9	P
15	5	FELCRA Berhad	<a href="http://www.felcra.com.my/home">http://www.felcra.com.my/home</a>	99	5	28	35	10	8	10	8	P
16	5	Kuala Selangor District Council	<a href="http://www.mdks.gov.my/home">http://www.mdks.gov.my/home</a>	99	5	28	32	10	10	10	9	P
17	5	Local Government Department	<a href="http://jkt.kpkt.gov.my/bm/main.php">http://jkt.kpkt.gov.my/bm/main.php</a>	99	5	27	37	10	8	10	7	P
18	5	Malaysian Agricultural Research and Development Institute (MARDI)	<a href="http://www.mardi.gov.my/web/guest/home">http://www.mardi.gov.my/web/guest/home</a>	99	5	28	33	10	10	10	8	P
19	5	Penang Island Municipal Council	<a href="http://www.mppp.gov.my/home">http://www.mppp.gov.my/home</a>	99	5	30	32	10	10	10	7	P
20	5	Selangor Municipal Council	<a href="http://www.mpsepang.gov.my/home">http://www.mpsepang.gov.my/home</a>	99	5	29	32	10	10	10	8	P
21	6	Batu Gajah District Council	<a href="http://www.mdbg.gov.my/web/guest/home">http://www.mdbg.gov.my/web/guest/home</a>	98	5	27	34	10	10	10	7	P
22	6	Development Authority of Kelantan Selatan (KESEDAR)	<a href="http://www.kesedar.gov.my/home">http://www.kesedar.gov.my/home</a>	98	5	30	33	10	10	10	5	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
23	6	Kajang Municipal Council	<a href="http://www.mpkj.gov.my/home">http://www.mpkj.gov.my/home</a>	98	5	28	32	10	10	10	8	P
24	6	Kulim Municipal Council	<a href="http://www.mpkk.gov.my/web/guest/home">http://www.mpkk.gov.my/web/guest/home</a>	98	5	30	29	10	10	10	9	P
25	6	Maran District Council	<a href="http://www.mdmaran.gov.my/home">http://www.mdmaran.gov.my/home</a>	98	5	28	35	10	10	10	5	P
26	6	Ministry of Health, Malaysia	<a href="http://www.moh.gov.my">http://www.moh.gov.my</a>	98	5	30	32	10	10	7	9	P
27	6	Ministry of Natural Resources and Environment	<a href="http://www.nre.gov.my/malay/pages/laman-utama.aspx">http://www.nre.gov.my/malay/pages/laman-utama.aspx</a>	98	5	30	31	10	10	10	7	P
28	7	Alor Setar Municipal Council	<a href="http://www.mbas.gov.my/home">http://www.mbas.gov.my/home</a>	97	5	28	35	10	10	7	7	P
29	7	Attorney General's Chamber	<a href="http://www.agc.gov.my">http://www.agc.gov.my</a>	97	5	29	31	10	10	7	10	P
30	7	Cooperative College of Malaysia	<a href="http://www.mkm.edu.my">http://www.mkm.edu.my</a>	97	5	30	29	10	10	10	8	P
31	7	Kampar District Council	<a href="http://www.mdkampar.gov.my/home">http://www.mdkampar.gov.my/home</a>	97	5	26	36	10	10	7	8	P
32	7	Kedah Regional Development Authority (KEDA)	<a href="http://www.keda.gov.my/web/guest/home">http://www.keda.gov.my/web/guest/home</a>	97	5	28	38	10	8	10	3	P
33	7	Lenggong District Council	<a href="http://mdlg.gov.my/web/guest/home">http://mdlg.gov.my/web/guest/home</a>	97	5	28	33	10	10	10	6	P
34	7	Lipis District Council	<a href="http://www.mdlipis.gov.my/home">http://www.mdlipis.gov.my/home</a>	97	5	29	33	10	10	10	5	P
35	7	Malaysian Rubber Board	<a href="http://www.lgm.gov.my">http://www.lgm.gov.my</a>	97	5	26	32	10	10	10	9	P
36	7	Ministry of Domestic Trade, Cooperative and Consumerism	<a href="http://www.kpdnkk.gov.my/web/guest/home">http://www.kpdnkk.gov.my/web/guest/home</a>	97	5	30	33	10	10	7	7	P
37	7	National Craft Institute	<a href="http://www.ikn.gov.my/web/guest/home">http://www.ikn.gov.my/web/guest/home</a>	97	5	24	35	10	10	10	8	P
38	7	Perbadanan Putrajaya	<a href="http://www.ppj.gov.my">http://www.ppj.gov.my</a>	97	5	30	34	10	10	7	6	P
39	7	Temerloh Municipal Council	<a href="http://www.mpt.gov.my/home">http://www.mpt.gov.my/home</a>	97	5	28	30	10	10	10	9	P
40	8	Baling District Council	<a href="http://mdbaling.gov.my/web/guest/home">http://mdbaling.gov.my/web/guest/home</a>	96	5	26	37	10	10	9	4	P
41	8	District Council of Kota Tinggi	<a href="http://www.mdkt.gov.my/web/guest/lamanutama">http://www.mdkt.gov.my/web/guest/lamanutama</a>	96	5	30	32	10	10	10	4	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
42	8	District Council of Marang	<a href="http://mdm.terengganu.gov.my/web/guest/home">http://mdm.terengganu.gov.my/web/guest/home</a>	96	5	28	32	10	10	10	6	P
43	8	Economic Planning Unit (EPU)	<a href="http://www.epu.gov.my/home">http://www.epu.gov.my/home</a>	96	5	30	31	10	10	10	5	P
44	8	Farmers' Organization Authority of Malaysia	<a href="http://www.lpp.gov.my/web/guest/home">http://www.lpp.gov.my/web/guest/home</a>	96	5	29	33	10	8	10	6	P
45	8	Kulai Municipal Council	<a href="http://www.mpkulai.gov.my/web/guest/home">http://www.mpkulai.gov.my/web/guest/home</a>	96	5	30	35	10	10	7	4	P
46	8	Manjung Municipal Council	<a href="http://www.mpm.gov.my/home">http://www.mpm.gov.my/home</a>	96	5	29	31	10	10	7	9	P
47	8	Ministry of Works, Malaysia	<a href="http://www.kkr.gov.my">http://www.kkr.gov.my</a>	96	5	30	31	10	10	10	5	P
48	8	Muda Agricultural Development Authority (MADA)	<a href="http://www.mada.gov.my/web/guest/home">http://www.mada.gov.my/web/guest/home</a>	96	5	28	29	10	10	10	9	P
49	8	National Archive of Malaysia	<a href="http://www.arkib.gov.my/home">http://www.arkib.gov.my/home</a>	96	5	27	31	10	10	10	8	P
50	8	Negeri Sembilan	<a href="http://www.ns.gov.my/main.php">http://www.ns.gov.my/main.php</a>	96	5	28	30	10	10	10	8	P
51	8	Petaling Jaya City Council	<a href="http://www.mbpj.gov.my/web/guest/home">http://www.mbpj.gov.my/web/guest/home</a>	96	5	28	29	10	10	10	9	P
52	8	Selayang Municipal Council	<a href="http://www.mps.gov.my/home">http://www.mps.gov.my/home</a>	96	5	30	34	10	8	7	7	P
53	8	Shah Alam City Council	<a href="http://www.mbsa.gov.my/home">http://www.mbsa.gov.my/home</a>	96	5	30	27	10	10	10	9	P
54	8	Taiping Municipal Council	<a href="http://www.mptaiping.gov.my/home">http://www.mptaiping.gov.my/home</a>	96	5	28	29	10	10	10	9	P
55	9	City Council of Johor Bahru	<a href="http://www.mbjb.gov.my/web/guest/home">http://www.mbjb.gov.my/web/guest/home</a>	95	5	29	31	10	10	7	8	P
56	9	Contractor Services Centre	<a href="http://pkk.kkr.gov.my/home">http://pkk.kkr.gov.my/home</a>	95	5	24	38	10	6	10	7	P
57	9	Department of Survey and Mapping Malaysia	<a href="http://www.jupem.gov.my/index.php">http://www.jupem.gov.my/index.php</a>	95	5	30	32	10	10	7	6	P
58	9	Development Authority of Terengganu Tengah (KETENGAH)	<a href="http://www.ketengah.gov.my/web/guest/home">http://www.ketengah.gov.my/web/guest/home</a>	95	5	28	34	10	10	7	6	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
59	9	District Council of Setiu	<a href="http://mds.terengganu.gov.my/web/guest/home">http://mds.terengganu.gov.my/web/guest/home</a>	95	5	28	32	10	10	10	5	P
60	9	Fisheries Development Authority of Malaysia	<a href="http://www.lkim.gov.my/home">http://www.lkim.gov.my/home</a>	95	5	28	30	10	10	10	7	P
61	9	Gerik District Council	<a href="http://www.gerik.gov.my/home">http://www.gerik.gov.my/home</a>	95	5	28	31	10	10	10	6	P
62	9	Judicial and Legal Training Institute	<a href="http://www.ilkap.gov.my">http://www.ilkap.gov.my</a>	95	5	28	32	10	10	10	5	P
63	9	Kerian District Council	<a href="http://mdkerian.gov.my/web/guest/home">http://mdkerian.gov.my/web/guest/home</a>	95	5	27	35	10	10	7	6	P
64	9	Ketereh District Council	<a href="http://www.mdketereh.gov.my/home">http://www.mdketereh.gov.my/home</a>	95	5	30	31	10	10	10	4	P
65	9	Labuan Corporation	<a href="http://www.pl.gov.my/home">http://www.pl.gov.my/home</a>	95	5	30	31	10	10	7	7	P
66	9	Ministry of Agriculture and Agro-Based Industry	<a href="http://www.moa.gov.my/web/guest">http://www.moa.gov.my/web/guest</a>	95	5	30	26	10	10	10	9	P
67	9	Ministry of Higher Education	<a href="http://www.portal.mohe.gov.my/portal/page/portal/ExtPortal/">http://www.portal.mohe.gov.my/portal/page/portal/ExtPortal/</a>	95	5	30	29	10	10	7	9	P
68	9	Municipal Council of Batu Pahat	<a href="http://www.mpbp.gov.my/web/guest/home">http://www.mpbp.gov.my/web/guest/home</a>	95	5	29	34	10	8	7	7	P
69	9	Raub District Council	<a href="http://www.mdraub.gov.my/home">http://www.mdraub.gov.my/home</a>	95	5	28	31	10	10	10	6	P
70	9	Selangor Land and Mines Offices	<a href="http://ptg.selangor.gov.my">http://ptg.selangor.gov.my</a>	95	5	29	31	10	10	7	8	P
71	9	Universiti Teknikal Malaysia Melaka	<a href="http://www.utem.edu.my/">http://www.utem.edu.my/</a>	95	5	28	31	10	10	7	9	P
72	10	Bentong Municipal Council	<a href="http://www.mpbentong.gov.my/home">http://www.mpbentong.gov.my/home</a>	94	5	30	30	10	10	10	4	P
73	10	District Council of Simpang Renggam	<a href="http://www.mdsrenggam.gov.my/web/guest/home">http://www.mdsrenggam.gov.my/web/guest/home</a>	94	5	30	34	10	6	10	4	P
74	10	Jerantut District Council	<a href="http://www.mdjerantut.gov.my/home">http://www.mdjerantut.gov.my/home</a>	94	5	29	29	10	10	10	6	P
75	10	Kelantan	<a href="http://www.kelantan.gov.my/v6">http://www.kelantan.gov.my/v6</a>	94	5	30	31	10	10	7	6	P
76	10	Kuala Langat District Council	<a href="http://www.mdkl.gov.my/web/guest/home">http://www.mdkl.gov.my/web/guest/home</a>	94	5	30	32	10	10	7	5	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
77	10	Malaysia External Trade Development Corporation (MATRADE)	<a href="http://www.matrade.gov.my">http://www.matrade.gov.my</a>	94	5	30	28	10	10	7	9	P
78	10	Malaysian Pineapple Industry Board	<a href="http://mpib.gov.my/web/guest/home">http://mpib.gov.my/web/guest/home</a>	94	5	30	31	10	10	10	3	P
79	10	Ministry of Federal Territories and Urban Wellbeing	<a href="http://www.kwpkb.gov.my">http://www.kwpkb.gov.my</a>	94	5	30	28	10	10	7	9	P
80	10	National Art Gallery	<a href="http://www.artgallery.gov.my/web/guest/home">http://www.artgallery.gov.my/web/guest/home</a>	94	5	27	33	10	10	10	4	P
81	10	Penang	<a href="http://www.penang.gov.my">http://www.penang.gov.my</a>	94	5	26	31	10	10	7	10	P
82	10	Road Transport Department	<a href="http://portal.jpj.gov.my">http://portal.jpj.gov.my</a>	94	5	28	28	10	10	10	8	P
83	10	Rompin District Council	<a href="http://www.mdrompin.gov.my/home">http://www.mdrompin.gov.my/home</a>	94	5	28	32	10	10	7	7	P
84	10	Seremban Municipal Council	<a href="http://www.mpsns.gov.my/web/guest/home">http://www.mpsns.gov.my/web/guest/home</a>	94	5	30	33	10	8	7	6	P
85	10	Subang Jaya Municipal Council	<a href="http://ocps.mpsj.gov.my/cms/index.jsp">http://ocps.mpsj.gov.my/cms/index.jsp</a>	94	5	24	35	10	10	7	8	P
86	10	Sungai Petani Municipal Council	<a href="http://www.mpspk.gov.my/web/guest/home">http://www.mpspk.gov.my/web/guest/home</a>	94	5	26	38	10	8	7	5	P
87	10	Tampin District Council	<a href="http://www.mdtampin.gov.my/web/guest/home">http://www.mdtampin.gov.my/web/guest/home</a>	94	5	25	35	10	10	10	4	P
88	11	Agriculture Department	<a href="http://www.doa.gov.my/web/guest/home">http://www.doa.gov.my/web/guest/home</a>	93	5	30	26	10	10	10	7	P
89	11	Agri-Food Business Development Centre (BDC)	<a href="http://www.agribdc.gov.my/home">http://www.agribdc.gov.my/home</a>	93	5	30	28	10	10	10	5	P
90	11	Kemubu Agricultural Development Authority (KADA)	<a href="http://www.kada.gov.my/web/guest/home">http://www.kada.gov.my/web/guest/home</a>	93	5	28	29	10	10	10	6	P
91	11	Legal Affairs Division	<a href="http://www.bheuu.gov.my">http://www.bheuu.gov.my</a>	93	5	30	32	10	8	7	6	P
92	11	Ministry of Education	<a href="http://www.moe.gov.my/">http://www.moe.gov.my/</a>	93	5	27	27	10	10	10	9	P
93	11	Municipal Council of Johor Bahru Tengah	<a href="http://www.mpjbt.gov.my/web/guest/home">http://www.mpjbt.gov.my/web/guest/home</a>	93	5	27	33	10	8	10	5	P
94	11	National Library of Malaysia	<a href="http://www.pnm.gov.my/index.php?id=50">http://www.pnm.gov.my/index.php?id=50</a>	93	5	28	30	10	10	7	8	P

Note: C = Content, U = Usability, Sec = Security, P = Participation, Ser = Services, B = Bonus

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
95	11	Pekan District Council	<a href="http://www.mdpekan.gov.my/web/guest/home">http://www.mdpekan.gov.my/web/guest/home</a>	93	5	28	26	10	10	10	9	P
96	11	Port Dickson Municipal Council	<a href="http://www.mppd.gov.my/web/guest/home">http://www.mppd.gov.my/web/guest/home</a>	93	5	27	35	10	10	7	4	P
97	11	Sik District Council	<a href="http://mdsik.gov.my/web/guest/home">http://mdsik.gov.my/web/guest/home</a>	93	5	28	37	10	8	6	4	P
98	11	Tanjong Malim District Council	<a href="http://mdtm.gov.my/web/guest/home">http://mdtm.gov.my/web/guest/home</a>	93	5	27	31	10	10	7	8	P
99	12	District Council of Dungun	<a href="http://mpd.terengganu.gov.my/web/guest/home">http://mpd.terengganu.gov.my/web/guest/home</a>	92	5	27	34	10	10	7	4	P
100	12	Ipoh City Council	<a href="http://www.mbi.gov.my/web/guest/home">http://www.mbi.gov.my/web/guest/home</a>	92	5	30	25	10	10	7	10	P
101	12	Istana Budaya	<a href="http://www.istanabudaya.gov.my/web/guest/home">http://www.istanabudaya.gov.my/web/guest/home</a>	92	5	28	32	10	10	10	2	P
102	12	Kota Bharu Municipal Council	<a href="http://www.mpkbbr.gov.my/home">http://www.mpkbbr.gov.my/home</a>	92	5	28	30	10	10	7	7	P
103	12	Machang District Council	<a href="http://www.mdmachang.gov.my/home">http://www.mdmachang.gov.my/home</a>	92	5	28	31	10	10	10	3	P
104	12	Ministry of Defence	<a href="http://www.mod.gov.my/">http://www.mod.gov.my/</a>	92	5	26	30	10	10	7	9	P
105	12	Ministry of Finance, Malaysia	<a href="http://www.treasury.gov.my">http://www.treasury.gov.my</a>	92	5	30	25	10	10	7	10	P
106	12	Ministry of Tourism	<a href="http://www.motour.gov.my">http://www.motour.gov.my</a>	92	5	30	29	10	10	7	6	P
107	12	Municipal Council of Muar	<a href="http://www.mpmuar.gov.my/web/guest/home">http://www.mpmuar.gov.my/web/guest/home</a>	92	5	30	31	10	8	9	4	P
108	12	Pasir Mas District Council	<a href="http://www.mdpmas.gov.my/home">http://www.mdpmas.gov.my/home</a>	92	5	28	31	10	10	10	3	P
109	12	Pasir Puteh District Council	<a href="http://www.mdpputeh.gov.my/home">http://www.mdpputeh.gov.my/home</a>	92	5	26	32	10	10	10	4	P
110	12	Selangor Town and Rural Planning Department	<a href="http://www.jpbdselangor.gov.my/2011">http://www.jpbdselangor.gov.my/2011</a>	92	5	28	30	10	10	7	7	P
111	12	Tumpat District Council	<a href="http://www.mdtumpat.gov.my/home">http://www.mdtumpat.gov.my/home</a>	92	5	28	31	10	10	10	3	P
112	12	Yan District Council	<a href="http://mdyan.gov.my/web/guest/home">http://mdyan.gov.my/web/guest/home</a>	92	5	30	36	10	8	5	3	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
113	13	Department of Director General of Lands and Mines (Federal)	<a href="http://www.kptg.gov.my">http://www.kptg.gov.my</a>	91	5	28	29	10	10	7	7	P
114	13	Department of Fisheries	<a href="http://www.dof.gov.my/home">http://www.dof.gov.my/home</a>	91	5	28	29	10	10	7	7	P
115	13	Hulu Terengganu District Council	<a href="http://mdht.terengganu.gov.my/web/guest/home">http://mdht.terengganu.gov.my/web/guest/home</a>	91	5	28	32	10	10	8	3	P
116	13	Jejebu District Council	<a href="http://www.mdjelebu.gov.my/web/guest/home">http://www.mdjelebu.gov.my/web/guest/home</a>	91	5	30	35	10	8	5	3	P
117	13	Jeli District Council	<a href="http://www.mdjeli.gov.my/home">http://www.mdjeli.gov.my/home</a>	91	5	28	31	10	10	7	5	P
118	13	Kota Bharu District and Land Office	<a href="http://www.ptjkb.kelantan.gov.my/web/index.php">http://www.ptjkb.kelantan.gov.my/web/index.php</a>	91	5	30	27	10	10	7	7	P
119	13	Malaysian Handicraft Development Corporation	<a href="http://www.kraftangan.gov.my">http://www.kraftangan.gov.my</a>	91	5	30	28	10	10	7	6	P
120	13	Malaysian Timber Industry Board	<a href="http://www.mtib.gov.my">http://www.mtib.gov.my</a>	91	5	26	29	10	10	7	9	P
121	13	Ministry of International Trade and Industry (MITI), Malaysia	<a href="http://www.miti.gov.my/cms/index.jsp">http://www.miti.gov.my/cms/index.jsp</a>	91	5	28	29	10	10	7	7	P
122	13	National Institute for Public Administration (INTAN)	<a href="http://www.intanbk.intan.my/i-portal/ms.html">http://www.intanbk.intan.my/i-portal/ms.html</a>	91	5	30	29	10	6	7	9	P
123	13	Public Service Commission	<a href="http://www.spa.gov.my">http://www.spa.gov.my</a>	91	5	27	26	10	10	10	8	P
124	13	Public Service Department	<a href="http://www.jpa.gov.my/index.php?lang=ms">http://www.jpa.gov.my/index.php?lang=ms</a>	91	5	30	25	10	10	7	9	P
125	13	Sarawak	<a href="http://www.sarawak.gov.my">http://www.sarawak.gov.my</a>	91	5	26	27	10	10	10	8	P
126	13	South East Johore Development Authority	<a href="http://www.kejora.gov.my/web/guest/home">http://www.kejora.gov.my/web/guest/home</a>	91	5	28	36	10	4	7	6	P
127	13	Tapah District Council	<a href="http://www.md tapah.gov.my/home">http://www.md tapah.gov.my/home</a>	91	5	28	32	10	10	7	4	P
128	14	Central Bank of Malaysia	<a href="http://www.bnm.gov.my">http://www.bnm.gov.my</a>	90	5	26	29	10	10	7	8	P
129	14	Department of Orang Asli Affairs, Malaysia (JHEOA)	<a href="http://www.jakoa.gov.my/web/guest/home">http://www.jakoa.gov.my/web/guest/home</a>	90	5	23	31	10	10	10	6	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
130	14	District Council of Labis	<a href="http://www.mdlabis.gov.my/web/guest/home">http://www.mdlabis.gov.my/web/guest/home</a>	90	5	30	33	10	6	7	4	P
131	14	Franchise Development Division	<a href="http://www.franchisemdtdcc.gov.my/home">http://www.franchisemdtdcc.gov.my/home</a>	90	5	30	30	10	10	7	3	P
132	14	Hulu Selangor District Council	<a href="http://www.mdhs.gov.my/home">http://www.mdhs.gov.my/home</a>	90	5	30	24	10	10	10	6	P
133	14	Kelantan Islamic Foundation	<a href="http://www.yik.kelantan.gov.my/">http://www.yik.kelantan.gov.my/</a>	90	5	30	26	10	10	7	7	P
134	14	Kuala Kangsar Municipal Council	<a href="http://www.mpkkpk.gov.my/home">http://www.mpkkpk.gov.my/home</a>	90	5	30	30	10	10	6	4	P
135	14	Kuala Krai District Council	<a href="http://www.mdkkrai.gov.my/home">http://www.mdkkrai.gov.my/home</a>	90	5	28	29	10	10	10	3	P
136	14	Kuala Terengganu Municipal Council	<a href="http://mbkt.terengganu.gov.my/web/guest/home">http://mbkt.terengganu.gov.my/web/guest/home</a>	90	5	27	34	10	10	6	3	P
137	14	Malaysia Agriculture Park	<a href="http://www.tamanpertanianmalaysia.gov.my/web/guest/home">http://www.tamanpertanianmalaysia.gov.my/web/guest/home</a>	90	5	28	34	10	8	8	2	P
138	14	Malaysian Legal Aid Department	<a href="http://www.jbg.gov.my">http://www.jbg.gov.my</a>	90	5	30	31	10	8	7	4	P
139	14	Ministry of Information, Communication and Culture	<a href="http://www.kpkk.gov.my">http://www.kpkk.gov.my</a>	90	5	25	26	10	10	10	9	P
140	14	Pengkalan Hulu District Council	<a href="http://mdph.gov.my/web/guest/home">http://mdph.gov.my/web/guest/home</a>	90	5	28	30	10	10	7	5	P
141	14	Perak Tengah, Seri Iskandar District Council	<a href="http://www.mdpt.gov.my/home">http://www.mdpt.gov.my/home</a>	90	5	27	31	10	10	7	5	P
142	14	Social Security Organisation (SOCSO)	<a href="http://www.perkeso.gov.my">http://www.perkeso.gov.my</a>	90	5	28	32	10	10	7	3	P
143	14	South East Johor Municipal Authority	<a href="http://lbjt.gov.my/web/guest/home">http://lbjt.gov.my/web/guest/home</a>	90	5	28	31	10	8	7	6	P
144	15	Aminuddin Baki Institute	<a href="http://www.iab.edu.my">http://www.iab.edu.my</a>	89	5	29	27	8	10	7	8	P
145	15	Bera District Council	<a href="http://www.mdbera.gov.my/home">http://www.mdbera.gov.my/home</a>	89	5	28	29	10	10	9	3	P
146	15	Dabong District Council	<a href="http://www.mddabong.gov.my/home">http://www.mddabong.gov.my/home</a>	89	5	28	31	10	10	7	3	P
147	15	District Council of Segamat	<a href="http://www.mdsegamat.gov.my/web/guest/lamanutama">http://www.mdsegamat.gov.my/web/guest/lamanutama</a>	89	5	28	33	10	6	7	5	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
148	15	District Council of Tangkak	<a href="http://www.mdtangkak.gov.my/web/guest/home">http://www.mdtangkak.gov.my/web/guest/home</a>	89	5	29	31	10	8	8	3	P
149	15	Federal Agricultural Marketing Authority (FAMA)	<a href="http://www.fama.gov.my/web/guest/home">http://www.fama.gov.my/web/guest/home</a>	89	5	29	26	10	10	7	7	P
150	15	Forest Research Institute Malaysia (FRIM)	<a href="http://www.frim.gov.my">http://www.frim.gov.my</a>	89	5	22	30	10	10	10	7	P
151	15	Gua Musang District Council	<a href="http://www.mdgm.gov.my/home">http://www.mdgm.gov.my/home</a>	89	5	29	31	10	10	6	3	P
152	15	Jasin City Council	<a href="http://www.mpjasin.gov.my/home">http://www.mpjasin.gov.my/home</a>	89	5	27	31	10	8	7	6	P
153	15	Jempol District Council	<a href="http://www.mdjl.gov.my/web/guest/home">http://www.mdjl.gov.my/web/guest/home</a>	89	5	23	35	10	8	10	3	P
154	15	Malacca Historic City Council	<a href="http://www.mbmb.gov.my/home">http://www.mbmb.gov.my/home</a>	89	5	27	31	10	6	7	8	P
155	15	Malaysian Meteorological Department	<a href="http://www.met.gov.my">http://www.met.gov.my</a>	89	5	28	24	10	10	7	10	P
156	15	Municipal Council of Kemaman	<a href="http://mpk.terengganu.gov.my/web/guest/home">http://mpk.terengganu.gov.my/web/guest/home</a>	89	5	26	32	10	10	7	4	P
157	15	Municipal Council of Kluang	<a href="http://www.mpkluang.gov.my/web/guest/home">http://www.mpkluang.gov.my/web/guest/home</a>	89	5	30	31	10	10	5	3	P
158	15	Rembau District Council	<a href="http://www.mdr.gov.my/web/guest/home">http://www.mdr.gov.my/web/guest/home</a>	89	5	25	33	10	8	9	4	P
159	16	Alor Gajah Municipal Council	<a href="http://www.mpag.gov.my/web/guest/home">http://www.mpag.gov.my/web/guest/home</a>	88	5	28	32	10	6	10	2	P
160	16	Bachok District Council	<a href="http://www.mdbachok.gov.my/home">http://www.mdbachok.gov.my/home</a>	88	5	27	29	10	10	9	3	P
161	16	District Council of Yong Peng	<a href="http://www.mdyongpeng.gov.my/web/guest/home">http://www.mdyongpeng.gov.my/web/guest/home</a>	88	5	27	32	10	8	9	2	P
162	16	Kelantan State Library	<a href="http://www.kelantanlibrary.gov.my/v2/">http://www.kelantanlibrary.gov.my/v2/</a>	88	5	27	27	10	10	10	4	P
163	16	Klang Municipal Council	<a href="http://www.mpklang.gov.my/web/guest/home">http://www.mpklang.gov.my/web/guest/home</a>	88	5	26	25	10	10	10	7	P
164	16	Kuantan Municipal Council	<a href="http://www.mpk.gov.my">http://www.mpk.gov.my</a>	88	5	26	28	10	8	7	9	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
165	16	Kubang Pasu District Council	<a href="http://www.mdkubangpasu.gov.my/web/guest/home">http://www.mdkubangpasu.gov.my/web/guest/home</a>	88	5	23	34	10	10	7	4	P
166	16	Public Private Partnership Unit	<a href="http://www.ukas.gov.my/web/guest/home">http://www.ukas.gov.my/web/guest/home</a>	88	5	30	29	8	10	7	4	P
167	16	Seberang Perai Municipal Council	<a href="http://www3.mpsp.gov.my/index.php?lang=ms">http://www3.mpsp.gov.my/index.php?lang=ms</a>	88	5	26	27	10	10	7	8	P
168	16	Selama District Council	<a href="http://mdselama.gov.my/web/guest/home">http://mdselama.gov.my/web/guest/home</a>	88	5	25	31	10	10	7	5	P
169	16	Tanah Merah District and Land Office	<a href="http://ptjkm.kelantan.gov.my/v3/index.php">http://ptjkm.kelantan.gov.my/v3/index.php</a>	88	5	29	29	10	10	7	3	P
170	16	Terengganu	<a href="http://www.terengganu.gov.my/">http://www.terengganu.gov.my/</a>	88	5	28	27	10	8	7	8	P
171	17	Bandar Baharu District Council	<a href="http://mdbb.gov.my/web/guest/home">http://mdbb.gov.my/web/guest/home</a>	87	5	25	34	10	8	8	2	P
172	17	District Council of Pontian	<a href="http://www.mdpontian.gov.my/">http://www.mdpontian.gov.my/</a>	87	5	28	31	10	6	10	2	P
173	17	Ministry of Youth and Sports, Malaysia	<a href="http://www.kbs.gov.my">http://www.kbs.gov.my</a>	87	5	24	29	10	10	10	4	P
174	17	National Unity and Integration Department	<a href="http://www.jpnin.gov.my/home">http://www.jpnin.gov.my/home</a>	87	5	29	29	10	8	9	2	P
175	17	Tanah Merah District Council	<a href="http://www.mdtanahmerah.gov.my/home">http://www.mdtanahmerah.gov.my/home</a>	87	5	23	31	10	10	10	3	P
176	18	Ampang Jaya Municipal Council	<a href="http://www.mpaj.gov.my/home">http://www.mpaj.gov.my/home</a>	86	5	30	27	10	6	5	8	P
177	18	Department of Veterinary Services	<a href="http://www.dvs.gov.my/web/guest/home">http://www.dvs.gov.my/web/guest/home</a>	86	5	28	29	10	8	7	4	P
178	18	Kedah	<a href="http://portal.kedah.gov.my">http://portal.kedah.gov.my</a>	86	5	24	29	10	10	7	6	P
179	18	Kuala Lumpur Health Department	<a href="http://jknkl.moh.gov.my/web/guest/home">http://jknkl.moh.gov.my/web/guest/home</a>	86	5	28	33	8	4	10	3	P
180	18	Kuala Pilah District Council	<a href="http://www.mdkp.gov.my/web/guest/home">http://www.mdkp.gov.my/web/guest/home</a>	86	5	21	31	10	8	10	6	P
181	18	Malacca	<a href="http://www.melaka.gov.my">http://www.melaka.gov.my</a>	86	5	24	27	10	8	7	10	P
182	18	Ministry of Science, Technology and Innovations, Malaysia	<a href="http://www.mosti.gov.my/mosti">http://www.mosti.gov.my/mosti</a>	86	5	26	28	10	8	7	7	P



No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
183	18	Prisons Department Malaysia	<a href="http://www.prison.gov.my/portal/page/portal/hijau/">http://www.prison.gov.my/portal/page/portal/hijau/</a>	86	5	26	28	10	10	7	5	P
184	18	Sabak Bernam District Council	<a href="http://www.mdsb.gov.my/home">http://www.mdsb.gov.my/home</a>	86	5	26	33	10	8	5	4	P
185	18	Universiti Sains Malaysia	<a href="http://www.usm.my">http://www.usm.my</a>	86	5	22	29	10	10	7	8	P
186	19	Gemas Small District and Land Office	<a href="http://www.ns.gov.my/daerah/gemas">http://www.ns.gov.my/daerah/gemas</a>	85	5	28	26	10	10	10	1	P
187	20	Machang District and Land Office	<a href="http://www.ptjm.kelantan.gov.my">http://www.ptjm.kelantan.gov.my</a>	84	5	30	27	10	8	7	2	P
188	20	Merlimau Polytechnic	<a href="http://www.pmm.edu.my/">http://www.pmm.edu.my/</a>	84	5	22	28	10	6	10	8	P
189	20	Ministry of Foreign Affairs	<a href="http://www.kln.gov.my/web/guest/home">http://www.kln.gov.my/web/guest/home</a>	84	5	26	31	10	6	7	4	P
190	20	Pasir Mas District and Land Office	<a href="http://ptjpm.kelantan.gov.my/v2">http://ptjpm.kelantan.gov.my/v2</a>	84	5	30	28	10	6	7	3	P
191	21	Council of Trust for the Bumiputera (MARA)	<a href="http://www.mara.gov.my/web/guest/home">http://www.mara.gov.my/web/guest/home</a>	83	5	29	26	10	2	7	9	P
192	21	Department of Civil Defence	<a href="http://www.civildefence.gov.my">http://www.civildefence.gov.my</a>	83	5	25	28	10	10	7	3	P
193	21	Teluk Intan Municipal Council	<a href="http://www.mpti.gov.my/">http://www.mpti.gov.my/</a>	83	5	24	31	10	6	7	5	P
194	22	Besut District Council	<a href="http://mdb.terengganu.gov.my/web/guest/home">http://mdb.terengganu.gov.my/web/guest/home</a>	82	5	30	27	10	4	7	4	P
195	22	District Council of Mersing	<a href="http://www.mdmersing.gov.my/web/guest/home">http://www.mdmersing.gov.my/web/guest/home</a>	82	5	25	33	10	6	5	3	P
196	22	Johor	<a href="http://www.johordt.gov.my">http://www.johordt.gov.my</a>	82	5	22	27	10	10	10	3	P
197	22	Kangar Municipal Council	<a href="http://www.mpkangar.gov.my/web/guest/home">http://www.mpkangar.gov.my/web/guest/home</a>	82	5	27	27	10	6	7	5	P
198	22	Kedah Social Welfare Department	<a href="http://webjabatan.kedah.gov.my/jkkmk.php">http://webjabatan.kedah.gov.my/jkkmk.php</a>	82	5	23	29	10	10	7	3	P
199	22	Majlis Perbandaran Langkawi Bandaraya Pelancongan	<a href="http://www.mplbp.gov.my/web/guest/home">http://www.mplbp.gov.my/web/guest/home</a>	82	5	23	36	10	6	4	3	P
200	22	Malaysian Quarantine and Inspection Services (MAQIS)	<a href="http://www.maqis.gov.my/home">http://www.maqis.gov.my/home</a>	82	5	25	28	10	6	7	6	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
201	22	Small and Medium Enterprise Bank Berhad (SME Bank)	<a href="http://www.smebank.com.my/web/guest/home">http://www.smebank.com.my/web/guest/home</a>	82	5	22	31	10	10	5	4	P
202	22	Yayasan Tekun Nasional	<a href="http://www.tekun.gov.my/web/guest/home">http://www.tekun.gov.my/web/guest/home</a>	82	5	26	31	10	4	8	3	P
203	23	Institute of Language and Literature Malaysia	<a href="http://www.dbp.gov.my/lamandbp/main.php">http://www.dbp.gov.my/lamandbp/main.php</a>	81	5	29	22	10	6	7	7	P
204	23	Perak	<a href="http://www.perak.gov.my">http://www.perak.gov.my</a>	81	5	26	23	10	6	10	6	P
205	23	Perak Agriculture Department	<a href="http://www.pertanianperak.gov.my/">http://www.pertanianperak.gov.my/</a>	81	5	28	26	10	10	4	3	P
206	23	Perbadanan Nasional Berhad	<a href="http://www.pns.com.my/home">http://www.pns.com.my/home</a>	81	5	27	27	10	6	7	4	P
207	23	Property and Land Management Division	<a href="http://portal.bph.gov.my/v2/index.php">http://portal.bph.gov.my/v2/index.php</a>	81	5	26	26	10	6	7	6	P
208	23	Suruhanjaya Koperasi Malaysia (SKM)	<a href="http://www.skm.gov.my/web/guest/home">http://www.skm.gov.my/web/guest/home</a>	81	5	28	27	8	8	7	3	P
209	23	The Special Taskforce to Facilitate Business (PEMUDAH)	<a href="http://www.pemudah.gov.my">http://www.pemudah.gov.my</a>	81	5	22	30	10	6	10	3	P
210	24	Immigration Department	<a href="http://www.imi.gov.my">http://www.imi.gov.my</a>	80	5	21	24	10	8	10	7	P
211	24	Johor Syariah Judiciary Department	<a href="http://www.johordt.gov.my/syariah">http://www.johordt.gov.my/syariah</a>	80	5	26	27	10	10	6	1	P
212	24	Klang Port Authority	<a href="http://www.pka.gov.my">http://www.pka.gov.my</a>	80	5	26	25	10	6	7	6	P
213	24	Local Authority Kulim Hi-Tech Industrial Park	<a href="http://pbttphk.gov.my/web/guest/home">http://pbttphk.gov.my/web/guest/home</a>	80	5	23	31	10	8	4	4	P
214	24	Melaka Public Works Department	<a href="http://jkrmlk.gov.my">http://jkrmlk.gov.my</a>	80	5	22	27	10	10	7	4	P
215	24	National Agricultural Training Council (NATC)	<a href="http://www.natc.gov.my/home">http://www.natc.gov.my/home</a>	80	5	26	30	10	6	7	1	P
216	25	Construction Industry Development Board (CIDB)	<a href="http://www.cidb.gov.my/v6/">http://www.cidb.gov.my/v6/</a>	79	4	20	24	8	10	10	7	P
217	25	Department of Polytechnic Education	<a href="http://politeknik.gov.my/webjpp2/index.php?pg=&amp;sub=">http://politeknik.gov.my/webjpp2/index.php?pg=&amp;sub=</a>	79	4	21	31	10	6	7	4	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
218	25	Kuala Lumpur Federal Territory Education Department	<a href="http://www.moe.gov.my/jpwpkl/">http://www.moe.gov.my/jpwpkl/</a>	79	4	22	26	10	6	10	5	P
219	25	Langkawi District Office	<a href="http://webjabatan.kedah.gov.my/pdl">http://webjabatan.kedah.gov.my/pdl</a>	79	4	24	26	10	10	5	4	P
220	25	Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN)	<a href="http://www.ptptn.gov.my/">http://www.ptptn.gov.my/</a>	79	4	22	28	10	6	7	6	P
221	25	Ungku Omar Polytechnic (PUO)	<a href="http://www.puo.edu.my/puov2_bm/index.php">http://www.puo.edu.my/puov2_bm/index.php</a>	79	4	23	23	10	8	7	8	P
222	26	Pahang State Development Corporation	<a href="http://www.pknp.gov.my/web-v1/">http://www.pknp.gov.my/web-v1/</a>	78	4	23	24	10	6	7	8	P
223	27	Pasir Puteh District and Land Office	<a href="http://ptjpp.kelantan.gov.my/v4/">http://ptjpp.kelantan.gov.my/v4/</a>	77	4	23	27	10	8	7	2	P
224	27	UDA Holdings Berhad	<a href="http://www.uda.com.my/web/guest/home">http://www.uda.com.my/web/guest/home</a>	77	4	25	32	8	6	3	3	P
225	28	Department of Broadcasting	<a href="http://www.rtm.gov.my/rtmnew/">http://www.rtm.gov.my/rtmnew/</a>	76	4	25	25	10	6	7	3	P
226	28	Perlis Public Works Department	<a href="http://jkr.perlis.gov.my/jkr/">http://jkr.perlis.gov.my/jkr/</a>	76	4	19	26	10	8	7	6	P
227	29	Auditor General Office	<a href="http://www.audit.gov.my">http://www.audit.gov.my</a>	75	4	21	27	10	4	7	6	P
228	29	District and Land Office of Hulu Langat	<a href="http://www.selangor.gov.my/hululangat/main.php">http://www.selangor.gov.my/hululangat/main.php</a>	75	4	19	26	10	10	9	1	P
229	29	Islamic Development Department	<a href="http://www.islam.gov.my">http://www.islam.gov.my</a>	75	4	17	25	8	10	7	8	P
230	29	Kelantan Islamic Religious Council (MAIK)	<a href="http://www.e-maik.my/public_new/index.php">http://www.e-maik.my/public_new/index.php</a>	75	4	22	28	8	4	10	3	P
231	29	Melaka State Health Department	<a href="http://jknmelaka.moh.gov.my/v3/go/index.php">http://jknmelaka.moh.gov.my/v3/go/index.php</a>	75	4	23	30	8	6	7	1	P
232	30	Bachok District and Land Office	<a href="http://ptjb.kelantan.gov.my/web">http://ptjb.kelantan.gov.my/web</a>	74	4	26	24	10	4	7	3	P
233	30	Education Service Commission	<a href="http://www.spp.gov.my">http://www.spp.gov.my</a>	74	4	26	23	10	6	7	2	P
234	30	Institut Keusahawan Negara (INSKEN)	<a href="http://www.insken.gov.my/home">http://www.insken.gov.my/home</a>	74	4	24	31	8	6	3	2	P
235	30	Kedah Land and Mines Office	<a href="http://www.ptgkedah.gov.my">http://www.ptgkedah.gov.my</a>	74	4	17	28	10	10	7	2	P

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				Score	Star	C	U	Sec	P	Ser	B	
236	30	Negeri Sembilan Education Department	<a href="http://www.jpnn.gov.my/utama">http://www.jpnn.gov.my/utama</a>	74	4	22	21	10	8	7	6	P
237	31	Local Government Division (Kelantan)	<a href="http://www.bhgkt.kelantan.gov.my">http://www.bhgkt.kelantan.gov.my</a>	73	4	22	26	10	6	7	2	P
238	31	Pahang Education Department	<a href="http://www.moe.gov.my/jpnpahang/v4/index.php">http://www.moe.gov.my/jpnpahang/v4/index.php</a>	73	4	21	21	10	10	7	4	P
239	31	Penang Land and Mines Office	<a href="http://ptg.penang.gov.my">http://ptg.penang.gov.my</a>	73	4	17	26	10	8	7	5	P
240	31	State Religious Department and Malay Customs Department	<a href="http://www.jaheaik.gov.my">http://www.jaheaik.gov.my</a>	73	4	25	25	10	6	5	2	P
241	32	Federal Treasury Sabah	<a href="http://pmsabah.treasury.gov.my">http://pmsabah.treasury.gov.my</a>	72	4	20	26	10	6	8	2	P
242	32	Federal Treasury Sarawak	<a href="http://pmsarawak.treasury.gov.my/index.php">http://pmsarawak.treasury.gov.my/index.php</a>	72	4	20	25	10	8	7	2	P
243	32	Malaysian Palm Oil Board	<a href="http://mpob.gov.my">http://mpob.gov.my</a>	72	4	21	21	6	6	10	8	P
244	32	Registrar of Societies	<a href="http://www.ros.gov.my">http://www.ros.gov.my</a>	72	4	26	23	10	6	4	3	P
245	33	Johor State Government Secretary Office	<a href="http://www.johordt.gov.my/sukj">http://www.johordt.gov.my/sukj</a>	71	4	21	24	10	6	7	3	P
246	33	Royal Malaysian Navy	<a href="http://www.navy.mil.my">http://www.navy.mil.my</a>	71	4	21	24	8	10	6	2	P
247	34	Terengganu State Museum	<a href="http://museum.terengganu.gov.my">http://museum.terengganu.gov.my</a>	70	4	24	23	8	8	6	1	P
248	35	Perak Public Works Department	<a href="http://www.jkrperak.gov.my/">http://www.jkrperak.gov.my/</a>	69	4	22	24	8	8	5	2	P
249	35	State Land and Mineral Department	<a href="http://ptg.ptgps.gov.my">http://ptg.ptgps.gov.my</a>	69	4	18	25	8	8	8	2	P
250	35	Terengganu Public Works Department	<a href="http://www.jkr.terengganu.gov.my/v2/">http://www.jkr.terengganu.gov.my/v2/</a>	69	4	17	24	10	8	7	3	P
251	35	Terengganu State Library	<a href="http://www.trglib.gov.my/v1/index.php">http://www.trglib.gov.my/v1/index.php</a>	69	4	26	25	10	4	3	1	P
252	36	Human Resource Division	<a href="http://www.bpsm.kelantan.gov.my">http://www.bpsm.kelantan.gov.my</a>	68	4	19	21	10	10	7	1	P
253	37	Malaysian Communications and Multimedia Commission	<a href="http://www.skmm.gov.my">http://www.skmm.gov.my</a>	67	4	20	23	10	6	5	3	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
254	37	Terengganu Foundation	<a href="http://www.ytrg.terengganu.gov.my/v2">http://www.ytrg.terengganu.gov.my/v2</a>	67	4	19	21	10	6	7	4	P
255	37	Terengganu State Service Commission	<a href="http://spn.terengganu.gov.my/v4/index.php?lang=bn">http://spn.terengganu.gov.my/v4/index.php?lang=bn</a>	67	4	17	32	8	6	3	1	P
256	38	Department of Irrigation and Drainage, Pahang	<a href="http://v4.jpsphg.gov.my">http://v4.jpsphg.gov.my</a>	66	4	20	25	10	2	7	2	P
257	38	Kedah State Development Corporation	<a href="http://www.pknk.gov.my">http://www.pknk.gov.my</a>	66	4	19	27	6	8	4	2	P
258	38	Pasir Salak Community College	<a href="http://www.kkpsa.edu.my">http://www.kkpsa.edu.my</a>	66	4	18	27	10	2	7	2	P
259	38	Perlis	<a href="http://www.perlis.gov.my">http://www.perlis.gov.my</a>	66	4	23	24	6	6	5	2	P
260	38	Perlis Education Department	<a href="http://www.jpnpelris.gov.my/v11/">http://www.jpnpelris.gov.my/v11/</a>	66	4	21	18	10	6	7	4	P
261	38	State Department of Veterinary Service, Penang	<a href="http://www.jpvpp.gov.my/">http://www.jpvpp.gov.my/</a>	66	4	22	22	10	8	2	2	P
262	38	State Government Meeting Council	<a href="http://www.mmk.kelantan.gov.my/">http://www.mmk.kelantan.gov.my/</a>	66	4	22	26	10	4	3	1	P
263	39	Human Rights Commission of Malaysia (SUHAKAM)	<a href="http://www.suhakam.org.my/home">http://www.suhakam.org.my/home</a>	65	4	20	23	8	8	4	2	P
264	39	Institut Pendidikan Guru Kampus Rajang	<a href="http://www.ipgkrajang.edu.my">http://www.ipgkrajang.edu.my</a>	65	4	21	19	10	6	7	2	P
265	39	National Housing Department	<a href="http://ehome.kpkt.gov.my/ehome/index1.cfm">http://ehome.kpkt.gov.my/ehome/index1.cfm</a>	65	4	21	19	10	4	7	4	P
266	39	National Population and Family Development Board Malaysia (NPFDB)	<a href="http://www.lppkn.gov.my/lppkn/index.php">http://www.lppkn.gov.my/lppkn/index.php</a>	65	4	24	20	8	4	5	4	P
267	39	Perak Education Department	<a href="http://www.pelajaranperak.gov.my/v2/">http://www.pelajaranperak.gov.my/v2/</a>	65	4	18	17	10	4	10	6	P
268	39	Sarawak Timber Industry and Development Corporation	<a href="http://www.sarawaktimber.org.my">http://www.sarawaktimber.org.my</a>	65	4	19	24	10	6	5	1	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
269	40	Lembaga Tabung Angkatan Tentera	<a href="http://www.ltat.org.my">http://www.ltat.org.my</a>	64	4	22	24	8	4	5	1	P
270	41	Clinical Research Centre	<a href="http://www.crc.gov.my">http://www.crc.gov.my</a>	63	4	18	23	10	4	6	2	P
271	41	Department of Youth and Sports, Perlis	<a href="http://www.jbsperlis.gov.my">http://www.jbsperlis.gov.my</a>	63	4	15	25	10	4	6	3	P
272	41	Putrajaya Hospital	<a href="http://www.hpj.gov.my/pjh">http://www.hpj.gov.my/pjh</a>	63	4	20	22	10	2	6	3	P
273	42	Akademi Pembangunan Belia Malaysia Batu Gajah	<a href="http://www.apbmbg.gov.my">http://www.apbmbg.gov.my</a>	62	4	17	20	10	6	6	3	P
274	42	Department of Youth and Sports, Johor	<a href="http://www.jbsjohor.gov.my">http://www.jbsjohor.gov.my</a>	62	4	17	22	10	6	4	3	P
275	42	Department of Youth and Sports, Kedah	<a href="http://www.jbskedah.gov.my">http://www.jbskedah.gov.my</a>	62	4	17	20	10	4	8	3	P
276	42	Department of Youth and Sports, Pahang	<a href="http://www.jbsnpahang.gov.my">http://www.jbsnpahang.gov.my</a>	62	4	17	22	10	4	6	3	P
277	42	Education Technology Division	<a href="http://www.moe.edu.my/btp/">http://www.moe.edu.my/btp/</a>	62	4	20	22	10	0	7	3	P
278	42	Kelantan Museums Corporation	<a href="http://www.muzium.kelantan.gov.my/">http://www.muzium.kelantan.gov.my/</a>	62	4	18	22	10	6	5	1	P
279	42	Kelantan Public Works Department	<a href="http://www.kelantan.jkr.gov.my">http://www.kelantan.jkr.gov.my</a>	62	4	17	20	10	4	7	4	P
280	42	Putrajaya Education Department	<a href="http://www.moe.gov.my/ppwpp">http://www.moe.gov.my/ppwpp</a>	62	4	18	19	10	6	7	2	P
281	42	Teluk Intan Community College	<a href="http://www.kktin.edu.my/">http://www.kktin.edu.my/</a>	62	4	22	25	8	0	5	2	P
282	43	Batang Padang Land and District Office	<a href="http://pdttapah.perak.gov.my/bm">http://pdttapah.perak.gov.my/bm</a>	61	4	18	17	6	4	10	6	P
283	43	Department of Youth and Sports, Penang	<a href="http://www.jpspenang.gov.my/">http://www.jpspenang.gov.my/</a>	61	4	17	19	10	4	8	3	P
284	43	Johor State Religious Department	<a href="http://www.johordt.gov.my/jaj/">http://www.johordt.gov.my/jaj/</a>	61	4	23	20	10	4	3	1	P
285	43	National Film Department	<a href="http://www.filemnegara.gov.my/m_home/index.php">http://www.filemnegara.gov.my/m_home/index.php</a>	61	4	19	23	8	4	5	2	P
286	43	Oral Health Division	<a href="http://ohd.moh.gov.my/v2/">http://ohd.moh.gov.my/v2/</a>	61	4	20	20	10	4	4	3	P
287	43	Sabah State Treasury Department	<a href="http://www.sabah.gov.my/jbn">http://www.sabah.gov.my/jbn</a>	61	4	18	20	6	4	7	6	P
288	43	Slim River/Tjg. Malim Land and District Office	<a href="http://pdtslimriver.gov.my/bm/">http://pdtslimriver.gov.my/bm/</a>	61	4	19	20	6	4	7	5	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
289	44	District Offices of Johor	<a href="http://pdnj.johordt.gov.my">http://pdnj.johordt.gov.my</a>	60	4	19	21	10	6	3	1	P
290	44	Malaysian Science and Technology Information Centre (MASTIC)	<a href="http://www.mastic.gov.my">http://www.mastic.gov.my</a>	60	4	20	23	10	0	6	1	P
291	44	Manjung Land and District Office	<a href="http://pdtmanjung.perak.gov.my/bm">http://pdtmanjung.perak.gov.my/bm</a>	60	4	18	19	6	4	7	6	P
292	44	Perak Tengah Land and District Office	<a href="http://pdtseriiskandar.perak.gov.my/bm">http://pdtseriiskandar.perak.gov.my/bm</a>	60	4	19	19	6	4	7	5	P
293	45	Department of Youth and Sports, Federal Territory Labuan	<a href="http://www.jbslabuan.gov.my">http://www.jbslabuan.gov.my</a>	59	3	17	22	10	4	3	3	P
294	45	Department of Youth and Sports, Melaka	<a href="http://www.jpsmelaka.gov.my/">http://www.jpsmelaka.gov.my/</a>	59	3	17	22	10	4	3	3	P
295	45	Department of Youth and Sports, Negeri Sembilan	<a href="http://www.jbsn9.gov.my">http://www.jbsn9.gov.my</a>	59	3	17	22	10	4	3	3	P
296	45	Department of Youth and Sports, Sarawak	<a href="http://www.jbssarawak.gov.my">http://www.jbssarawak.gov.my</a>	59	3	17	20	10	4	5	3	P
297	45	Department of Youth and Sports, Selangor	<a href="http://www.jbsselangor.gov.my">http://www.jbsselangor.gov.my</a>	59	3	17	22	10	4	3	3	P
298	45	Department of Youth and Sports, Terengganu	<a href="http://www.jbsterengganu.gov.my">http://www.jbsterengganu.gov.my</a>	59	3	17	20	10	4	5	3	P
299	45	Hilir Perak, Teluk Intan Land and District Office	<a href="http://pdttelukintan.perak.gov.my/bm/">http://pdttelukintan.perak.gov.my/bm/</a>	59	3	18	19	6	4	7	5	P
300	45	Islamic Education Division (EID)	<a href="http://www.bpi.edu.my/">http://www.bpi.edu.my/</a>	59	3	21	16	10	4	6	2	P
301	45	Kerian Land and District Office	<a href="http://pdtkerian.perak.gov.my/bm/">http://pdtkerian.perak.gov.my/bm/</a>	59	3	19	17	6	4	7	6	P
302	45	Kuala Kangsar Land and District Office	<a href="http://pdtkualakangsar.perak.gov.my/bm">http://pdtkualakangsar.perak.gov.my/bm</a>	59	3	19	17	6	4	7	6	P
303	45	Perak State Library	<a href="http://www.ppanpk.gov.my/peraklib/index.php">http://www.ppanpk.gov.my/peraklib/index.php</a>	59	3	19	21	6	6	5	2	P
304	45	Science and Technology Research Institution for Defence	<a href="http://www.stride.gov.my/alpha.2/">http://www.stride.gov.my/alpha.2/</a>	59	3	18	20	10	4	6	1	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
305	46	Credit Guarantee Corporation	<a href="https://www.iguarantee.com.my/iguarantee/index.htm">https://www.iguarantee.com.my/iguarantee/index.htm</a>	58	3	13	21	6	8	7	3	P
306	46	Department of Youth and Sports, Sabah	<a href="http://www.jbssabah.gov.my">http://www.jbssabah.gov.my</a>	58	3	16	22	10	4	3	3	P
307	46	Economic Planning Unit	<a href="http://www.upen.kelantan.gov.my/v2">http://www.upen.kelantan.gov.my/v2</a>	58	3	18	21	10	4	3	2	P
308	46	Malaysian Remote Sensing Agency (ARSM)	<a href="http://www.remotesensing.gov.my">http://www.remotesensing.gov.my</a>	58	3	21	21	6	4	5	1	P
309	46	Melaka Education Department	<a href="http://melaka.moe.gov.my">http://melaka.moe.gov.my</a>	58	3	14	23	8	2	7	4	P
310	46	National Water Services Commission	<a href="http://www.span.gov.my">http://www.span.gov.my</a>	58	3	21	20	6	4	5	2	P
311	46	Special Education Department	<a href="http://www.moe.gov.my/bpkhas">http://www.moe.gov.my/bpkhas</a>	58	3	20	19	10	2	4	3	P
312	46	State Economic Development Corporation	<a href="http://www2.pkink.gov.my">http://www2.pkink.gov.my</a>	58	3	22	14	10	4	6	2	P
313	47	Department of Youth and Sports, Federal Territory Kuala Lumpur	<a href="http://www.jbskl.gov.my/">http://www.jbskl.gov.my/</a>	57	3	15	22	10	4	3	3	P
314	47	Department of Youth and Sports, Kelantan	<a href="http://www.jbskelantan.gov.my">http://www.jbskelantan.gov.my</a>	57	3	18	19	10	4	3	3	P
315	47	Department of Youth and Sports, Perak	<a href="http://www.jbsperak.gov.my">http://www.jbsperak.gov.my</a>	57	3	15	22	10	4	3	3	P
316	47	Perak Land and Mines Department	<a href="http://ptg.perak.gov.my/bm/">http://ptg.perak.gov.my/bm/</a>	57	3	20	14	6	4	7	6	P
317	47	Selangor Syariah Judiciary Department	<a href="http://www.jakess.gov.my">http://www.jakess.gov.my</a>	57	3	20	19	6	6	4	2	P
318	47	Sports Commissioner's Office of Malaysia	<a href="http://pps.kbs.gov.my">http://pps.kbs.gov.my</a>	57	3	20	22	10	0	2	3	P
319	47	Temerloh Community College	<a href="http://www.kkmen.edu.my/kktemerloh">http://www.kkmen.edu.my/kktemerloh</a>	57	3	17	16	6	8	8	2	P
320	48	Larut Matang Land and District Office	<a href="http://pdtaiping.perak.gov.my/bm/index.php">http://pdtaiping.perak.gov.my/bm/index.php</a>	56	3	18	16	6	4	7	5	P
321	48	National Youth Vocational Institute Alor Gajah	<a href="http://www.ikbnag.gov.my">http://www.ikbnag.gov.my</a>	56	3	20	17	4	6	7	2	P
322	48	Pahang Islamic Religious Affairs Department	<a href="http://jaip.pahang.gov.my">http://jaip.pahang.gov.my</a>	56	3	19	19	10	4	2	2	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
323	49	Land Office of Kluang	<a href="http://www.johordt.gov.my/ptkluang/v2/index.php">http://www.johordt.gov.my/ptkluang/v2/index.php</a>	55	3	17	17	10	4	5	2	P
324	49	Terengganu Family Development Foundation	<a href="http://www.ypkt.gov.my">http://www.ypkt.gov.my</a>	55	3	19	21	4	6	4	1	P
325	50	Academy of Science Malaysia (ASM)	<a href="http://www.akademisains.gov.my">http://www.akademisains.gov.my</a>	54	3	17	20	8	4	3	2	P
326	50	Department of Irrigation and Drainage, Terengganu	<a href="http://jpsweb.terengganu.gov.my">http://jpsweb.terengganu.gov.my</a>	54	3	17	17	8	4	7	1	P
327	50	Johor Biotechnology and Biodiversity Corporation	<a href="http://jbiotech.gov.my/intro.php">http://jbiotech.gov.my/intro.php</a>	54	3	16	19	6	6	6	1	P
328	51	Johor Office of State Treasury	<a href="http://www.johordt.gov.my/pnj/">http://www.johordt.gov.my/pnj/</a>	53	3	15	20	10	4	3	1	P
329	51	Kuching Port Authority	<a href="http://www.kpa.gov.my">http://www.kpa.gov.my</a>	53	3	18	21	8	4	2	0	P
330	51	Labuan Health Department	<a href="http://jknlabuan.moh.gov.my/v2/">http://jknlabuan.moh.gov.my/v2/</a>	53	3	18	18	10	0	5	2	P
331	51	Malaysian Armed Forces	<a href="http://www.mafhg.mil.my">http://www.mafhg.mil.my</a>	53	3	17	21	8	2	4	1	P
332	52	Institut Pendidikan Guru Kampus Sultan Abdul Halim	<a href="http://www.ipsah.edu.my/">http://www.ipsah.edu.my/</a>	52	3	21	11	6	6	5	3	P
333	52	Johor Education Department	<a href="http://www.moe.gov.my/jpnjohor/v5/index2.php?bhs=bm">http://www.moe.gov.my/jpnjohor/v5/index2.php?bhs=bm</a>	52	3	18	17	2	6	5	4	P
334	52	Kedah Education Department	<a href="http://www.kedah.edu.my/portalbaru">http://www.kedah.edu.my/portalbaru</a>	52	3	18	11	10	2	5	6	P
335	52	Kinta, Batu Gajah Land and District Office	<a href="http://pdtbatugajah.perak.gov.my/bm">http://pdtbatugajah.perak.gov.my/bm</a>	52	3	15	13	6	4	7	7	P
336	52	Masjid Tanah Community College	<a href="http://www.kkmt.edu.my">http://www.kkmt.edu.my</a>	52	3	20	18	6	4	3	1	P
337	52	Negeri Sembilan Mufti Department	<a href="http://www.muftins.gov.my">http://www.muftins.gov.my</a>	52	3	19	18	10	0	4	1	P
338	52	Selangor Water Management Authority	<a href="http://www.luas.gov.my">http://www.luas.gov.my</a>	52	3	19	16	10	2	4	1	P
339	52	Services Management Division	<a href="http://www.bkp.kelantan.gov.my/">http://www.bkp.kelantan.gov.my/</a>	52	3	17	18	10	4	2	1	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
340	52	Veterinary Services and Animal Industry Department	<a href="http://www.sabah.gov.my/hwan">http://www.sabah.gov.my/hwan</a>	52	3	18	16	6	4	7	1	P
341	53	District Office of Hulu Terengganu	<a href="http://pdht.terengganu.gov.my/">http://pdht.terengganu.gov.my/</a>	51	3	16	21	6	4	3	1	P
342	53	National Youth Vocational Institute Pagoh	<a href="http://www.ikbnpg.gov.my">http://www.ikbnpg.gov.my</a>	51	3	18	18	6	4	4	1	P
343	53	Serdang Hospital	<a href="http://hserdang.moh.gov.my/modules/news/">http://hserdang.moh.gov.my/modules/news/</a>	51	3	13	22	4	4	7	1	P
344	54	Institut Pendidikan Guru Kampus Temenggong Ibrahim	<a href="http://www.ipgkti.edu.my/v1/index.php">http://www.ipgkti.edu.my/v1/index.php</a>	50	3	15	11	6	6	5	7	P
345	54	Local Government Division (Perak)	<a href="http://bkt.perak.gov.my/">http://bkt.perak.gov.my/</a>	50	3	17	24	6	0	2	1	P
346	54	Ministry of Social Development and Urbanisation	<a href="http://www.kpsu-sarawak.net/home/">http://www.kpsu-sarawak.net/home/</a>	50	3	15	17	8	4	4	2	P
347	54	Pahang Director's Office of Land and Mines	<a href="http://ptg.pahang.gov.my">http://ptg.pahang.gov.my</a>	50	3	15	13	6	4	9	3	P
348	55	Penang State Forestry Department	<a href="http://jhn.penang.gov.my">http://jhn.penang.gov.my</a>	49	3	16	18	8	4	2	1	P
349	55	Sarawak Education Department	<a href="http://www.moe.gov.my/jpnsarawak/">http://www.moe.gov.my/jpnsarawak/</a>	49	3	18	17	10	0	3	1	P
350	55	Simunjan District Council	<a href="http://www.simunjandc.sarawak.gov.my">http://www.simunjandc.sarawak.gov.my</a>	49	3	17	22	4	4	1	1	P
351	55	Terengganu Housing Division	<a href="http://perumahan.terengganu.gov.my">http://perumahan.terengganu.gov.my</a>	49	3	17	18	6	4	3	1	P
352	55	Tribunal For Consumer Claims	<a href="http://ttpm.kpdnkk.gov.my/portal/index.php">http://ttpm.kpdnkk.gov.my/portal/index.php</a>	49	3	11	21	8	4	3	2	P
353	56	Institut Pendidikan Guru Kampus Sultan Mizan	<a href="http://www.ipgmksm.edu.my/mainksm.php">http://www.ipgmksm.edu.my/mainksm.php</a>	48	3	17	13	6	2	5	5	P
354	56	Internal Audit Unit (Kelantan)	<a href="http://www.uad.kelantan.gov.my">http://www.uad.kelantan.gov.my</a>	48	3	13	18	10	0	6	1	P
355	57	District and Land Office of Setiu	<a href="http://pdsetiu.terengganu.gov.my">http://pdsetiu.terengganu.gov.my</a>	47	3	14	16	6	6	4	1	P
356	57	Tourism and Culture	<a href="http://www.tic.kelantan.gov.my">http://www.tic.kelantan.gov.my</a>	47	3	14	20	8	2	2	1	P
357	58	Perlis State Library	<a href="http://www.perlislib.gov.my/v3/portal">http://www.perlislib.gov.my/v3/portal</a>	46	3	11	17	10	4	3	1	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
358	59	National Youth Vocational Institute Kinarut	<a href="http://www.ikbnkn.gov.my">http://www.ikbnkn.gov.my</a>	45	3	15	17	6	4	2	1	P
359	59	National Youth Vocational Institute Miri	<a href="http://www.ikbnmr.gov.my">http://www.ikbnmr.gov.my</a>	45	3	12	22	0	6	4	1	P
360	60	Chief Minister's Office	<a href="http://www.pmb.terengganu.gov.my">http://www.pmb.terengganu.gov.my</a>	44	3	8	21	6	4	4	1	P
361	60	National Youth Vocational Institute Bukit Mertajam	<a href="http://www.ikbnbm.gov.my/">http://www.ikbnbm.gov.my/</a>	44	3	13	18	2	6	4	1	P
362	60	Syarikat Air Negeri Sembilan Sdn. Bhd.	<a href="http://www.sainswater.com/v1/bm">http://www.sainswater.com/v1/bm</a>	44	3	15	15	4	2	5	3	P
363	61	Penang Education Department	<a href="http://www.jpnp.edu.my">http://www.jpnp.edu.my</a>	43	3	17	12	4	4	4	2	P
364	62	National Youth Vocational Institute IKBN Dusun Tua	<a href="http://www.ikbndt.gov.my">http://www.ikbndt.gov.my</a>	42	3	13	17	2	6	3	1	P
365	63	National Youth Vocational Institute Chembong	<a href="http://www.ikbncb.gov.my">http://www.ikbncb.gov.my</a>	41	3	10	17	4	4	3	3	P
366	63	Perak Public Service Commission	<a href="http://spa.perak.gov.my">http://spa.perak.gov.my</a>	41	3	13	17	6	4	1	0	P
367	64	Akademi Pembangunan Belia Malaysia Port Dickson	<a href="http://www.apbmpd.gov.my">http://www.apbmpd.gov.my</a>	40	3	10	18	0	6	4	2	P
368	64	Human Resources Management Division	<a href="http://bpsm.perak.gov.my">http://bpsm.perak.gov.my</a>	40	3	17	15	6	0	2	0	P
369	64	IPG Kampus Ilmu Khas	<a href="http://www.ipik.edu.my/portal2">http://www.ipik.edu.my/portal2</a>	40	3	14	16	6	0	3	1	P
370	64	Kedah Islamic Affairs Department	<a href="http://www.jaik.gov.my">http://www.jaik.gov.my</a>	40	3	13	18	4	4	0	1	P
371	64	Negeri Sembilan State Museum	<a href="http://www2.ns.gov.my/jabatan/muzium">http://www2.ns.gov.my/jabatan/muzium</a>	40	3	14	18	6	0	1	1	P
372	64	Selandar Community College	<a href="http://www.kkselandar.edu.my">http://www.kkselandar.edu.my</a>	40	3	12	14	10	0	3	1	P
373	64	State Legislative Assembly (Terengganu)	<a href="http://dun.terengganu.gov.my">http://dun.terengganu.gov.my</a>	40	3	11	17	6	4	1	1	P
374	65	Institut Pendidikan Guru Kampus Raja Melewar	<a href="http://2011.iprm.edu.my">http://2011.iprm.edu.my</a>	39	2	17	15	4	0	3	0	P

No	Rank	Portal Name	URL	Pillar								P/W
				Score	Star	C	U	Sec	P	Ser	B	
375	65	National Youth Vocational Institute Peretak	<a href="http://www.ikbnpt.gov.my">http://www.ikbnpt.gov.my</a>	39	2	12	17	2	4	3	1	P
376	65	Perak Office of State Treasury	<a href="http://kewangan.perak.gov.my/">http://kewangan.perak.gov.my/</a>	39	2	14	18	2	0	3	2	P
377	66	Kuching Community College	<a href="http://www.kkkuc.edu.my">http://www.kkkuc.edu.my</a>	36	2	11	19	4	0	1	1	P
378	66	National Youth Vocational Institute Kuala Perlis	<a href="http://www.ikbnkp.gov.my">http://www.ikbnkp.gov.my</a>	36	2	11	16	0	6	2	1	P
379	66	National Youth Vocational Institute Sri Iskandar	<a href="http://www.ikbnsi.gov.my">http://www.ikbnsi.gov.my</a>	36	2	12	15	0	6	2	1	P
380	67	Ministry of Resource Development and Information Technology	<a href="http://www.kpsktm.sabah.gov.my/">http://www.kpsktm.sabah.gov.my/</a>	35	2	10	7	6	6	5	1	P
381	68	IPG Kampus Tengku Ampuan Afzan	<a href="http://iptaa.edu.my/portal/news.php">http://iptaa.edu.my/portal/news.php</a>	34	2	14	15	4	0	1	0	P
382	69	Perak Islamic Economy Development Corporation	<a href="http://pkeinp.com">http://pkeinp.com</a>	33	2	10	15	6	0	0	2	P
383	70	Office of HRH The Raja of Perlis	<a href="http://dymm.perlis.gov.my/portal/index.php">http://dymm.perlis.gov.my/portal/index.php</a>	31	2	10	17	4	0	0	0	P
384	71	Negeri Sembilan Islamic Religious Affairs Department	<a href="http://www2.ns.gov.my/jabatan/jheins1/">http://www2.ns.gov.my/jabatan/jheins1/</a>	30	2	11	14	2	0	2	1	P
385	72	Rompin Community College	<a href="http://www.kkrompin.edu.my/">http://www.kkrompin.edu.my/</a>	27	2	10	14	2	0	0	1	P
386	73	Sri Aman District Office	<a href="http://www.sriamando.sarawak.gov.my">http://www.sriamando.sarawak.gov.my</a>	26	2	13	11	2	0	0	0	P
387	74	State Baitulmal	<a href="http://maip.perlis.gov.my">http://maip.perlis.gov.my</a>	25	2	7	16	0	0	2	0	P

## Appendix 11: Overall Website Ranking

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
1	1	Department of Irrigation and Drainage	<a href="http://www.water.gov.my">http://www.water.gov.my</a>	93	5	30	33	10	10	10	W
2	1	Ministry of Rural and Regional Development, Malaysia	<a href="http://www.rurallink.gov.my/home">http://www.rurallink.gov.my/home</a>	93	5	29	36	10	8	10	W
3	2	National Solid Waste Management Department	<a href="http://www.kpkt.gov.my/jpspn/main.php">http://www.kpkt.gov.my/jpspn/main.php</a>	92	5	29	33	10	10	10	W
4	2	Penang Development Corporation	<a href="http://www.pdc.gov.my">http://www.pdc.gov.my</a>	92	5	30	35	10	8	9	W
5	3	Department of Environment (DOE)	<a href="http://www.doe.gov.my/portal/">http://www.doe.gov.my/portal/</a>	91	5	30	31	10	10	10	W
6	4	Department of Statistics, Malaysia	<a href="http://www.statistics.gov.my/portal/index.php?lang=en">http://www.statistics.gov.my/portal/index.php?lang=en</a>	90	5	29	31	10	10	10	W
7	4	Malaysian National News Agencies (BERNAMA)	<a href="http://www.bernama.com/bernama/v5/index.php">http://www.bernama.com/bernama/v5/index.php</a>	90	5	28	35	10	10	7	W
8	4	Minerals and Geoscience Department Malaysia	<a href="http://www.jmg.gov.my/en.html">http://www.jmg.gov.my/en.html</a>	90	5	30	30	10	10	10	W
9	4	Selangor	<a href="http://www.selangor.gov.my/main.php">http://www.selangor.gov.my/main.php</a>	90	5	28	32	10	10	10	W
10	4	Universiti Sains Islam Malaysia	<a href="http://www.usim.edu.my/usimweb">http://www.usim.edu.my/usimweb</a>	90	5	27	33	10	10	10	W
11	5	Department of Syariah Judiciary Malaysia	<a href="http://www.jksm.gov.my/jksmv2/">http://www.jksm.gov.my/jksmv2/</a>	89	5	30	32	10	10	7	W
12	5	Ledang Community College	<a href="http://www.kklej.edu.my/">http://www.kklej.edu.my/</a>	89	5	29	30	10	10	10	W
13	6	Federal Town and Country Planning Department	<a href="http://www.townplan.gov.my">http://www.townplan.gov.my</a>	88	5	28	33	10	10	7	W
14	7	Ministry of Energy, Green Technology and Water	<a href="http://www.kettha.gov.my">http://www.kettha.gov.my</a>	87	5	28	32	10	10	7	W
15	7	National Sports Institute	<a href="http://www.isn.gov.my">http://www.isn.gov.my</a>	87	5	26	35	10	10	6	W
16	7	Royal Malaysian Police	<a href="http://www.rmp.gov.my">http://www.rmp.gov.my</a>	87	5	30	28	10	10	9	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
17	7	Southeast Asia Regional Centre For Counter-Terrorism (SEARCCT)	<a href="http://www.searcct.gov.my">http://www.searcct.gov.my</a>	87	5	24	36	10	10	7	W
18	8	Federal Land Development Authority (FELDA)	<a href="http://www.felda.net.my/feldav3/">http://www.felda.net.my/feldav3/</a>	86	5	28	31	10	10	7	W
19	8	Forestry Department Peninsular Malaysia	<a href="http://www.forestry.gov.my/index.php/ms.html">http://www.forestry.gov.my/index.php/ms.html</a>	86	5	30	30	10	10	6	W
20	8	Inland Revenue Board of Malaysia	<a href="http://www.hasil.gov.my">http://www.hasil.gov.my</a>	86	5	30	29	10	10	7	W
21	8	Malaysian Maritime Enforcement Agency	<a href="http://www.mmea.gov.my">http://www.mmea.gov.my</a>	86	5	28	30	10	8	10	W
22	8	Portal Info Desa	<a href="http://www.infodesa.gov.my/web/guest">http://www.infodesa.gov.my/web/guest</a>	86	5	25	35	10	8	8	W
23	9	Community Development Department (KEMAS)	<a href="http://www.kemas.gov.my/home">http://www.kemas.gov.my/home</a>	85	5	28	30	10	10	7	W
24	9	Department of Occupational Safety & Health, Ministry of Human Resources	<a href="http://www.dosh.gov.my/doshV2/">http://www.dosh.gov.my/doshV2/</a>	85	5	30	29	10	6	10	W
25	9	Institute for Rural Advancement (INFRA)	<a href="http://www.infra.gov.my/web/guest/home">http://www.infra.gov.my/web/guest/home</a>	85	5	26	29	10	10	10	W
26	9	Kuala Muda Land Office	<a href="http://webjabatan.kedah.gov.my/ptkm.php">http://webjabatan.kedah.gov.my/ptkm.php</a>	85	5	26	32	10	10	7	W
27	10	Department of Marine Park Malaysia	<a href="http://www.dmpm.nre.gov.my">http://www.dmpm.nre.gov.my</a>	84	5	26	33	10	10	5	W
28	10	Employees Provident Fund	<a href="http://www.kwsp.gov.my">http://www.kwsp.gov.my</a>	84	5	27	27	10	10	10	W
29	10	Kedah State Government Secretary Office	<a href="http://psuk.kedah.gov.my">http://psuk.kedah.gov.my</a>	84	5	28	29	10	10	7	W
30	10	Kulim Land Office	<a href="http://webjabatan.kedah.gov.my/ptk.php">http://webjabatan.kedah.gov.my/ptk.php</a>	84	5	28	29	10	10	7	W
31	10	Ministry of Human Resources	<a href="http://www.mohr.gov.my">http://www.mohr.gov.my</a>	84	5	28	29	10	10	7	W
32	10	Ministry of Plantation Industries and Commodities	<a href="http://www.kppk.gov.my">http://www.kppk.gov.my</a>	84	5	30	26	10	8	10	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
33	10	Ministry of Women, Family and Community Development	<a href="http://www.kpwkm.gov.my/new_index.php?lang=malay">http://www.kpwkm.gov.my/new_index.php?lang=malay</a>	84	5	26	31	10	10	7	W
34	10	Terengganu State Health Department	<a href="http://jknterengganu.moh.gov.my/t3/">http://jknterengganu.moh.gov.my/t3/</a>	84	5	26	33	10	8	7	W
35	10	Universiti Tun Hussein Onn Malaysia	<a href="http://www.uthm.edu.my/v2/">http://www.uthm.edu.my/v2/</a>	84	5	26	31	10	10	7	W
36	11	Department of Higher Education	<a href="http://jpt.mohe.gov.my">http://jpt.mohe.gov.my</a>	83	5	26	30	10	10	7	W
37	11	Kelantan State Treasury Department	<a href="http://www.pkn.kelantan.gov.my/v3/index.php">http://www.pkn.kelantan.gov.my/v3/index.php</a>	83	5	25	28	10	10	10	W
38	11	National AntiDrugs Agency (NADA)	<a href="http://www.adk.gov.my/web/guest;jsessionid=F5B188B8801CCAC082A79D8ABF10109">http://www.adk.gov.my/web/guest;jsessionid=F5B188B8801CCAC082A79D8ABF10109</a>	83	5	26	30	10	10	7	W
39	11	Pendang District Council	<a href="http://www.mdpendang.gov.my/web/guest/home">http://www.mdpendang.gov.my/web/guest/home</a>	83	5	26	31	10	10	6	W
40	11	Sarawak State Library	<a href="http://www.pustaka-sarawak.com/pustaka-sarawak">http://www.pustaka-sarawak.com/pustaka-sarawak</a>	83	5	26	29	8	10	10	W
41	11	Universiti Malaysia Pahang	<a href="http://www.ump.edu.my/">http://www.ump.edu.my/</a>	83	5	27	29	10	10	7	W
42	12	Department of Information Services Malaysia	<a href="http://www.penerangan.gov.my">http://www.penerangan.gov.my</a>	82	5	24	30	10	8	10	W
43	12	Development Authority of Pulau Pinang Region (PERDA)	<a href="http://www.perda.gov.my">http://www.perda.gov.my</a>	82	5	30	25	10	10	7	W
44	12	Kuala Muda District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmkm.php">http://webjabatan.kedah.gov.my/pkmkm.php</a>	82	5	26	29	10	10	7	W
45	12	Langkawi Development Authority	<a href="http://www.lada.gov.my/v1/">http://www.lada.gov.my/v1/</a>	82	5	27	33	10	6	6	W
46	12	Melaka Syariah Court	<a href="http://www.mahsyariahmelaka.gov.my/web/">http://www.mahsyariahmelaka.gov.my/web/</a>	82	5	28	24	10	10	10	W
47	12	Ministry of Home Affairs	<a href="http://www.moha.gov.my">http://www.moha.gov.my</a>	82	5	30	27	10	8	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
48	12	National Hydraulic Research Institute of Malaysia (NAHRIM)	<a href="http://www.nahrim.gov.my">http://www.nahrim.gov.my</a>	82	5	26	26	10	10	10	W
49	12	Office of the Chief Secretary to the Government	<a href="http://www.pmo.gov.my/ksn/">http://www.pmo.gov.my/ksn/</a>	82	5	26	32	8	6	10	W
50	12	Penang State Treasury Department	<a href="http://jkn.penang.gov.my">http://jkn.penang.gov.my</a>	82	5	25	30	10	10	7	W
51	12	Tumpat District and Land Office	<a href="http://www.ptjt.kelantan.gov.my/">http://www.ptjt.kelantan.gov.my/</a>	82	5	30	29	10	6	7	W
52	13	Central Seberang Perai District and Land Office, Penang	<a href="http://spt.penang.gov.my/">http://spt.penang.gov.my/</a>	81	5	25	28	10	10	8	W
53	13	Department of Waqaf, Zakat & Hajj	<a href="http://www.jawhar.gov.my">http://www.jawhar.gov.my</a>	81	5	28	23	10	10	10	W
54	13	Human Resources Development Fund (HRDF)	<a href="http://www.hrdf.com.my">http://www.hrdf.com.my</a>	81	5	28	28	10	8	7	W
55	13	Jempol District and Land Office	<a href="http://www.ns.gov.my/daerah/jempol">http://www.ns.gov.my/daerah/jempol</a>	81	5	25	29	10	10	7	W
56	13	Kuala Krai District and Land Office	<a href="http://www.ptjkk.kelantan.gov.my/web/">http://www.ptjkk.kelantan.gov.my/web/</a>	81	5	30	26	10	8	7	W
57	13	National Department For Culture and Arts	<a href="http://www.jkkn.gov.my/v4/index.php?lang=bm">http://www.jkkn.gov.my/v4/index.php?lang=bm</a>	81	5	26	31	8	10	6	W
58	13	North East District and Land Office, Penang	<a href="http://dtl.penang.gov.my">http://dtl.penang.gov.my</a>	81	5	26	30	10	8	7	W
59	13	Pendang Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pap.php">http://webjabatan.kedah.gov.my/pap.php</a>	81	5	25	29	10	10	7	W
60	14	Baling District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmb.php">http://webjabatan.kedah.gov.my/pkmb.php</a>	80	5	26	29	10	10	5	W
61	14	Department of Skills Development, Ministry of Human Resources	<a href="http://www.dsd.gov.my/jpk_ver2011">http://www.dsd.gov.my/jpk_ver2011</a>	80	5	29	24	10	10	7	W
62	14	Implementation and Coordination Unit	<a href="http://www.icu.gov.my/v10/pg/main.php">http://www.icu.gov.my/v10/pg/main.php</a>	80	5	30	27	10	6	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
63	14	Kulim District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmk.php">http://webjabatan.kedah.gov.my/pkmk.php</a>	80	5	24	29	10	10	7	W
64	14	Langkawi Land Office	<a href="http://webjabatan.kedah.gov.my/ptl.php">http://webjabatan.kedah.gov.my/ptl.php</a>	80	5	24	29	10	10	7	W
65	14	Malaysia Department of Insolvency	<a href="http://www.insolvency.gov.my">http://www.insolvency.gov.my</a>	80	5	30	26	10	6	8	W
66	14	Padang Terap District Council	<a href="http://mdptk.gov.my/web/guest/home">http://mdptk.gov.my/web/guest/home</a>	80	5	24	31	10	10	5	W
67	14	Pahang	<a href="http://www.pahang.gov.my/">http://www.pahang.gov.my/</a>	80	5	27	26	10	10	7	W
68	14	Pahang State Forestry Department	<a href="http://forestry.pahang.gov.my/v3/index.php">http://forestry.pahang.gov.my/v3/index.php</a>	80	5	24	26	10	10	10	W
69	14	Pendang Land Office	<a href="http://webjabatan.kedah.gov.my/ptp.php">http://webjabatan.kedah.gov.my/ptp.php</a>	80	5	26	29	10	8	7	W
70	14	Valuation and Property Services Department	<a href="http://www.jp-ph.gov.my/v1/index.php?versi=2&amp;kira=1">http://www.jp-ph.gov.my/v1/index.php?versi=2&amp;kira=1</a>	80	5	30	24	8	8	10	W
71	15	Bandar Baharu Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pabb.php">http://webjabatan.kedah.gov.my/pabb.php</a>	79	4	23	29	10	10	7	W
72	15	Department of Labour Sarawak, Ministry of Human Resources	<a href="http://jtkswk.gov.my/v2/index.php">http://jtkswk.gov.my/v2/index.php</a>	79	4	27	31	10	6	5	W
73	15	Intellectual Property Corporation of Malaysia	<a href="http://www.myipo.gov.my">http://www.myipo.gov.my</a>	79	4	24	28	10	10	7	W
74	15	Kelantan State Service Commission	<a href="http://spn.kelantan.gov.my/v5/">http://spn.kelantan.gov.my/v5/</a>	79	4	28	26	10	8	7	W
75	15	Kubang Pasu Land Office	<a href="http://webjabatan.kedah.gov.my/ptkp.php">http://webjabatan.kedah.gov.my/ptkp.php</a>	79	4	23	29	10	10	7	W
76	15	Malaysian Qualifications Agency (MQA)	<a href="http://www.mqa.gov.my">http://www.mqa.gov.my</a>	79	4	22	32	10	8	7	W
77	15	National University Malaysia (UKM)	<a href="http://www.ukm.my/v3">http://www.ukm.my/v3</a>	79	4	24	28	10	10	7	W
78	15	Pahang Foundation	<a href="http://www.y-p.org.my">http://www.y-p.org.my</a>	79	4	22	30	10	10	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
79	15	Public Complaints Bureau	<a href="http://www.pcb.gov.my/">http://www.pcb.gov.my/</a>	79	4	26	27	10	10	6	W
80	15	South West District and Land Office, Penang	<a href="http://dbd.penang.gov.my">http://dbd.penang.gov.my</a>	79	4	27	25	10	10	7	W
81	16	Baling Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pab.php">http://webjabatan.kedah.gov.my/pab.php</a>	78	4	22	29	10	10	7	W
82	16	Institute of Diplomacy and Foreign Relations (IDFR)	<a href="http://www.idfr.gov.my/index.php">http://www.idfr.gov.my/index.php</a>	78	4	30	27	10	6	5	W
83	16	Kuala Muda Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pakm.php">http://webjabatan.kedah.gov.my/pakm.php</a>	78	4	22	29	10	10	7	W
84	16	Malaysian Cocoa Board	<a href="http://www.koko.gov.my/lkm/index.cfm">http://www.koko.gov.my/lkm/index.cfm</a>	78	4	29	24	10	8	7	W
85	16	Sewerage Services Department Sarawak	<a href="http://www.ssd.sarawak.gov.my/modules/web/index.php">http://www.ssd.sarawak.gov.my/modules/web/index.php</a>	78	4	22	28	10	8	10	W
86	16	Universiti Malaysia Perlis	<a href="http://www.unimap.edu.my/">http://www.unimap.edu.my/</a>	78	4	24	29	10	8	7	W
87	16	University of Malaya	<a href="http://www.um.edu.my">http://www.um.edu.my</a>	78	4	26	29	10	6	7	W
88	16	Universiti Teknologi Mara (UiTM)	<a href="http://www.uitm.edu.my/index.php/en/home">http://www.uitm.edu.my/index.php/en/home</a>	78	4	18	33	10	10	7	W
89	17	Bandar Baharu District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmbb">http://webjabatan.kedah.gov.my/pkmbb</a>	77	4	26	28	10	6	7	W
90	17	Department of Veterans' Affairs	<a href="http://www.jhev.gov.my">http://www.jhev.gov.my</a>	77	4	27	22	10	8	10	W
91	17	Fire and Rescue Department, Malaysia	<a href="http://www.bomba.gov.my/">http://www.bomba.gov.my/</a>	77	4	23	27	10	10	7	W
92	17	Industrial Court of Malaysia, Ministry of Human Resources	<a href="http://www.mp.gov.my">http://www.mp.gov.my</a>	77	4	24	27	10	6	10	W
93	17	Kelantan State Forestry Department	<a href="http://www.jpkn.kelantan.gov.my">http://www.jpkn.kelantan.gov.my</a>	77	4	28	25	10	10	4	W
94	17	Labour Department Peninsular Malaysia	<a href="http://jtksm.mohr.gov.my">http://jtksm.mohr.gov.my</a>	77	4	22	28	10	8	9	W
95	17	Malaysian Anti-Corruption Commission	<a href="http://www.sprm.gov.my">http://www.sprm.gov.my</a>	77	4	24	26	10	10	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
96	17	National Institute of Land and Survey (INSTUN)	<a href="http://www.instun.gov.my">http://www.instun.gov.my</a>	77	4	26	26	10	8	7	W
97	17	Port Dickson District and Land Office	<a href="http://www.ns.gov.my/daerah/pd">http://www.ns.gov.my/daerah/pd</a>	77	4	24	29	10	8	6	W
98	17	Royal Customs Department of Malaysia	<a href="http://www.customs.gov.my">http://www.customs.gov.my</a>	77	4	21	28	10	8	10	W
99	17	Seberang Perai Polytechnic	<a href="http://www.psp.edu.my/pspweb/">http://www.psp.edu.my/pspweb/</a>	77	4	20	27	10	10	10	W
100	17	Selangor State Health Department	<a href="http://www.jknselangor.moh.gov.my/bm_jkns/">http://www.jknselangor.moh.gov.my/bm_jkns/</a>	77	4	24	32	10	4	7	W
101	17	Syariah Court of Federal Territory	<a href="http://www.mswp.gov.my/main.php">http://www.mswp.gov.my/main.php</a>	77	4	24	26	10	10	7	W
102	18	Bandar Baharu Land Office	<a href="http://webjabatan.kedah.gov.my/ptbb.php">http://webjabatan.kedah.gov.my/ptbb.php</a>	76	4	23	28	10	8	7	W
103	18	Kota Setar Land Office	<a href="http://webjabatan.kedah.gov.my/ptks.php">http://webjabatan.kedah.gov.my/ptks.php</a>	76	4	26	25	10	8	7	W
104	18	Kubang Pasu Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pakp.php">http://webjabatan.kedah.gov.my/pakp.php</a>	76	4	20	29	10	10	7	W
105	18	Public Service Commission Sarawak	<a href="http://www.psc.sarawak.gov.my/modules/web/index.php">http://www.psc.sarawak.gov.my/modules/web/index.php</a>	76	4	24	26	10	8	8	W
106	18	Sik Land Office	<a href="http://webjabatan.kedah.gov.my/pts.php">http://webjabatan.kedah.gov.my/pts.php</a>	76	4	21	29	10	6	10	W
107	18	Southern Seberang Perai District and Land Office, Penang	<a href="http://sps.penang.gov.my">http://sps.penang.gov.my</a>	76	4	21	25	10	10	10	W
108	18	Universiti Teknologi Malaysia	<a href="http://www.utm.my/">http://www.utm.my/</a>	76	4	22	27	10	10	7	W
109	19	Department of Trade Union Affairs, Ministry of Human Resources	<a href="http://jheks.moh.gov.my">http://jheks.moh.gov.my</a>	75	4	28	29	10	4	4	W
110	19	District and Land Office of Kuala Langat	<a href="http://www.selangor.gov.my/kualalangat/main.php">http://www.selangor.gov.my/kualalangat/main.php</a>	75	4	24	25	10	6	10	W
111	19	Kelantan Land and Mines Department	<a href="http://ptg.kelantan.gov.my/v3/index.php">http://ptg.kelantan.gov.my/v3/index.php</a>	75	4	28	26	10	4	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
112	19	Kota Setar District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmks.php">http://webjabatan.kedah.gov.my/pkmks.php</a>	75	4	23	29	10	6	7	W
113	19	Kubang Pasu District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmpk.php">http://webjabatan.kedah.gov.my/pkmpk.php</a>	75	4	23	29	10	8	5	W
114	19	Langkawi District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkml.php">http://webjabatan.kedah.gov.my/pkml.php</a>	75	4	23	29	10	8	5	W
115	19	Malaysian Industrial Development Authority (MIDA)	<a href="http://www.mida.gov.my/en_v2/">http://www.mida.gov.my/en_v2/</a>	75	4	24	28	10	6	7	W
116	19	Ministry of Planning and Resource Management	<a href="http://www.kpps.sarawak.gov.my/modules/web/index.php">http://www.kpps.sarawak.gov.my/modules/web/index.php</a>	75	4	26	26	8	10	5	W
117	19	Padang Terap Land Office	<a href="http://webjabatan.kedah.gov.my/ptpt.php">http://webjabatan.kedah.gov.my/ptpt.php</a>	75	4	26	26	10	6	7	W
118	19	Pahang Public Works Department	<a href="http://jkr.pahang.gov.my/v3/">http://jkr.pahang.gov.my/v3/</a>	75	4	22	28	10	8	7	W
119	19	Penang State Library	<a href="http://www.penanglib.gov.my">http://www.penanglib.gov.my</a>	75	4	20	28	10	10	7	W
120	19	Penang Syariah Judiciary Department	<a href="http://www.jksnpp.gov.my/app_jksn/">http://www.jksnpp.gov.my/app_jksn/</a>	75	4	28	24	10	8	5	W
121	19	Public Works Department Malaysia	<a href="http://www.jkr.gov.my/app-jkr/index.php">http://www.jkr.gov.my/app-jkr/index.php</a>	75	4	24	28	10	6	7	W
122	19	Rembau District and Land Office	<a href="http://www.ns.gov.my/daerah/rembau">http://www.ns.gov.my/daerah/rembau</a>	75	4	25	27	10	6	7	W
123	19	State Development Office	<a href="http://www.ppn.kelantan.gov.my">http://www.ppn.kelantan.gov.my</a>	75	4	24	28	10	6	7	W
124	19	Sultan Haji Ahmad Shah Polytechnic (POLISAS)	<a href="http://www.polisas.edu.my/web2010/">http://www.polisas.edu.my/web2010/</a>	75	4	24	26	10	8	7	W
125	20	Accountant General Department	<a href="http://www.anm.gov.my/public_html/bm/default/index.php">http://www.anm.gov.my/public_html/bm/default/index.php</a>	74	4	24	26	10	4	10	W
126	20	City Hall of Kuching North	<a href="http://www.dbku.sarawak.gov.my/modules/web">http://www.dbku.sarawak.gov.my/modules/web</a>	74	4	24	28	8	8	6	W
127	20	Department of National Heritage	<a href="https://www.heritage.gov.my/v2/">https://www.heritage.gov.my/v2/</a>	74	4	26	24	6	8	10	W
128	20	Director of Land and Mines Office Federal Territory	<a href="http://www.ptgwp.gov.my/main.php">http://www.ptgwp.gov.my/main.php</a>	74	4	21	30	10	6	7	W

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				Score	Star	C	U	Sec	P	Ser	
129	20	District and Land Office of Marang	<a href="http://pdtmarang.terengganu.gov.my">http://pdtmarang.terengganu.gov.my</a>	74	4	22	29	8	10	5	W
130	20	General Administration	<a href="http://www.pentadbiran.sarawak.gov.my">http://www.pentadbiran.sarawak.gov.my</a>	74	4	23	26	8	10	7	W
131	20	Kedah State Health Department	<a href="http://jknkedah.moh.gov.my/v2/">http://jknkedah.moh.gov.my/v2/</a>	74	4	26	25	10	6	7	W
132	20	Labuan Financial Services Authority	<a href="http://www.lfsa.gov.my">http://www.lfsa.gov.my</a>	74	4	22	31	10	8	3	W
133	20	National Space Agency of Malaysia (ANGKASA)	<a href="http://www.angkasa.gov.my">http://www.angkasa.gov.my</a>	74	4	26	21	10	10	7	W
134	20	Padang Terap District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkmpt.php">http://webjabatan.kedah.gov.my/pkmpt.php</a>	74	4	23	26	10	8	7	W
135	20	Sabah Forestry Department	<a href="http://www.forest.sabah.gov.my">http://www.forest.sabah.gov.my</a>	74	4	26	25	10	8	5	W
136	20	Sik Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pas.php">http://webjabatan.kedah.gov.my/pas.php</a>	74	4	23	26	10	10	5	W
137	20	SME Corporation Malaysia (SME Corp. Malaysia)	<a href="http://www.smecorp.gov.my">http://www.smecorp.gov.my</a>	74	4	26	21	10	10	7	W
138	21	Chief Registrar's Office Federal Court of Malaysia	<a href="http://portal.kehakiman.gov.my">http://portal.kehakiman.gov.my</a>	73	4	22	27	10	4	10	W
139	21	Department of Chemistry (DOC)	<a href="http://www.kimia.gov.my">http://www.kimia.gov.my</a>	73	4	26	24	8	10	5	W
140	21	Department of Irrigation and Drainage, Negeri Sembilan	<a href="http://www.ns.gov.my/jabatan/jpsns/">http://www.ns.gov.my/jabatan/jpsns/</a>	73	4	26	22	10	8	7	W
141	21	Department of National Service Training	<a href="http://www.khidmatnegara.gov.my">http://www.khidmatnegara.gov.my</a>	73	4	22	24	10	10	7	W
142	21	International Islamic University Malaysia	<a href="http://www.iium.edu.my/">http://www.iium.edu.my/</a>	73	4	19	29	10	8	7	W
143	21	Kuala Muda District Office	<a href="http://webjabatan.kedah.gov.my/pdkm.php">http://webjabatan.kedah.gov.my/pdkm.php</a>	73	4	17	29	10	10	7	W
144	21	Kulim Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pak.php">http://webjabatan.kedah.gov.my/pak.php</a>	73	4	17	29	10	10	7	W
145	21	NAM Institute for The Empowerment of Women Malaysia	<a href="http://www.niew.gov.my/versi2/">http://www.niew.gov.my/versi2/</a>	73	4	24	22	10	10	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
146	21	Pahang Syariah Judiciary Department	http://jksp.pahang.gov.my	73	4	20	26	10	8	9	W
147	21	Pendang District Social Welfare Office	http://webjabatan.kedah.gov.my/pkmp.php	73	4	23	29	10	6	5	W
148	21	Sarawak Federal Secretary Office	http://www.supsrwk.gov.my	73	4	21	26	10	6	10	W
149	21	Sik District Office	http://webjabatan.kedah.gov.my/pds.php	73	4	19	29	10	10	5	W
150	21	Universiti Malaysia Terengganu	http://www.umt.edu.my/v8/	73	4	21	27	10	8	7	W
151	21	Universiti Pendidikan Sultan Idris	http://www.upsi.edu.my/	73	4	21	25	10	10	7	W
152	22	Atomic Energy Licensing Board (AELB)	http://www.aelb.gov.my/aelb/malay/teks/index.asp	72	4	30	23	10	4	5	W
153	22	Bintulu District Office	http://www.bintuludo.sarawak.gov.my/modules/web/index.php	72	4	22	24	10	6	10	W
154	22	Department of Irrigation and Drainage, Kelantan	http://did.kelantan.gov.my/v2/index.php	72	4	21	26	10	8	7	W
155	22	Department of Standards Malaysia	http://www.standardsmalaysia.gov.my/v3/	72	4	26	23	10	8	5	W
156	22	National Film Development Corporation Malaysia (FINAS)	http://www.finas.gov.my	72	4	19	25	10	8	10	W
157	22	Selangor Education Department	http://www.moe.gov.my/jpnselangor/v3	72	4	21	30	10	4	7	W
158	22	Sultan Azlan Shah Polytechnic	http://www.psas.edu.my/portalv9/	72	4	21	23	10	8	10	W
159	22	Sultan Mizan Zainal Abidin Polytechnic	http://www.psmza.edu.my/	72	4	24	25	10	6	7	W
160	22	Universiti Pertahanan Nasional Malaysia	http://www.upnm.edu.my/	72	4	21	24	10	10	7	W
161	22	Universiti Putra Malaysia	http://www.upm.edu.my/	72	4	22	27	10	6	7	W
162	22	Yan District Social Welfare Office	http://webjabatan.kedah.gov.my/pkmy	72	4	22	29	10	4	7	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
163	23	Arau Community College	<a href="http://www.kkarau.edu.my/">http://www.kkarau.edu.my/</a>	71	4	20	27	8	10	6	W
164	23	Chief Government Security Office	<a href="http://www.cgso.gov.my/~cgso/portal/">http://www.cgso.gov.my/~cgso/portal/</a>	71	4	24	26	10	4	7	W
165	23	District and Land Office of Kuala Selangor	<a href="http://kualaselangor.selangor.gov.my/main.php">http://kualaselangor.selangor.gov.my/main.php</a>	71	4	19	29	10	6	7	W
166	23	Julau District Office	<a href="http://www.julau.do.sarawak.gov.my/modules/web/index.php">http://www.julau.do.sarawak.gov.my/modules/web/index.php</a>	71	4	19	27	10	8	7	W
167	23	Kelantan State Health Department	<a href="http://jknkelantan.moh.gov.my/v3/">http://jknkelantan.moh.gov.my/v3/</a>	71	4	19	27	10	10	5	W
168	23	Malaysian Peninsular Commercial Vehicle Licensing Board	<a href="http://www.lpkp.gov.my/home">http://www.lpkp.gov.my/home</a>	71	4	21	25	10	8	7	W
169	23	Manpower Department, Ministry of Human Resources	<a href="http://www.mohr.gov.my/jtmv10/">http://www.mohr.gov.my/jtmv10/</a>	71	4	22	30	10	4	5	W
170	23	Ministry of Transport, Malaysia	<a href="http://www.mot.gov.my">http://www.mot.gov.my</a>	71	4	24	27	10	6	4	W
171	23	Natural Resources and Environment Board (NREB) Sarawak	<a href="http://www.nreb.gov.my/modules/web/index.php">http://www.nreb.gov.my/modules/web/index.php</a>	71	4	23	24	8	10	6	W
172	23	Perak State Health Department	<a href="http://jknperak.moh.gov.my/v3/">http://jknperak.moh.gov.my/v3/</a>	71	4	22	25	10	4	10	W
173	23	Sabah	<a href="http://www.sabah.gov.my/">http://www.sabah.gov.my/</a>	71	4	20	25	10	6	10	W
174	23	Selayang Hospital	<a href="http://hselayang.moh.gov.my/">http://hselayang.moh.gov.my/</a>	71	4	19	29	8	8	7	W
175	23	Skills Fund Development Corporation, Ministry of Human Resources	<a href="http://www.dsd.gov.my/jpk_ver2011">http://www.dsd.gov.my/jpk_ver2011</a>	71	4	24	26	10	6	5	W
176	23	Sultan Salahuddin Abdul Aziz Shah Polytechnic	<a href="http://www.psa.edu.my/indexShort.php">http://www.psa.edu.my/indexShort.php</a>	71	4	22	26	10	6	7	W
177	24	Kuching, Sarawak Polytechnic	<a href="http://www.poliku.edu.my/v3">http://www.poliku.edu.my/v3</a>	70	4	22	24	10	8	6	W
178	24	Malaysia Productivity Corporation (MPC)	<a href="http://www.mpc.gov.my/home/index.php">http://www.mpc.gov.my/home/index.php</a>	70	4	24	19	10	10	7	W
179	24	Penang State Religious Council	<a href="http://www.mainpp.gov.my/mainpp/">http://www.mainpp.gov.my/mainpp/</a>	70	4	24	23	10	8	5	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
180	24	Penang State Religious Department	<a href="http://jaipp.penang.gov.my">http://jaipp.penang.gov.my</a>	70	4	22	25	10	6	7	W
181	24	Port Dickson Polytechnic	<a href="http://www.polipd.edu.my/v1/">http://www.polipd.edu.my/v1/</a>	70	4	20	27	10	6	7	W
182	24	Sarawak Agriculture Department	<a href="http://www.doa.sarawak.gov.my/modules/web/index.php">http://www.doa.sarawak.gov.my/modules/web/index.php</a>	70	4	19	26	10	10	5	W
183	24	Tuanku Sultanah Bahiyah Polytechnic	<a href="http://www.ptsb.edu.my/ver4/">http://www.ptsb.edu.my/ver4/</a>	70	4	22	25	10	6	7	W
184	25	Bintulu Development Authority	<a href="http://www.bda.gov.my/modules/web/index.php">http://www.bda.gov.my/modules/web/index.php</a>	69	4	25	24	10	6	4	W
185	25	Board of Quantity Surveyors Malaysia	<a href="http://www.bqsm.gov.my/bqsm/a_public/index.asp">http://www.bqsm.gov.my/bqsm/a_public/index.asp</a>	69	4	22	21	10	6	10	W
186	25	Dungun Land Office	<a href="http://ptdungun.terengganu.gov.my">http://ptdungun.terengganu.gov.my</a>	69	4	15	32	10	6	6	W
187	25	Malaysia Pepper Board	<a href="http://www.mpb.gov.my">http://www.mpb.gov.my</a>	69	4	22	21	10	10	6	W
188	25	Malaysian Army	<a href="http://army.mod.gov.my/">http://army.mod.gov.my/</a>	69	4	20	30	8	8	3	W
189	25	Universiti Utara Malaysia	<a href="http://www.uum.edu.my/w10/">http://www.uum.edu.my/w10/</a>	69	4	19	23	10	10	7	W
190	25	Yan District Office	<a href="http://webjabatan.kedah.gov.my/pdy.php">http://webjabatan.kedah.gov.my/pdy.php</a>	69	4	18	28	10	8	5	W
191	25	Yan Land Office	<a href="http://webjabatan.kedah.gov.my/pty.php">http://webjabatan.kedah.gov.my/pty.php</a>	69	4	22	26	10	4	7	W
192	26	Baling Land Office	<a href="http://webjabatan.kedah.gov.my/ptb.php">http://webjabatan.kedah.gov.my/ptb.php</a>	68	4	21	26	10	6	5	W
193	26	Department of Wildlife and National Parks	<a href="http://www.wildlife.gov.my">http://www.wildlife.gov.my</a>	68	4	24	27	10	4	3	W
194	26	Johor Land and Mines Department	<a href="http://www.johordt.gov.my/ptgj/">http://www.johordt.gov.my/ptgj/</a>	68	4	27	27	8	2	4	W
195	26	Johor Town and Rural Planning Department	<a href="http://www.jpbdjohor.gov.my/v2/">http://www.jpbdjohor.gov.my/v2/</a>	68	4	22	25	10	6	5	W
196	26	Kubang Pasu District Office	<a href="http://webjabatan.kedah.gov.my/pdkp.php">http://webjabatan.kedah.gov.my/pdkp.php</a>	68	4	21	26	10	6	5	W

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				Score	Star	C	U	Sec	P	Ser	
197	26	Melaka Polytechnic	<a href="http://www.polimelaka.edu.my">http://www.polimelaka.edu.my</a>	68	4	22	27	10	2	7	W
198	26	Meradong District Office	<a href="http://www.meradongdo.sarawak.gov.my/modules/web/index.php">http://www.meradongdo.sarawak.gov.my/modules/web/index.php</a>	68	4	21	24	10	8	5	W
199	26	National Valuation Institute	<a href="http://www.inspen.gov.my/inspen/v2/">http://www.inspen.gov.my/inspen/v2/</a>	68	4	26	19	10	6	7	W
200	26	Negeri Sembilan State Development Office	<a href="http://www.nsb.icu.gov.my">http://www.nsb.icu.gov.my</a>	68	4	19	23	10	6	10	W
201	26	Perak State Forestry Department	<a href="http://www.perakforestry.gov.my">http://www.perakforestry.gov.my</a>	68	4	23	24	10	8	3	W
202	26	Public Works Division	<a href="http://www.jkrjohor.gov.my">http://www.jkrjohor.gov.my</a>	68	4	19	26	10	6	7	W
203	26	Seremban District and Land Office	<a href="http://www.ns.gov.my/daerah/seremban/">http://www.ns.gov.my/daerah/seremban/</a>	68	4	19	24	10	8	7	W
204	26	Sibu Municipal Council	<a href="http://www.smc.gov.my/modules/web/index.php">http://www.smc.gov.my/modules/web/index.php</a>	68	4	19	24	10	8	7	W
205	26	Universiti Malaysia Sarawak	<a href="http://www.unimas.my/">http://www.unimas.my/</a>	68	4	21	24	10	6	7	W
206	26	Universiti Sultan Zainal Abidin	<a href="http://www.unisza.edu.my/">http://www.unisza.edu.my/</a>	68	4	21	24	10	6	7	W
207	26	Zakat Collection Centre of Federal Territories	<a href="http://zakat.com.my">http://zakat.com.my</a>	68	4	18	20	10	10	10	W
208	27	District and Land Office of Sepang	<a href="http://www.selangor.gov.my/sepang/main.php">http://www.selangor.gov.my/sepang/main.php</a>	67	4	20	27	10	4	6	W
209	27	Johor Port Authority	<a href="http://www.lpj.gov.my/">http://www.lpj.gov.my/</a>	67	4	19	25	10	6	7	W
210	27	Kelantan Syariah Judiciary Department	<a href="http://www.jksn.kelantan.gov.my/v3/">http://www.jksn.kelantan.gov.my/v3/</a>	67	4	22	24	10	4	7	W
211	27	Kota Kinabalu Polytechnic	<a href="http://www.pkksabah.edu.my/">http://www.pkksabah.edu.my/</a>	67	4	21	25	10	4	7	W
212	27	Marine Department Malaysia	<a href="http://www.marine.gov.my">http://www.marine.gov.my</a>	67	4	22	24	10	4	7	W
213	27	National Saving Bank	<a href="http://www.mybsn.com.my">http://www.mybsn.com.my</a>	67	4	19	22	10	6	10	W
214	27	Pokok Sena Land Office	<a href="http://webjabatan.kedah.gov.my/ptps.php">http://webjabatan.kedah.gov.my/ptps.php</a>	67	4	16	28	10	6	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
215	27	Sarawak State Treasury Department	<a href="http://www.treasury.sarawak.gov.my/modules/web/index.php">http://www.treasury.sarawak.gov.my/modules/web/index.php</a>	67	4	21	25	8	8	5	W
216	27	Sultan Abdul Halim Mu'adzam Syah Polytechnic (POLIMAS)	<a href="http://www.polimas.edu.my/webpolimas/">http://www.polimas.edu.my/webpolimas/</a>	67	4	21	27	10	2	7	W
217	28	Biro Tatanegara	<a href="http://www.btn.gov.my">http://www.btn.gov.my</a>	66	4	24	24	10	4	4	W
218	28	Department of Labour Sabah, Ministry of Human Resources	<a href="http://jtksbh.moh.gov.my">http://jtksbh.moh.gov.my</a>	66	4	20	23	10	6	7	W
219	28	Department of Museums Malaysia	<a href="http://www.jmm.gov.my">http://www.jmm.gov.my</a>	66	4	22	23	8	6	7	W
220	28	Election Commission	<a href="http://www.spr.gov.my">http://www.spr.gov.my</a>	66	4	19	20	10	8	9	W
221	28	Jasin District and Land Office	<a href="http://www.pdtjasin.gov.my">http://www.pdtjasin.gov.my</a>	66	4	17	27	10	6	6	W
222	28	Johor State Health Department	<a href="http://jknjohor.moh.gov.my/bmv2/">http://jknjohor.moh.gov.my/bmv2/</a>	66	4	22	27	10	2	5	W
223	28	Kuantan Port Authority	<a href="http://www.lpktn.gov.my/v3r4/">http://www.lpktn.gov.my/v3r4/</a>	66	4	21	28	10	4	3	W
224	28	Ministry of Infrastructure Development and Communications	<a href="http://www.midcom.sarawak.gov.my/modules/web/index.php">http://www.midcom.sarawak.gov.my/modules/web/index.php</a>	66	4	16	24	10	8	8	W
225	28	Muadzam Shah Polytechnic	<a href="http://www.polimuadzam.edu.my">http://www.polimuadzam.edu.my</a>	66	4	22	24	10	4	6	W
226	28	National Landscape Department	<a href="http://www.kpkt.gov.my/jln/main.php">http://www.kpkt.gov.my/jln/main.php</a>	66	4	21	28	8	4	5	W
227	28	Negeri Sembilan Agriculture Department	<a href="http://www2.ns.gov.my/jabatan/pertanian">http://www2.ns.gov.my/jabatan/pertanian</a>	66	4	26	24	10	0	6	W
228	28	Negeri Sembilan State Health Department	<a href="http://jknns.moh.gov.my/v4/">http://jknns.moh.gov.my/v4/</a>	66	4	20	18	10	8	10	W
229	28	Northern Seberang Perai District and Land Office, Penang	<a href="http://spu.penang.gov.my">http://spu.penang.gov.my</a>	66	4	19	24	10	6	7	W
230	28	Sabak Bernam Community College	<a href="http://www.kksbs.edu.my/index.html">http://www.kksbs.edu.my/index.html</a>	66	4	20	25	10	6	5	W
231	28	Sarawak Foundation	<a href="http://yayasansarawak.org.my">http://yayasansarawak.org.my</a>	66	4	21	21	8	6	10	W

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				Score	Star	C	U	Sec	P	Ser	
232	28	Sibu District Office	<a href="http://www.sibudo.sarawak.gov.my/modules/index.php">http://www.sibudo.sarawak.gov.my/modules/index.php</a>	66	4	19	24	8	10	5	W
233	28	Sik District Social Welfare Office	<a href="http://webjabatan.kedah.gov.my/pkms.php">http://webjabatan.kedah.gov.my/pkms.php</a>	66	4	17	26	10	6	7	W
234	28	Social Institute of Malaysia	<a href="http://www.ism.gov.my">http://www.ism.gov.my</a>	66	4	18	23	10	8	7	W
235	29	Bank Rakyat Bhd	<a href="http://www.bankrakyat.com.my/web/guest/home">http://www.bankrakyat.com.my/web/guest/home</a>	65	4	20	22	10	6	7	W
236	29	Federal Development Department of Kelantan	<a href="http://www.kel.icu.gov.my">http://www.kel.icu.gov.my</a>	65	4	19	23	10	6	7	W
237	29	Kelantan Agriculture Department	<a href="http://www.jpkn.kelantan.gov.my/web/index.php">http://www.jpkn.kelantan.gov.my/web/index.php</a>	65	4	17	25	10	6	7	W
238	29	Kelantan Water Supply Department	<a href="http://www.jank.kelantan.gov.my/">http://www.jank.kelantan.gov.my/</a>	65	4	23	21	10	6	5	W
239	29	Kuala Terengganu Polytechnic	<a href="http://www.pkkt.edu.my/jl59/">http://www.pkkt.edu.my/jl59/</a>	65	4	19	23	10	6	7	W
240	29	Kuching Water Board	<a href="http://www.kwb.gov.my/modules/web/index.php">http://www.kwb.gov.my/modules/web/index.php</a>	65	4	16	24	8	10	7	W
241	29	Matriculation Division	<a href="http://www.moe.gov.my/bmkpm/">http://www.moe.gov.my/bmkpm/</a>	65	4	18	23	10	6	8	W
242	29	Melaka State Finance and Treasury Department	<a href="http://jkpm.melaka.gov.my/main/index.php">http://jkpm.melaka.gov.my/main/index.php</a>	65	4	19	26	10	4	6	W
243	29	MSC Malaysia	<a href="http://www.mscomalaysia.my">http://www.mscomalaysia.my</a>	65	4	17	22	6	10	10	W
244	29	Negeri Sembilan Foundation	<a href="http://www.yns.gov.my/v6">http://www.yns.gov.my/v6</a>	65	4	19	23	10	8	5	W
245	29	Negeri Sembilan State Library	<a href="http://nslibrary.gov.my/">http://nslibrary.gov.my/</a>	65	4	20	19	10	8	8	W
246	29	Penang Public Works Department	<a href="http://ppinang.jkr.gov.my">http://ppinang.jkr.gov.my</a>	65	4	24	22	10	2	7	W
247	29	Sarawak Syariah Judiciary Department	<a href="http://www.syariah.sarawak.gov.my/modules/web/index.php">http://www.syariah.sarawak.gov.my/modules/web/index.php</a>	65	4	24	24	8	4	5	W
248	29	Securities Commission (SC)	<a href="http://www.sc.com.my">http://www.sc.com.my</a>	65	4	21	23	6	8	7	W
249	29	Selangor State Library	<a href="http://www.ppas.gov.my/v3/">http://www.ppas.gov.my/v3/</a>	65	4	21	20	10	8	6	W

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				Score	Star	C	U	Sec	P	Ser	
250	29	Sewerage Services Department	<a href="http://www.jpp.gov.my">http://www.jpp.gov.my</a>	65	4	22	21	10	6	6	W
251	29	Sultan Idris Shah Polytechnic	<a href="http://www.psis.edu.my/">http://www.psis.edu.my/</a>	65	4	19	23	10	6	7	W
252	29	Tabung Baitulmal Sarawak	<a href="http://www.tbs.org.my">http://www.tbs.org.my</a>	65	4	22	22	8	6	7	W
253	29	Tampin District and Land Office	<a href="http://www.ns.gov.my/daerah/tampin">http://www.ns.gov.my/daerah/tampin</a>	65	4	23	20	8	8	6	W
254	29	University Malaya Medical Centre	<a href="http://www.ummc.edu.my">http://www.ummc.edu.my</a>	65	4	20	22	10	8	5	W
255	29	Wilayah Persekutuan Mufti Office	<a href="http://www.muftiwp.gov.my/v1/">http://www.muftiwp.gov.my/v1/</a>	65	4	22	26	10	4	3	W
256	30	Alor Gajah District and Land Office	<a href="http://www.pdtag.gov.my">http://www.pdtag.gov.my</a>	64	4	19	27	8	8	2	W
257	30	Development Bank of Malaysia	<a href="http://www.bpmb.com.my/web/guest/home">http://www.bpmb.com.my/web/guest/home</a>	64	4	18	30	8	6	2	W
258	30	District and Land Office of Sabak Bernam	<a href="http://www.selangor.gov.my/sabakbernam/main.php">http://www.selangor.gov.my/sabakbernam/main.php</a>	64	4	17	26	10	4	7	W
259	30	Health Education Division	<a href="http://www.infosihat.gov.my">http://www.infosihat.gov.my</a>	64	4	21	24	10	6	3	W
260	30	Islamic Department of Federal Territory	<a href="http://www.jawi.gov.my">http://www.jawi.gov.my</a>	64	4	20	25	10	4	5	W
261	30	Johor Bahru Polytechnic	<a href="http://www.polijb.edu.my">http://www.polijb.edu.my</a>	64	4	22	21	10	4	7	W
262	30	Malaysia Tourism Promotion Board	<a href="http://www.tourism.gov.my">http://www.tourism.gov.my</a>	64	4	17	20	10	10	7	W
263	30	Miri Port Authority	<a href="http://www.miriport.gov.my/modules/web/index.php">http://www.miriport.gov.my/modules/web/index.php</a>	64	4	19	26	8	8	3	W
264	30	Padang Terap District Office	<a href="http://webjabatan.kedah.gov.my/pdpt.php">http://webjabatan.kedah.gov.my/pdpt.php</a>	64	4	15	26	10	8	5	W
265	30	Penang State Health Department	<a href="http://jknpenang.moh.gov.my">http://jknpenang.moh.gov.my</a>	64	4	22	25	10	0	7	W
266	30	Sabah State Health Department	<a href="http://jknsabah.moh.gov.my/v3/index.php">http://jknsabah.moh.gov.my/v3/index.php</a>	64	4	22	19	10	6	7	W
267	30	State Computer Services Department	<a href="http://www.jpkn.sabah.gov.my/">http://www.jpkn.sabah.gov.my/</a>	64	4	22	23	10	2	7	W
268	30	State Management Information Unit	<a href="http://upmn.terengganu.gov.my/upmn">http://upmn.terengganu.gov.my/upmn</a>	64	4	20	22	10	6	6	W



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				Score	Star	C	U	Sec	P	Ser	
269	30	Terengganu Syariah Judiciary Department	<a href="http://syariah.terengganu.gov.my">http://syariah.terengganu.gov.my</a>	64	4	19	26	8	6	5	W
270	31	Bentong District and Land Office	<a href="http://pdtbentong.pahang.gov.my">http://pdtbentong.pahang.gov.my</a>	63	4	19	24	10	4	6	W
271	31	Companies Commission of Malaysia	<a href="http://www.ssm.com.my">http://www.ssm.com.my</a>	63	4	23	25	10	0	5	W
272	31	Department of Industrial Relations, Ministry of Human Resources	<a href="http://jpp.mohr.gov.my/">http://jpp.mohr.gov.my/</a>	63	4	21	24	10	4	4	W
273	31	District and Land Office of Gombak	<a href="http://www.selangor.gov.my/gombak/main.php">http://www.selangor.gov.my/gombak/main.php</a>	63	4	20	24	10	4	5	W
274	31	District and Land Office of Hulu Selangor	<a href="http://www.selangor.gov.my/huluselangor.main.php">http://www.selangor.gov.my/huluselangor.main.php</a>	63	4	21	19	10	4	9	W
275	31	Hulu Selangor Community College	<a href="http://www.kkhse.edu.my/">http://www.kkhse.edu.my/</a>	63	4	18	25	10	4	6	W
276	31	Johor State Development Office	<a href="http://www.jhr.icu.gov.my">http://www.jhr.icu.gov.my</a>	63	4	13	29	10	4	7	W
277	31	Kedah State Forestry Department	<a href="http://www.kedforestry.gov.my/">http://www.kedforestry.gov.my/</a>	63	4	22	25	8	6	2	W
278	31	Kota Setar District Office	<a href="http://webjabatan.kedah.gov.my/pdks.php">http://webjabatan.kedah.gov.my/pdks.php</a>	63	4	15	23	10	10	5	W
279	31	Labuan Agriculture Department	<a href="http://www.portal.doa.gov.my/labuan/">http://www.portal.doa.gov.my/labuan/</a>	63	4	19	22	10	4	8	W
280	31	Miri City Council	<a href="http://www.miricouncil.gov.my/web">http://www.miricouncil.gov.my/web</a>	63	4	20	25	8	4	6	W
281	31	National Institute of Occupational Safety and Health, Ministry of Human Resources	<a href="http://www.niosh.com.my">http://www.niosh.com.my</a>	63	4	19	20	4	10	10	W
282	31	Penang Agriculture Department	<a href="http://jpn.penang.gov.my">http://jpn.penang.gov.my</a>	63	4	22	24	10	4	3	W
283	31	Sabah State Library	<a href="http://www.ssl.sabah.gov.my/">http://www.ssl.sabah.gov.my/</a>	63	4	16	23	6	10	8	W
284	31	Universiti Malaysia Sabah	<a href="http://www.ums.edu.my/webv3/">http://www.ums.edu.my/webv3/</a>	63	4	19	25	6	6	7	W
285	32	Bandar Baharu District Office	<a href="http://webjabatan.kedah.gov.my/pdbb.php">http://webjabatan.kedah.gov.my/pdbb.php</a>	62	4	19	22	10	4	7	W
286	32	Hang Tuah Jaya Municipal Council	<a href="http://www.mphtj.gov.my">http://www.mphtj.gov.my</a>	62	4	18	23	10	6	5	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
287	32	Jeli District and Land Office	<a href="http://www.ptjj.kelantan.gov.my/v2/">http://www.ptjj.kelantan.gov.my/v2/</a>	62	4	21	22	6	6	7	W
288	32	Kedah Agriculture Department	<a href="http://pertanian.kedah.gov.my">http://pertanian.kedah.gov.my</a>	62	4	20	24	10	4	4	W
289	32	Kuching South City Council	<a href="http://www.mbks.gov.my">http://www.mbks.gov.my</a>	62	4	21	22	8	6	5	W
290	32	Negeri Sembilan Public Works Department	<a href="http://nsembilan.jkr.gov.my/">http://nsembilan.jkr.gov.my/</a>	62	4	22	19	10	6	5	W
291	32	Negeri Sembilan Syariah Judiciary Department	<a href="http://www.ns.gov.my/jabatan/jksns">http://www.ns.gov.my/jabatan/jksns</a>	62	4	22	23	10	2	5	W
292	32	Penang Social Welfare Department	<a href="http://jkm.penang.gov.my">http://jkm.penang.gov.my</a>	62	4	15	26	10	4	7	W
293	32	Rural Development Corporation	<a href="http://www.sabah.gov.my/kpd/">http://www.sabah.gov.my/kpd/</a>	62	4	18	20	10	4	10	W
294	32	Sabah State Department of Human Resources Development	<a href="http://www.jpsm.sabah.gov.my/">http://www.jpsm.sabah.gov.my/</a>	62	4	23	18	10	6	5	W
295	32	Terengganu State Islamic Affairs and Malay Customs	<a href="http://www.maidam.gov.my">http://www.maidam.gov.my</a>	62	4	19	21	8	4	10	W
296	32	Universiti Malaysia Kelantan	<a href="http://www.umk.edu.my/my/">http://www.umk.edu.my/my/</a>	62	4	15	28	10	2	7	W
297	33	Department of Irrigation and Drainage, Sarawak	<a href="http://www.did.sarawak.gov.my">http://www.did.sarawak.gov.my</a>	61	4	19	23	8	4	7	W
298	33	Department of Social Welfare, Malaysia	<a href="http://www.jkm.gov.my/index.php?lang=mas">http://www.jkm.gov.my/index.php?lang=mas</a>	61	4	17	24	10	4	6	W
299	33	Department of Special Affairs	<a href="http://www.jasa.gov.my">http://www.jasa.gov.my</a>	61	4	23	19	10	4	5	W
300	33	Federal Development Department of Sabah	<a href="http://www.sbh.icu.gov.my">http://www.sbh.icu.gov.my</a>	61	4	19	21	10	4	7	W
301	33	Institute of Islamic Understanding Malaysia	<a href="http://www.ikim.gov.my/v5/index.php">http://www.ikim.gov.my/v5/index.php</a>	61	4	19	21	10	10	1	W
302	33	Judicial Appointments Commission (JAC)	<a href="http://www.jac.gov.my">http://www.jac.gov.my</a>	61	4	22	23	8	6	2	W
303	33	Kelantan Social Welfare Department	<a href="http://www.jkm.kelantan.gov.my/v2">http://www.jkm.kelantan.gov.my/v2</a>	61	4	19	26	10	0	6	W
304	33	Kepala Batas Community College	<a href="http://www.kkkba.edu.my">http://www.kkkba.edu.my</a>	61	4	20	18	10	8	5	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
305	33	Langkawi Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pal.php">http://webjabatan.kedah.gov.my/pal.php</a>	61	4	16	26	10	4	5	W
306	33	Lundu District Office	<a href="http://www.lundudo.sarawak.gov.my/modules/web/index.php">http://www.lundudo.sarawak.gov.my/modules/web/index.php</a>	61	4	19	24	10	2	6	W
307	33	Malaysian Examinations Syndicate	<a href="http://lp.moe.gov.my">http://lp.moe.gov.my</a>	61	4	20	22	8	4	7	W
308	33	Padang Terap Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/papt">http://webjabatan.kedah.gov.my/papt</a>	61	4	10	26	10	8	7	W
309	33	Pahang Agriculture Department	<a href="http://agri.pahang.gov.my">http://agri.pahang.gov.my</a>	61	4	17	25	10	4	5	W
310	33	Pahang State Library	<a href="http://web.pahanglibrary.gov.my">http://web.pahanglibrary.gov.my</a>	61	4	16	22	8	8	7	W
311	33	Perbadanan Pengurusan Sisa Pepejal Dan Pembersihan Awam (PPSPPA)	<a href="http://www.sisa.my/ppsppa">http://www.sisa.my/ppsppa</a>	61	4	22	20	10	4	5	W
312	33	Sabah Education Department	<a href="http://www.moe.gov.my/jpnsabah">http://www.moe.gov.my/jpnsabah</a>	61	4	22	20	8	4	7	W
313	33	Terengganu Entrepreneur Development Foundation	<a href="http://www.ypu.com.my">http://www.ypu.com.my</a>	61	4	17	22	10	10	2	W
314	33	Terengganu Human Resource Management Division	<a href="http://bpm.terengganu.gov.my">http://bpm.terengganu.gov.my</a>	61	4	18	24	8	4	7	W
315	34	Board of Engineers Malaysia	<a href="http://www.bem.org.my/v3/index.html">http://www.bem.org.my/v3/index.html</a>	60	4	20	25	4	6	5	W
316	34	Department of Irrigation and Drainage, Perak	<a href="http://jpsprk.gov.my/">http://jpsprk.gov.my/</a>	60	4	21	22	8	4	5	W
317	34	Jasin Community College	<a href="http://www.kkjs.edu.my/">http://www.kkjs.edu.my/</a>	60	4	17	24	8	6	5	W
318	34	Johor State Religious Council	<a href="http://www.maij.gov.my">http://www.maij.gov.my</a>	60	4	16	25	10	4	5	W
319	34	Kuala Lumpur Hospital	<a href="http://www.hkl.gov.my">http://www.hkl.gov.my</a>	60	4	16	23	10	6	5	W
320	34	Melaka Land and Mines Office	<a href="http://ptg.melaka.gov.my/main/index.php">http://ptg.melaka.gov.my/main/index.php</a>	60	4	19	25	10	0	6	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
321	34	Negeri Sembilan Office of State Treasury	<a href="http://www.ns.gov.my/pkwns/">http://www.ns.gov.my/pkwns/</a>	60	4	20	22	10	4	4	W
322	34	Segamat Community College	<a href="http://www.kksege.edu.my">http://www.kksege.edu.my</a>	60	4	16	23	6	6	9	W
323	34	Selangor State Religious Department	<a href="http://www.jais.gov.my">http://www.jais.gov.my</a>	60	4	19	18	10	6	7	W
324	34	Tun Abdul Razak Institute for Broadcasting and Information	<a href="http://www.ipptar.gov.my/in_home/index.php">http://www.ipptar.gov.my/in_home/index.php</a>	60	4	19	22	4	8	7	W
325	35	Baling District Office	<a href="http://webjabatan.kedah.gov.my/pdb.php">http://webjabatan.kedah.gov.my/pdb.php</a>	59	3	15	23	10	6	5	W
326	35	Betong District Office	<a href="http://www.betongdo.sarawak.gov.my/modules/web/index.php">http://www.betongdo.sarawak.gov.my/modules/web/index.php</a>	59	3	20	24	8	6	1	W
327	35	Jelebu District and Land Office	<a href="http://www.ns.gov.my/daerah/jelebu">http://www.ns.gov.my/daerah/jelebu</a>	59	3	15	19	10	8	7	W
328	35	Kuantan District and Land Office	<a href="http://pdtkuantan.pahang.gov.my">http://pdtkuantan.pahang.gov.my</a>	59	3	16	23	8	4	8	W
329	35	Labuan Education Department	<a href="http://www.jpwpl.gov.my">http://www.jpwpl.gov.my</a>	59	3	20	18	10	6	5	W
330	35	Malaysian Rubber Export Promotion Council	<a href="http://www.mrepc.com">http://www.mrepc.com</a>	59	3	19	26	6	4	4	W
331	35	Ministry of Housing and Urban Development, Sarawak	<a href="http://www.minhousing.sarawak.gov.my/modules/web/index.php">http://www.minhousing.sarawak.gov.my/modules/web/index.php</a>	59	3	18	24	8	8	1	W
332	35	Ministry of Modernisation of Agriculture	<a href="http://www.moma.sarawak.gov.my/modules/web/index.php">http://www.moma.sarawak.gov.my/modules/web/index.php</a>	59	3	16	24	8	8	3	W
333	35	Mukah District Office	<a href="http://www.mukahdo.sarawak.gov.my/modules/web/index.php">http://www.mukahdo.sarawak.gov.my/modules/web/index.php</a>	59	3	15	24	10	8	2	W
334	35	Penang Port Commission	<a href="http://www.penangport.gov.my/">http://www.penangport.gov.my/</a>	59	3	21	22	10	0	6	W
335	35	Road Safety Department	<a href="http://www.jkjr.gov.my/portal">http://www.jkjr.gov.my/portal</a>	59	3	22	20	8	6	3	W
336	35	Sarawak State Health Department	<a href="http://jknsarawak.moh.gov.my/en">http://jknsarawak.moh.gov.my/en</a>	59	3	14	24	10	4	7	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
337	35	Selangor Agriculture Department	<a href="http://pertanian.selangor.gov.my/main.php">http://pertanian.selangor.gov.my/main.php</a>	59	3	16	25	10	4	4	W
338	35	Selangor Office of State Treasury	<a href="http://pwn.selangor.gov.my/main/">http://pwn.selangor.gov.my/main/</a>	59	3	22	21	6	4	6	W
339	35	Syarikat Bekalan Air Selangor Sdn. Bhd.	<a href="http://www.syabas.com.my">http://www.syabas.com.my</a>	59	3	16	22	4	10	7	W
340	35	UKM Medical Centre	<a href="http://www.ukmmc.ukm.my">http://www.ukmmc.ukm.my</a>	59	3	17	26	6	6	4	W
341	36	Department of Irrigation and Drainage, Perlis	<a href="http://www.jpssperlis.gov.my/web/page/home.aspx">http://www.jpssperlis.gov.my/web/page/home.aspx</a>	58	3	19	21	8	4	6	W
342	36	Islamic Religious Department Sarawak	<a href="http://www.jais.sarawak.gov.my/modules/web/index.php">http://www.jais.sarawak.gov.my/modules/web/index.php</a>	58	3	17	22	8	6	5	W
343	36	Johor State Forestry Department	<a href="http://www.johorforestry.gov.my">http://www.johorforestry.gov.my</a>	58	3	17	18	10	8	5	W
344	36	Kelantan Town and Rural Planning Department	<a href="http://jpbdkelantan.gov.my/v2/index.php">http://jpbdkelantan.gov.my/v2/index.php</a>	58	3	18	22	8	6	4	W
345	36	Maran District and Land Office	<a href="http://pdtmaran.pahang.gov.my">http://pdtmaran.pahang.gov.my</a>	58	3	20	17	6	6	9	W
346	36	Pahang Town and Rural Planning Department	<a href="http://jpbdpahang.gov.my">http://jpbdpahang.gov.my</a>	58	3	21	22	8	4	3	W
347	36	Parliament of Malaysia	<a href="http://www.parliamen.gov.my">http://www.parliamen.gov.my</a>	58	3	20	24	8	6	0	W
348	36	Pharmaceutical Services Division	<a href="http://www.pharmacy.gov.my">http://www.pharmacy.gov.my</a>	58	3	22	19	10	0	7	W
349	36	Rompin District and Land Office	<a href="http://pdtrompin.pahang.gov.my">http://pdtrompin.pahang.gov.my</a>	58	3	16	22	10	4	6	W
350	36	Sabah Tourism Board	<a href="http://www.sabahtourism.com/sabah-malaysia-borneo/en/">http://www.sabahtourism.com/sabah-malaysia-borneo/en/</a>	58	3	19	21	4	8	6	W
351	36	Sarawak Biodiversity Centre	<a href="http://www.sbc.org.my">http://www.sbc.org.my</a>	58	3	17	23	10	4	4	W
352	37	Bau District Office	<a href="http://www.baudo.sarawak.gov.my">http://www.baudo.sarawak.gov.my</a>	57	3	18	24	8	6	1	W
353	37	Ceremonial and International Conference Secretariat Division	<a href="http://www.istiadat.gov.my/v4/">http://www.istiadat.gov.my/v4/</a>	57	3	22	19	10	4	2	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
354	37	Department of Irrigation and Drainage, Kedah	<a href="http://www.didkedah.gov.my/">http://www.didkedah.gov.my/</a>	57	3	22	14	10	6	5	W
355	37	Department of Railway	<a href="http://www.dor.gov.my">http://www.dor.gov.my</a>	57	3	20	23	8	4	2	W
356	37	Kelantan Veterinary Services Department	<a href="http://www.jphnk.gov.my/news.php">http://www.jphnk.gov.my/news.php</a>	57	3	13	25	8	6	5	W
357	37	Limbang District Office	<a href="http://www.limbangdo.sarawak.gov.my/modules/web/index.php">http://www.limbangdo.sarawak.gov.my/modules/web/index.php</a>	57	3	12	24	8	8	5	W
358	37	Malaysian Health Promotion Board	<a href="http://www.healthpromo.gov.my">http://www.healthpromo.gov.my</a>	57	3	21	25	8	2	1	W
359	37	Malaysian Nuclear Agency	<a href="http://www.nuclearmalaysia.gov.my">http://www.nuclearmalaysia.gov.my</a>	57	3	20	16	6	6	9	W
360	37	Ministry of Industrial Development (MID) Sarawak	<a href="http://www.mid.sarawak.gov.my/modules/web/index.php">http://www.mid.sarawak.gov.my/modules/web/index.php</a>	57	3	15	23	10	8	1	W
361	37	Negeri Sembilan Veterinary Services Department	<a href="http://www.ns.gov.my/jpvns/">http://www.ns.gov.my/jpvns/</a>	57	3	20	21	10	4	2	W
362	37	Rajang Port Authority	<a href="http://www.rajangport.gov.my">http://www.rajangport.gov.my</a>	57	3	17	19	10	10	1	W
363	37	Selangor Veterinary Services Department	<a href="http://www.dvssel.gov.my/cms/index.php">http://www.dvssel.gov.my/cms/index.php</a>	57	3	22	16	6	6	7	W
364	37	Sungai Siput Community College	<a href="http://www.kkss.edu.my">http://www.kkss.edu.my</a>	57	3	20	16	10	4	7	W
365	38	Asajaya District Office	<a href="http://www.asajayado.sarawak.gov.my">http://www.asajayado.sarawak.gov.my</a>	56	3	18	21	8	8	1	W
366	38	Gua Musang District and Land Office	<a href="http://www.ptjgm.kelantan.gov.my/web/index.php">http://www.ptjgm.kelantan.gov.my/web/index.php</a>	56	3	19	24	8	2	3	W
367	38	Ministry of Finance	<a href="http://www.mof.sabah.gov.my/mof/">http://www.mof.sabah.gov.my/mof/</a>	56	3	19	24	6	0	7	W
368	38	National Heart Institute	<a href="http://www.ijn.com.my/ijn">http://www.ijn.com.my/ijn</a>	56	3	17	17	6	10	6	W
369	38	National Science Centre	<a href="http://www.psn.gov.my">http://www.psn.gov.my</a>	56	3	19	23	2	6	6	W
370	38	Negeri Sembilan Development Corporation	<a href="http://www.ns.gov.my/pknns/">http://www.ns.gov.my/pknns/</a>	56	3	17	25	10	0	4	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
371	38	Pendang District Office	<a href="http://webjabatan.kedah.gov.my/pdp.php">http://webjabatan.kedah.gov.my/pdp.php</a>	56	3	12	23	10	6	5	W
372	38	Perlis State Development Office	<a href="http://www.pls.icu.gov.my">http://www.pls.icu.gov.my</a>	56	3	17	24	10	0	5	W
373	38	Perlis State Health Department	<a href="http://jknperlis.moh.gov.my/v3/">http://jknperlis.moh.gov.my/v3/</a>	56	3	16	23	4	8	5	W
374	38	Registrar of Youth Office	<a href="http://roy.kbs.gov.my">http://roy.kbs.gov.my</a>	56	3	19	25	4	6	2	W
375	38	Water Supply Department	<a href="http://www.jba.gov.my">http://www.jba.gov.my</a>	56	3	21	21	8	6	0	W
376	38	Yayasan Pelajaran Johor	<a href="http://www.johordt.gov.my/ypj">http://www.johordt.gov.my/ypj</a>	56	3	17	20	10	6	3	W
377	39	Bayan Baru Community College	<a href="http://www.kkbba.edu.my/">http://www.kkbba.edu.my/</a>	55	3	18	19	10	4	4	W
378	39	Daro District Office	<a href="http://www.darodo.sarawak.gov.my/modules/web/index.php">http://www.darodo.sarawak.gov.my/modules/web/index.php</a>	55	3	12	22	10	6	5	W
379	39	Institut Pendidikan Guru Kampus Batu Lintang	<a href="http://www.ipbl.edu.my/BM/">http://www.ipbl.edu.my/BM/</a>	55	3	18	18	10	4	5	W
380	39	Johor Agriculture Department	<a href="http://www.johordt.gov.my/pertanian">http://www.johordt.gov.my/pertanian</a>	55	3	19	19	10	4	3	W
381	39	Johor Social Welfare Department	<a href="http://www.jkmnj.gov.my/index.html">http://www.jkmnj.gov.my/index.html</a>	55	3	19	20	8	6	2	W
382	39	Kedah Town and Rural Planning Department	<a href="http://www.jpbdkedah.gov.my">http://www.jpbdkedah.gov.my</a>	55	3	13	24	8	8	2	W
383	39	Kuala Langat Community College	<a href="http://www.kkkl.edu.my">http://www.kkkl.edu.my</a>	55	3	19	19	6	4	7	W
384	39	Kuala Pilah District and Land Office	<a href="http://www.ns.gov.my/daerah/pilah">http://www.ns.gov.my/daerah/pilah</a>	55	3	17	23	8	0	7	W
385	39	Malaysian Institute of Accountants (MIA)	<a href="http://www.mia.org.my/new/">http://www.mia.org.my/new/</a>	55	3	18	17	4	6	10	W
386	39	Malaysian Institute of Road Safety Research (MIROS)	<a href="http://www.miros.gov.my/web/guest/home">http://www.miros.gov.my/web/guest/home</a>	55	3	16	22	8	8	1	W
387	39	Malaysian Palm Oil Council	<a href="http://www.mpoc.org.my">http://www.mpoc.org.my</a>	55	3	17	22	4	8	4	W
388	39	Melaka Foundation	<a href="http://www.yayasanmelaka.gov.my">http://www.yayasanmelaka.gov.my</a>	55	3	15	24	8	4	4	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
389	39	Pakan District Office	<a href="http://www.pakando.sarawak.gov.my/modules/web/index.php">http://www.pakando.sarawak.gov.my/modules/web/index.php</a>	55	3	14	24	8	6	3	W
390	39	Perlis State Treasury Department	<a href="http://perbendaharaan.perlis.gov.my">http://perbendaharaan.perlis.gov.my</a>	55	3	18	19	8	4	6	W
391	39	Railway Asset Corporation	<a href="http://www.rac.gov.my/my/">http://www.rac.gov.my/my/</a>	55	3	17	24	8	4	2	W
392	39	Samarahan District Office	<a href="http://www.samarahando.sarawak.gov.my/modules/web/index.php">http://www.samarahando.sarawak.gov.my/modules/web/index.php</a>	55	3	16	22	8	8	1	W
393	39	Simunjan District Office	<a href="http://www.simunjando.sarawak.gov.my/modules/web/index.php">http://www.simunjando.sarawak.gov.my/modules/web/index.php</a>	55	3	14	24	8	8	1	W
394	39	Terengganu Social Welfare Department	<a href="http://jkm.terengganu.gov.my">http://jkm.terengganu.gov.my</a>	55	3	21	21	6	4	3	W
395	39	Water Department	<a href="http://www.sabah.gov.my/air/">http://www.sabah.gov.my/air/</a>	55	3	17	25	6	0	7	W
396	40	Energy Commission	<a href="http://www.st.gov.my">http://www.st.gov.my</a>	54	3	19	18	10	0	7	W
397	40	Gerik Community College	<a href="http://www.kkgri.edu.my">http://www.kkgri.edu.my</a>	54	3	11	20	10	6	7	W
398	40	Mukah Sarawak Polytechnic	<a href="http://www.pmu.edu.my/ttaz">http://www.pmu.edu.my/ttaz</a>	54	3	20	18	10	4	2	W
399	40	Pahang Public Services Commission	<a href="http://spa.pahang.gov.my">http://spa.pahang.gov.my</a>	54	3	15	21	10	4	4	W
400	40	Pejabat Majlis Mesyuarat Kerajaan	<a href="http://mmk.kedah.gov.my">http://mmk.kedah.gov.my</a>	54	3	12	21	10	8	3	W
401	40	Penang Town and Rural Planning Department	<a href="http://jpbd.penang.gov.my">http://jpbd.penang.gov.my</a>	54	3	20	18	10	0	6	W
402	40	Pokok Sena District Office	<a href="http://webjabatan.kedah.gov.my/pdps.php">http://webjabatan.kedah.gov.my/pdps.php</a>	54	3	12	23	10	4	5	W
403	40	State Islamic Affairs Department	<a href="http://jheatweb.terengganu.gov.my">http://jheatweb.terengganu.gov.my</a>	54	3	16	19	8	4	7	W
404	40	Yan Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/pay.php">http://webjabatan.kedah.gov.my/pay.php</a>	54	3	12	23	10	4	5	W
405	41	Agrobank	<a href="http://www.agrobank.com.my">http://www.agrobank.com.my</a>	53	3	18	20	4	6	5	W
406	41	Bentong Community College	<a href="http://www.kkben.edu.my/v4">http://www.kkben.edu.my/v4</a>	53	3	14	23	8	4	4	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
407	41	Cameron Highlands District and Land Office	<a href="http://pdtchighlands.pahang.gov.my/">http://pdtchighlands.pahang.gov.my/</a>	53	3	16	24	10	0	3	W
408	41	Chief Minister of Sarawak	<a href="http://chiefministertaib.sarawak.gov.my">http://chiefministertaib.sarawak.gov.my</a>	53	3	13	25	8	4	3	W
409	41	Department of Industrial Development and Research	<a href="http://www.sabah.gov.my/didr/">http://www.sabah.gov.my/didr/</a>	53	3	21	17	6	2	7	W
410	41	Department of Women Development	<a href="http://www.jpw.gov.my">http://www.jpw.gov.my</a>	53	3	21	22	6	2	2	W
411	41	District and Land Office of Klang	<a href="http://www.selangor.gov.my/klang/main.php">http://www.selangor.gov.my/klang/main.php</a>	53	3	17	27	6	2	1	W
412	41	Health Campus University Sains Malaysia	<a href="http://www.kk.usm.my/">http://www.kk.usm.my/</a>	53	3	19	21	4	4	5	W
413	41	Kota Bharu Polytechnic	<a href="http://www.pkb.edu.my">http://www.pkb.edu.my</a>	53	3	19	17	8	2	7	W
414	41	Melaka Town and Rural Planning Department	<a href="http://jpbdmelaka.gov.my">http://jpbdmelaka.gov.my</a>	53	3	17	19	8	2	7	W
415	41	National Accounting Institute	<a href="http://www.ipn.gov.my">http://www.ipn.gov.my</a>	53	3	19	21	6	4	3	W
416	41	Pekan District and Land Office	<a href="http://pdtpekan.pahang.gov.my">http://pdtpekan.pahang.gov.my</a>	53	3	20	21	8	4	0	W
417	41	Terengganu State Forestry Department	<a href="http://trgforestry.terengganu.gov.my">http://trgforestry.terengganu.gov.my</a>	53	3	20	19	6	4	4	W
418	42	Kedah Mufti Office	<a href="http://mufti.kedah.gov.my">http://mufti.kedah.gov.my</a>	52	3	17	23	10	0	2	W
419	42	Kelantan Education Department	<a href="http://www.moe.gov.my/jpnkelantan">http://www.moe.gov.my/jpnkelantan</a>	52	3	17	14	10	4	7	W
420	42	Negeri Sembilan Land and Mines Office	<a href="http://www.ns.gov.my/ptgns/">http://www.ns.gov.my/ptgns/</a>	52	3	16	22	8	0	6	W
421	42	Pilgrimage Fund Board	<a href="http://www.tabunghaji.gov.my/th/TH/THHajiMontaj.HTML">http://www.tabunghaji.gov.my/th/TH/THHajiMontaj.HTML</a>	52	3	19	21	4	2	6	W
422	42	Serian District Council	<a href="http://www.seriandc.sarawak.gov.my">http://www.seriandc.sarawak.gov.my</a>	52	3	14	26	8	4	0	W
423	42	SIRIM Berhad	<a href="http://www.sirim.my/default.asp">http://www.sirim.my/default.asp</a>	52	3	15	22	10	0	5	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
424	43	Institut Pendidikan Guru Kampus Ipoh	<a href="http://ipgipoh.info/main/">http://ipgipoh.info/main/</a>	51	3	13	19	10	4	5	W
425	43	Internal Audit Unit (Terengganu)	<a href="http://www.uad.terengganu.gov.my">http://www.uad.terengganu.gov.my</a>	51	3	17	21	6	4	3	W
426	43	Johor Family Development Foundation	<a href="http://www.ypkdt.org.my/ypkdt/index.php">http://www.ypkdt.org.my/ypkdt/index.php</a>	51	3	17	18	10	4	2	W
427	43	Kemaman Land Office	<a href="http://ptkemaman.terengganu.gov.my">http://ptkemaman.terengganu.gov.my</a>	51	3	17	17	6	6	5	W
428	43	Land Office of Hulu Terengganu	<a href="http://pht.terengganu.gov.my">http://pht.terengganu.gov.my</a>	51	3	18	19	6	4	4	W
429	43	Land Office of Kulaijaya	<a href="http://www.johordt.gov.my/ptkulaijaya">http://www.johordt.gov.my/ptkulaijaya</a>	51	3	20	17	8	4	2	W
430	43	Malaysian National Institute of Translation (ITNM)	<a href="http://www.itnm.com.my">http://www.itnm.com.my</a>	51	3	17	15	4	10	5	W
431	43	Melaka Water Company Ltd	<a href="http://www.samb.com.my/v1/index.php?lang=bm">http://www.samb.com.my/v1/index.php?lang=bm</a>	51	3	15	14	6	6	10	W
432	43	Pahang Veterinary Services Department	<a href="http://vetphg.pahang.gov.my">http://vetphg.pahang.gov.my</a>	51	3	19	19	10	0	3	W
433	43	Pahang Water Works Department	<a href="http://jba.pahang.gov.my">http://jba.pahang.gov.my</a>	51	3	14	16	10	4	7	W
434	43	Perlis State Forestry Department	<a href="http://www.perlisforestry.gov.my">http://www.perlisforestry.gov.my</a>	51	3	15	19	10	4	3	W
435	43	Selayang Community College	<a href="http://www.kkselayang.edu.my">http://www.kkselayang.edu.my</a>	51	3	20	20	6	0	5	W
436	43	Sibu Water Board	<a href="http://www.swb.gov.my">http://www.swb.gov.my</a>	51	3	18	19	8	4	2	W
437	43	Social Welfare Department Sarawak	<a href="http://www.welfare.sarawak.gov.my/modules/web/index.php">http://www.welfare.sarawak.gov.my/modules/web/index.php</a>	51	3	16	24	8	2	1	W
438	43	State Legal Advisor Office	<a href="http://www.punm.gov.my">http://www.punm.gov.my</a>	51	3	16	20	4	4	7	W
439	43	Terengganu Education Department	<a href="http://www.moe.gov.my/jpnterengganu/v2/">http://www.moe.gov.my/jpnterengganu/v2/</a>	51	3	19	19	6	0	7	W
440	43	Terengganu State Sports Council	<a href="http://msn.terengganu.gov.my">http://msn.terengganu.gov.my</a>	51	3	19	21	6	4	1	W
441	44	Housing Development Corporation	<a href="http://www.hdc.sarawak.gov.my">http://www.hdc.sarawak.gov.my</a>	50	3	19	17	8	4	2	W
442	44	Malaysian Examinations Council	<a href="http://www.mpm.edu.my">http://www.mpm.edu.my</a>	50	3	18	17	6	2	7	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
443	44	Melaka State Forestry Department	<a href="http://www.forestry.gov.my/melaka/">http://www.forestry.gov.my/melaka/</a>	50	3	12	23	6	4	5	W
444	44	Melaka State Mufti Department	<a href="http://www.al-azim.com/jmm/main.php">http://www.al-azim.com/jmm/main.php</a>	50	3	20	17	4	4	5	W
445	44	National Pharmaceutical Control Bureau	<a href="http://portal.bpfk.gov.my">http://portal.bpfk.gov.my</a>	50	3	17	17	6	4	6	W
446	44	National Security Council	<a href="http://www.mkn.gov.my/mkn/default/main_m.php">http://www.mkn.gov.my/mkn/default/main_m.php</a>	50	3	13	21	10	4	2	W
447	44	Office of Federal Secretary, Sabah	<a href="http://www.psupsabah.gov.my">http://www.psupsabah.gov.my</a>	50	3	16	17	8	4	5	W
448	44	Royal Malaysian Air Force	<a href="http://www.airforce.gov.my">http://www.airforce.gov.my</a>	50	3	15	18	4	10	3	W
449	44	Sabah Social Welfare Department	<a href="http://www.sabah.gov.my/jpka/">http://www.sabah.gov.my/jpka/</a>	50	3	14	19	6	4	7	W
450	44	Sarawak Tourism Board	<a href="http://www.sarawaktourism.com.my">http://www.sarawaktourism.com.my</a>	50	3	17	18	4	8	3	W
451	44	Sarikei District Council	<a href="http://www.sarikeidc.sarawak.gov.my">http://www.sarikeidc.sarawak.gov.my</a>	50	3	15	24	6	4	1	W
452	44	Segamat 2 Community College	<a href="http://www.kksegamat2.edu.my/">http://www.kksegamat2.edu.my/</a>	50	3	17	15	10	2	6	W
453	44	State Planning Unit	<a href="http://www.spu.sarawak.gov.my">http://www.spu.sarawak.gov.my</a>	50	3	18	22	8	0	2	W
454	44	Technology Park Malaysia (TPM)	<a href="http://www.tpm.com.my">http://www.tpm.com.my</a>	50	3	17	19	6	6	2	W
455	44	Terengganu Local Authority Division	<a href="http://bkt.terengganu.gov.my">http://bkt.terengganu.gov.my</a>	50	3	15	21	8	4	2	W
456	44	Terengganu Town and Rural Planning Department	<a href="http://www.jpbdtrg.gov.my/v6">http://www.jpbdtrg.gov.my/v6</a>	50	3	15	21	6	2	6	W
457	45	Department of Agriculture Terengganu	<a href="http://jtn.terengganu.gov.my">http://jtn.terengganu.gov.my</a>	49	3	16	20	6	4	3	W
458	45	Dungun District Office	<a href="http://pddungun.terengganu.gov.my">http://pddungun.terengganu.gov.my</a>	49	3	18	17	6	4	4	W
459	45	Matu-Daro District Council	<a href="http://www.matu-darodc.sarawak.gov.my">http://www.matu-darodc.sarawak.gov.my</a>	49	3	15	24	6	4	0	W
460	45	Negeri Sembilan Forestry Department	<a href="http://www.forestry.gov.my/negerisembilan">http://www.forestry.gov.my/negerisembilan</a>	49	3	16	19	4	4	6	W
461	45	Negeri Sembilan Town and Rural Planning Department	<a href="http://www2.ns.gov.my/jabatan/jpbdns">http://www2.ns.gov.my/jabatan/jpbdns</a>	49	3	20	17	6	0	6	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
462	45	Public Relation Unit and Corporate Affairs	<a href="http://www.upak.sarawak.gov.my/modules/web/index.php">http://www.upak.sarawak.gov.my/modules/web/index.php</a>	49	3	12	22	8	6	1	W
463	45	Stadium Merdeka Corporation	<a href="http://www.stadium.gov.my/b.melayu">http://www.stadium.gov.my/b.melayu</a>	49	3	15	20	6	6	2	W
464	45	Terengganu State Economic Development Corporation	<a href="http://www.pmint.gov.my">http://www.pmint.gov.my</a>	49	3	19	20	6	0	4	W
465	46	Dalat and Mukah District Council	<a href="http://www.mukah-dalatdc.sarawak.gov.my">http://www.mukah-dalatdc.sarawak.gov.my</a>	48	3	14	23	6	4	1	W
466	46	District and Land Office of Kuala Terengganu	<a href="http://pdkt.terengganu.gov.my">http://pdkt.terengganu.gov.my</a>	48	3	17	17	6	4	4	W
467	46	Forest Department Sarawak	<a href="http://www.forestry.sarawak.gov.my/forweb/homepage.htm">http://www.forestry.sarawak.gov.my/forweb/homepage.htm</a>	48	3	14	20	8	4	2	W
468	46	Hulu Langat Community College	<a href="http://www.kkhl.edu.my">http://www.kkhl.edu.my</a>	48	3	14	20	10	0	4	W
469	46	Johor State Library	<a href="http://ppaj.johordt.gov.my">http://ppaj.johordt.gov.my</a>	48	3	10	21	8	6	3	W
470	46	Kanowit District Council	<a href="http://www.kanowitdc.sarawak.gov.my/modules/web/index.php">http://www.kanowitdc.sarawak.gov.my/modules/web/index.php</a>	48	3	15	18	8	6	1	W
471	46	Melaka State Development Corporation	<a href="http://www.pknm.com">http://www.pknm.com</a>	48	3	19	17	8	4	0	W
472	46	Melaka State Development Office	<a href="http://www.mel.icu.gov.my/bm/index.htm">http://www.mel.icu.gov.my/bm/index.htm</a>	48	3	16	21	8	0	3	W
473	46	Ministry of Environment and Public Health	<a href="http://www.moeswk.gov.my">http://www.moeswk.gov.my</a>	48	3	17	21	8	0	2	W
474	46	National Institutes of Health	<a href="http://www.nih.gov.my">http://www.nih.gov.my</a>	48	3	18	16	6	4	4	W
475	46	National Kenaf and Tobacco Board	<a href="http://www.lktn.gov.my">http://www.lktn.gov.my</a>	48	3	14	21	6	2	5	W
476	46	Negeri Sembilan Zakat Centre	<a href="http://www.zakatns.com.my/v3/">http://www.zakatns.com.my/v3/</a>	48	3	18	12	6	6	6	W
477	46	Office of the Keeper of the Rulers' Seal the Conference of Rulers'	<a href="http://www.majlisraja-raja.gov.my/index.php">http://www.majlisraja-raja.gov.my/index.php</a>	48	3	19	19	8	0	2	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
478	46	Perlis Agriculture Department	<a href="http://pertanian.perlis.gov.my">http://pertanian.perlis.gov.my</a>	48	3	15	16	10	4	3	W
479	46	Sabah Public Works Department	<a href="http://www.jkr.sabah.gov.my/">http://www.jkr.sabah.gov.my/</a>	48	3	18	19	6	0	5	W
480	46	Sabah State Rubber Industry Board	<a href="http://www.ligs.sabah.gov.my/">http://www.ligs.sabah.gov.my/</a>	48	3	13	19	8	4	4	W
481	46	Selangor Mufti Department	<a href="http://www.muftiselangor.gov.my">http://www.muftiselangor.gov.my</a>	48	3	20	17	2	4	5	W
482	46	Selangor Public Services Commission	<a href="http://spn.selangor.gov.my">http://spn.selangor.gov.my</a>	48	3	17	17	8	2	4	W
483	46	Selangor State Development Corporation	<a href="http://www.pkns.gov.my">http://www.pkns.gov.my</a>	48	3	15	14	8	6	5	W
484	47	Bukit Beruang Community College	<a href="http://www.kkbbm.edu.my">http://www.kkbbm.edu.my</a>	47	3	16	17	4	4	6	W
485	47	Institut Pendidikan Guru Kampus Dato' Razali Ismail	<a href="http://www.ipgmkdri.edu.my">http://www.ipgmkdri.edu.my</a>	47	3	19	15	6	2	5	W
486	47	Institut Pendidikan Guru Kampus Pendidikan Teknik	<a href="http://www.ipteknik.edu.my/v2">http://www.ipteknik.edu.my/v2</a>	47	3	18	19	6	2	2	W
487	47	IPGM Kampus Pendidikan Islam	<a href="http://www.ipislam.edu.my/index.php">http://www.ipislam.edu.my/index.php</a>	47	3	21	15	6	2	3	W
488	47	Kuantan Community College	<a href="http://www.kkkua.edu.my/">http://www.kkkua.edu.my/</a>	47	3	12	21	6	4	4	W
489	47	Kulim District Office	<a href="http://webjabatan.kedah.gov.my/pdk.php">http://webjabatan.kedah.gov.my/pdk.php</a>	47	3	5	23	10	4	5	W
490	47	MIMOS Berhad	<a href="http://www.mimos.my">http://www.mimos.my</a>	47	3	17	20	8	0	2	W
491	47	Ministry of Agriculture Development and Food Industry	<a href="http://www.sabah.gov.my/madfi">http://www.sabah.gov.my/madfi</a>	47	3	17	13	10	0	7	W
492	47	National Biotechnology Directorate (BIOTECH)	<a href="http://www.biotek.gov.my">http://www.biotek.gov.my</a>	47	3	17	21	8	0	1	W
493	47	Perak Town and Rural Planning Department	<a href="http://jpbpd.perak.gov.my/webv3/index.php?lang=ms">http://jpbpd.perak.gov.my/webv3/index.php?lang=ms</a>	47	3	18	16	4	6	3	W
494	47	Sabah Economic Development Corporation	<a href="http://www.sedco.com.my/">http://www.sedco.com.my/</a>	47	3	15	16	6	6	4	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
495	47	Selangor Department of Information Services	<a href="http://www.penerangan.gov.my/selangor">http://www.penerangan.gov.my/selangor</a>	47	3	15	20	8	4	0	W
496	47	Temerloh District and Land Office	<a href="http://pdttemerloh.pahang.gov.my">http://pdttemerloh.pahang.gov.my</a>	47	3	16	19	2	4	6	W
497	48	Betong District Council	<a href="http://www.betongdc.sarawak.gov.my">http://www.betongdc.sarawak.gov.my</a>	46	3	14	21	6	4	1	W
498	48	Department of Irrigation and Drainage, Sabah	<a href="http://www.did.sabah.gov.my">http://www.did.sabah.gov.my</a>	46	3	18	15	6	4	3	W
499	48	Kota Kinabalu City Hall	<a href="http://www.dbkk.gov.my/en/content/news">http://www.dbkk.gov.my/en/content/news</a>	46	3	17	15	4	4	6	W
500	48	Land Office of Kota Tinggi	<a href="http://www.johordt.gov.my/ptkotatinggi/">http://www.johordt.gov.my/ptkotatinggi/</a>	46	3	16	21	4	0	5	W
501	48	Lundu District Council	<a href="http://www.lundudc.sarawak.gov.my">http://www.lundudc.sarawak.gov.my</a>	46	3	16	18	8	4	0	W
502	48	Malaysian Timber Council	<a href="http://www.mtc.com.my">http://www.mtc.com.my</a>	46	3	15	14	4	6	7	W
503	48	Melaka Institute of Management and Integrity	<a href="http://inspim.gov.my/v2.0/">http://inspim.gov.my/v2.0/</a>	46	3	16	21	2	4	3	W
504	48	Melaka Museums Corporation	<a href="http://www.perzim.gov.my">http://www.perzim.gov.my</a>	46	3	18	19	4	2	3	W
505	48	Ministry of Rural Development	<a href="http://www.sabah.gov.my/kplb">http://www.sabah.gov.my/kplb</a>	46	3	13	20	8	0	5	W
506	48	Paya Besar Community College	<a href="http://www.kkpbe.edu.my/?lang=mys">http://www.kkpbe.edu.my/?lang=mys</a>	46	3	16	20	4	2	4	W
507	48	Perak Water Board	<a href="http://www.lap.com.my/web/">http://www.lap.com.my/web/</a>	46	3	15	17	6	4	4	W
508	48	Perlis Mufti Department	<a href="http://mufti.perlis.gov.my">http://mufti.perlis.gov.my</a>	46	3	16	19	4	4	3	W
509	48	Sabah Credit Corporation	<a href="http://www.sabahcredit.com.my/">http://www.sabahcredit.com.my/</a>	46	3	16	19	6	2	3	W
510	48	Wilayah Persekutuan Islamic Religious Council	<a href="http://www.maiwp.gov.my">http://www.maiwp.gov.my</a>	46	3	18	20	4	2	2	W
511	49	Belaga District Office	<a href="http://www.belagado.sarawak.gov.my">http://www.belagado.sarawak.gov.my</a>	45	3	11	21	8	4	1	W
512	49	Institut Pendidikan Guru Kampus Tun Hussein Onn	<a href="http://www.iptho.edu.my/news.php">http://www.iptho.edu.my/news.php</a>	45	3	17	19	4	0	5	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
513	49	Kota Setar Islamic Religious Office	<a href="http://webjabatan.kedah.gov.my/paks.php">http://webjabatan.kedah.gov.my/paks.php</a>	45	3	3	21	10	6	5	W
514	49	Land and Survey Department Sarawak	<a href="http://www.landsurvey.sarawak.gov.my">http://www.landsurvey.sarawak.gov.my</a>	45	3	16	17	4	4	4	W
515	49	Lawas District Council	<a href="http://www.lawasdc.sarawak.gov.my">http://www.lawasdc.sarawak.gov.my</a>	45	3	12	15	10	8	0	W
516	49	Lubok Antu District Council	<a href="http://www.lubokantudc.sarawak.gov.my">http://www.lubokantudc.sarawak.gov.my</a>	45	3	17	18	6	4	0	W
517	49	National Sports Council	<a href="http://www.nsc.gov.my">http://www.nsc.gov.my</a>	45	3	18	17	10	0	0	W
518	49	Pahang Mufti Department	<a href="http://www.muftipahang.gov.my">http://www.muftipahang.gov.my</a>	45	3	17	24	4	0	0	W
519	49	Pahang Social Welfare Department	<a href="http://jkm.pahang.gov.my">http://jkm.pahang.gov.my</a>	45	3	17	17	10	0	1	W
520	49	Royal Customs Academy Malaysia (AKMAL)	<a href="http://www.akmal.gov.my">http://www.akmal.gov.my</a>	45	3	17	17	6	0	5	W
521	49	Sabah Foundation	<a href="http://www.ysnet.org.my/">http://www.ysnet.org.my/</a>	45	3	18	15	6	4	2	W
522	49	Sarawak Economic Development Corporation	<a href="http://www.sedc.com.my">http://www.sedc.com.my</a>	45	3	16	18	6	4	1	W
523	49	Sibu Rural District Council	<a href="http://www.srdc.gov.my">http://www.srdc.gov.my</a>	45	3	15	19	6	4	1	W
524	50	Institute for Medical Research	<a href="http://www.imr.gov.my">http://www.imr.gov.my</a>	44	3	18	17	8	0	1	W
525	50	Jerantut District and Land Office	<a href="http://pdtjerantut.pahang.gov.my">http://pdtjerantut.pahang.gov.my</a>	44	3	17	16	8	0	3	W
526	50	Johor Islamic Corporation	<a href="http://www.pij.gov.my">http://www.pij.gov.my</a>	44	3	14	20	8	2	0	W
527	50	Kedah Veterinary Services Department	<a href="http://www.jpvkedah.net/portal">http://www.jpvkedah.net/portal</a>	44	3	18	18	2	4	2	W
528	50	Kelantan State Chief Minister Corporation	<a href="http://www.pmbk.gov.my">http://www.pmbk.gov.my</a>	44	3	13	21	4	6	0	W
529	50	Kemaman District Office	<a href="http://pdkemaman.terengganu.gov.my">http://pdkemaman.terengganu.gov.my</a>	44	3	12	16	6	6	4	W
530	50	Kuala Terengganu Community College	<a href="http://www.kkktu.edu.my">http://www.kkktu.edu.my</a>	44	3	15	21	6	0	2	W
531	50	Melaka State Library	<a href="http://www.perpustam.gov.my/">http://www.perpustam.gov.my/</a>	44	3	18	18	6	0	2	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
532	50	Negeri Sembilan Social Welfare Department	<a href="http://www2.ns.gov.my/jkmns/v1/">http://www2.ns.gov.my/jkmns/v1/</a>	44	3	15	16	10	0	3	W
533	50	Penampang District Council	<a href="http://www.sabah.gov.my/md.ppg/">http://www.sabah.gov.my/md.ppg/</a>	44	3	18	13	4	4	5	W
534	50	Penang Botanic Gardens	<a href="http://www.penangbotanicgardens.gov.my">http://www.penangbotanicgardens.gov.my</a>	44	3	10	22	8	4	0	W
535	50	Public Services Department Sabah	<a href="http://www.sabah.gov.my/jpan">http://www.sabah.gov.my/jpan</a>	44	3	20	13	4	0	7	W
536	50	Raub District and Land Office	<a href="http://pdtraub.pahang.gov.my">http://pdtraub.pahang.gov.my</a>	44	3	11	20	6	4	3	W
537	50	State Attorney-General's Chambers	<a href="http://www.sag.sarawak.gov.my">http://www.sag.sarawak.gov.my</a>	44	3	12	18	10	4	0	W
538	51	Ministry of Community Development and Consumer Affairs	<a href="http://www.sabah.gov.my/mss/">http://www.sabah.gov.my/mss/</a>	43	3	16	14	4	4	5	W
539	51	Ministry of Industrial Development	<a href="http://www.sabah.gov.my/mid/">http://www.sabah.gov.my/mid/</a>	43	3	13	19	6	0	5	W
540	51	National Economic Advisory Council	<a href="http://www.neac.gov.my">http://www.neac.gov.my</a>	43	3	12	19	8	2	2	W
541	51	Perlis Veterinary Services Department	<a href="http://veterinar.perlis.gov.my/utama.php">http://veterinar.perlis.gov.my/utama.php</a>	43	3	15	15	6	4	3	W
542	51	Sabah Public Complaints Bureau	<a href="http://www.aduan.sabah.gov.my/">http://www.aduan.sabah.gov.my/</a>	43	3	13	14	10	4	2	W
543	51	Samarahan District Council	<a href="http://www.samarahandc.sarawak.gov.my">http://www.samarahandc.sarawak.gov.my</a>	43	3	17	14	8	4	0	W
544	51	Selangor State Forestry Department	<a href="http://www.forestry.gov.my/selangor/">http://www.forestry.gov.my/selangor/</a>	43	3	12	19	8	4	0	W
545	51	Tawau Municipal Council	<a href="http://www.mpt.sabah.gov.my/">http://www.mpt.sabah.gov.my/</a>	43	3	14	18	4	0	7	W
546	52	Bintulu Port Authority	<a href="http://www.bpa.gov.my">http://www.bpa.gov.my</a>	42	3	12	18	8	0	4	W
547	52	Chenderoh Community College	<a href="http://www.kkche.edu.my">http://www.kkche.edu.my</a>	42	3	13	17	10	0	2	W
548	52	Department of Fisheries Sabah	<a href="http://www.fishdept.sabah.gov.my">http://www.fishdept.sabah.gov.my</a>	42	3	13	15	4	4	6	W
549	52	Department of Irrigation and Drainage, Melaka	<a href="http://jps.melaka.gov.my">http://jps.melaka.gov.my</a>	42	3	14	19	8	0	1	W
550	52	Institut Pendidikan Guru Kampus Darul Aman	<a href="http://www.ipda.edu.my/index.htm">http://www.ipda.edu.my/index.htm</a>	42	3	15	14	4	2	7	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
551	52	Land Office of Batu Pahat	<a href="http://www.johordt.gov.my/ptbatupahat/">http://www.johordt.gov.my/ptbatupahat/</a>	42	3	14	12	10	0	6	W
552	52	Land Office of Mersing	<a href="http://www.johordt.gov.my/ptmersing/">http://www.johordt.gov.my/ptmersing/</a>	42	3	17	15	4	0	6	W
553	52	Land Office of Pontian	<a href="http://www.johordt.gov.my/ptpontian">http://www.johordt.gov.my/ptpontian</a>	42	3	14	20	4	2	2	W
554	52	Majlis Agama Islam dan Adat Resam Melayu Pahang	<a href="http://www.muip.gov.my">http://www.muip.gov.my</a>	42	3	17	17	4	0	4	W
555	52	Muzium Negara	<a href="http://www.muziumnegara.gov.my/index.php">http://www.muziumnegara.gov.my/index.php</a>	42	3	12	22	6	0	2	W
556	52	National Advanced Youth Vocational Institute IKTBN Sepang	<a href="http://www.iktbnsp.gov.my">http://www.iktbnsp.gov.my</a>	42	3	16	16	0	8	2	W
557	52	Perlis State Economic Development Corporation	<a href="http://pkenps.gov.my/index.php">http://pkenps.gov.my/index.php</a>	42	3	15	18	4	4	1	W
558	52	Sabah Islamic Affairs Department	<a href="http://www.jheains.sabah.gov.my">http://www.jheains.sabah.gov.my</a>	42	3	16	11	10	0	5	W
559	53	Board of Architects Malaysia	<a href="http://www.lam.gov.my">http://www.lam.gov.my</a>	41	3	15	21	4	0	1	W
560	53	District and Land Office of Petaling	<a href="http://www.selangor.gov.my/petaling/main.php">http://www.selangor.gov.my/petaling/main.php</a>	41	3	9	20	6	0	6	W
561	53	Kedah State Public Service Commission	<a href="http://www.spakedah.gov.my">http://www.spakedah.gov.my</a>	41	3	11	20	2	4	4	W
562	53	Pahang Skills Development Centre	<a href="http://www.psd.gov.my">http://www.psd.gov.my</a>	41	3	14	19	4	2	2	W
563	53	Public Works Department of Sarawak	<a href="http://www.jkr.sarawak.gov.my">http://www.jkr.sarawak.gov.my</a>	41	3	12	19	4	4	2	W
564	53	Saratok District Council	<a href="http://www.saratokdc.sarawak.gov.my">http://www.saratokdc.sarawak.gov.my</a>	41	3	15	13	8	4	1	W
565	53	Sarawak Museum Department	<a href="http://www.museum.sarawak.gov.my">http://www.museum.sarawak.gov.my</a>	41	3	10	23	2	4	2	W
566	54	Bau District Council	<a href="http://www.baudc.sarawak.gov.my">http://www.baudc.sarawak.gov.my</a>	40	3	15	13	6	4	2	W
567	54	Curriculum Development Centre	<a href="http://www.moe.gov.my/bpk">http://www.moe.gov.my/bpk</a>	40	3	18	17	4	0	1	W
568	54	Kapit District Council	<a href="http://www.kapitdc.sarawak.gov.my/">http://www.kapitdc.sarawak.gov.my/</a>	40	3	12	18	6	4	0	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
569	54	Keretapi Tanah Melayu Berhad (KTMB)	<a href="http://www.ktmb.com.my/">http://www.ktmb.com.my/</a>	40	3	9	12	4	10	5	W
570	54	Ministry of Local Government and Housing	<a href="http://www.sabah.gov.my/mlgh/">http://www.sabah.gov.my/mlgh/</a>	40	3	14	13	6	0	7	W
571	54	National Youth Vocational Institute Bachok	<a href="http://www.ikbnbc.gov.my">http://www.ikbnbc.gov.my</a>	40	3	12	18	2	6	2	W
572	54	Perak Social Welfare Department	<a href="http://kebajikan.perak.gov.my/">http://kebajikan.perak.gov.my/</a>	40	3	12	17	6	4	1	W
573	54	Sandakan Municipal Council	<a href="http://www.mps.sabah.gov.my/">http://www.mps.sabah.gov.my/</a>	40	3	13	16	4	0	7	W
574	55	Bandar Darulaman Community College	<a href="http://www.kkbda.edu.my">http://www.kkbda.edu.my</a>	39	2	14	13	10	0	2	W
575	55	Bumiputera Entrepreneur Development Unit	<a href="http://www.usahawan-sarawak.gov.my/v2/">http://www.usahawan-sarawak.gov.my/v2/</a>	39	2	8	15	10	4	2	W
576	55	Islamic Religious Department of Malacca	<a href="http://jaim.melaka.gov.my">http://jaim.melaka.gov.my</a>	39	2	14	15	4	4	2	W
577	55	Keningau District Council	<a href="http://www.sabah.gov.my/md.kgu">http://www.sabah.gov.my/md.kgu</a>	39	2	14	17	8	0	0	W
578	55	Malaysian Technology Development Corporation (MTDC)	<a href="http://www.mtdc.com.my/web/p/home">http://www.mtdc.com.my/web/p/home</a>	39	2	14	21	2	0	2	W
579	55	Management Service Unit	<a href="http://sukpengurusan.terengganu.gov.my">http://sukpengurusan.terengganu.gov.my</a>	39	2	10	18	6	4	1	W
580	55	Miri District Office	<a href="http://www.mirido.sarawak.gov.my/modules/web/index.php">http://www.mirido.sarawak.gov.my/modules/web/index.php</a>	39	2	7	18	8	6	0	W
581	55	Perak Mufti Department	<a href="http://mufti.perak.gov.my/">http://mufti.perak.gov.my/</a>	39	2	16	17	4	0	2	W
582	55	Sabah Urban Development Corporation	<a href="http://sudc.com.my/">http://sudc.com.my/</a>	39	2	14	14	4	6	1	W
583	55	Subis District Council	<a href="http://www.mdsabis.sarawak.gov.my">http://www.mdsabis.sarawak.gov.my</a>	39	2	12	15	4	4	4	W
584	55	Sungai Petani Community College	<a href="http://www.kkspe.edu.my/">http://www.kkspe.edu.my/</a>	39	2	16	13	4	4	2	W
585	55	Terengganu State Economic Planning Unit	<a href="http://upen.terengganu.gov.my">http://upen.terengganu.gov.my</a>	39	2	7	20	6	4	2	W



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
586	56	Department of Civil Aviation	<a href="http://www.dca.gov.my/">http://www.dca.gov.my/</a>	38	2	13	17	8	0	0	W
587	56	Laku Management Sdn. Bhd.	<a href="http://www.lakumanagement.com.my">http://www.lakumanagement.com.my</a>	38	2	14	13	4	4	3	W
588	56	Limbang District Council	<a href="http://www.limbangdc.gov.my">http://www.limbangdc.gov.my</a>	38	2	14	14	6	4	0	W
589	56	Malaysian Furniture Promotion Council	<a href="http://www.mfpc.com.my">http://www.mfpc.com.my</a>	38	2	14	17	6	0	1	W
590	56	National Youth Vocational Institute Wakaf Tapai	<a href="http://www.ikbnwt.gov.my">http://www.ikbnwt.gov.my</a>	38	2	12	18	0	4	4	W
591	56	Padawan Municipal Council	<a href="http://www.mpp.gov.my/eng/index.htm">http://www.mpp.gov.my/eng/index.htm</a>	38	2	15	17	0	4	2	W
592	56	Ports and Harbour Department	<a href="http://www.sabah.gov.my/jpds">http://www.sabah.gov.my/jpds</a>	38	2	11	16	2	4	5	W
593	56	Sabah State Sports Board	<a href="http://www.sabah.gov.my/lis">http://www.sabah.gov.my/lis</a>	38	2	13	14	6	0	5	W
594	56	Tioman Development Authority	<a href="http://www.tioman.gov.my">http://www.tioman.gov.my</a>	38	2	14	17	4	0	3	W
595	57	Bandar Penawar Community College	<a href="http://www.kkbpenawar.edu.my">http://www.kkbpenawar.edu.my</a>	37	2	10	16	2	4	5	W
596	57	Environment Protection Department	<a href="http://www.sabah.gov.my/jpas">http://www.sabah.gov.my/jpas</a>	37	2	16	17	4	0	0	W
597	57	Kuala Penyu District Office	<a href="http://www.sabah.gov.my/pd.kp">http://www.sabah.gov.my/pd.kp</a>	37	2	12	12	4	4	5	W
598	57	Ministry of Infrastructure Development	<a href="http://www.kpi.sabah.gov.my/">http://www.kpi.sabah.gov.my/</a>	37	2	11	14	8	4	0	W
599	57	Perlis Town and Rural Planning Department	<a href="http://jpbd.perlis.gov.my">http://jpbd.perlis.gov.my</a>	37	2	19	14	4	0	0	W
600	57	Sabah Forest Development Authority	<a href="http://www.sabah.gov.my/SAFODA">http://www.sabah.gov.my/SAFODA</a>	37	2	13	15	4	0	5	W
601	57	Saratok District Office	<a href="http://www.saratokdo.sarawak.gov.my">http://www.saratokdo.sarawak.gov.my</a>	37	2	11	16	4	6	0	W
602	57	Sarawak Rivers Board	<a href="http://www.srb.sarawak.gov.my">http://www.srb.sarawak.gov.my</a>	37	2	12	16	4	4	1	W
603	57	State Financial and Treasury Department	<a href="http://ppnk.kedah.gov.my">http://ppnk.kedah.gov.my</a>	37	2	12	21	4	0	0	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
604	57	Syarikat Air Terengganu Sdn. Bhd. (SATU)	http://www.satuwater.com.my	37	2	12	16	4	0	5	W
605	58	Bera District and Land Office	http://pdtbera.pahang.gov.my	36	2	15	16	4	0	1	W
606	58	Brooke Dockyard and Engineering Works Corporation	http://www.brookedockyard.com	36	2	15	13	4	4	0	W
607	58	District and Land Office of Besut	http://pdtbesut.terengganu.gov.my	36	2	9	15	6	4	2	W
608	58	Jempol Community College	http://www.kkjns.edu.my	36	2	14	15	2	2	3	W
609	58	Kedah Public Works Department	http://kedah.jkr.gov.my	36	2	15	8	4	4	5	W
610	58	Keningau District Office	http://www.sabah.gov.my/pd.kgu	36	2	11	12	4	4	5	W
611	58	Kota Belud District Office	http://www.sabah.gov.my/pd.kb	36	2	14	13	4	0	5	W
612	58	Malaysia Highway Authority	http://www.llmnet.gov.my/serverpages/common/	36	2	13	16	4	0	3	W
613	58	Marudi District Council	http://www.marudidc.org	36	2	8	12	10	6	0	W
614	58	Melaka Agriculture Department	http://www.agricmelaka.gov.my/v2/default.asp	36	2	11	21	4	0	0	W
615	58	Melaka Customary Lands Development Corporation	http://pertam.gov.my/bm/main.php	36	2	16	14	2	4	0	W
616	58	Penang State Mufti Office	http://mufti.penang.gov.my/mufti.html	36	2	10	19	6	0	1	W
617	58	Perbadanan Adat Melayu dan Warisan Negeri Selangor (PADAT)	http://www.padat.gov.my/my2/	36	2	10	17	0	4	5	W
618	58	Perlis Syariah Judiciary Department	http://syariah.perlis.gov.my	36	2	15	15	4	0	2	W
619	58	Sabah Fisheries and Fishermen Corporation	http://www.sabah.gov.my/konelayan/	36	2	18	13	4	0	1	W
620	58	State Veterinary Services Department	http://jpvmelaka.gov.my/bm/main.php?option=utama	36	2	13	17	2	4	0	W
621	58	Terengganu Veterinary Services Department	http://www.jphtrg.com/v1	36	2	10	17	4	4	1	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
622	58	Women's Affairs Unit	<a href="http://www.wanita.sabah.gov.my">http://www.wanita.sabah.gov.my</a>	36	2	11	12	8	0	5	W
623	59	Beluran District Council	<a href="http://www.sabah.gov.my/md.blm">http://www.sabah.gov.my/md.blm</a>	35	2	14	13	8	0	0	W
624	59	Department of Civil Aviation Malaysia Region III : Sarawak	<a href="http://www.dca-sarawak.gov.my/">http://www.dca-sarawak.gov.my/</a>	35	2	12	17	4	0	2	W
625	59	Lipis District and Land Office	<a href="http://pdtlipis.pahang.gov.my">http://pdtlipis.pahang.gov.my</a>	35	2	10	19	4	0	2	W
626	59	Malaysian Timber Certification Council	<a href="http://www.mtcc.com.my">http://www.mtcc.com.my</a>	35	2	15	12	2	4	2	W
627	59	State Treasury Office	<a href="http://pkn.pahang.gov.my">http://pkn.pahang.gov.my</a>	35	2	16	15	4	0	0	W
628	59	Tawau Community College	<a href="http://202.71.109.197/v3/">http://202.71.109.197/v3/</a>	35	2	11	19	2	2	1	W
629	60	Agriculture Industrial Development Board	<a href="http://www.lkpp.gov.my">http://www.lkpp.gov.my</a>	34	2	11	15	6	0	2	W
630	60	Beaufort District Office	<a href="http://www.sabah.gov.my/pd.bft/">http://www.sabah.gov.my/pd.bft/</a>	34	2	8	17	4	0	5	W
631	60	Beluran District Office	<a href="http://www.sabah.gov.my/pd.blm/">http://www.sabah.gov.my/pd.blm/</a>	34	2	12	13	4	0	5	W
632	60	Cabinet and Policy Division	<a href="http://www.sabah.gov.my/bkd/">http://www.sabah.gov.my/bkd/</a>	34	2	13	12	4	0	5	W
633	60	Institut Pendidikan Guru Kampus Gaya	<a href="http://www.sabah.edu.my/ipgkgaya/">http://www.sabah.edu.my/ipgkgaya/</a>	34	2	15	15	4	0	0	W
634	60	Kanowit District Office	<a href="http://www.kanowitdo.sarawak.gov.my/index.html">http://www.kanowitdo.sarawak.gov.my/index.html</a>	34	2	8	14	8	4	0	W
635	60	Kinabatangan District Office	<a href="http://www.sabah.gov.my/pd.kbtg">http://www.sabah.gov.my/pd.kbtg</a>	34	2	12	13	4	0	5	W
636	60	Lahad Datu District Office	<a href="http://www.sabah.gov.my/pd.ld/">http://www.sabah.gov.my/pd.ld/</a>	34	2	10	11	8	0	5	W
637	60	Malaysian Industrial Development Finance (MIDF)	<a href="http://www.midf.com.my/main">http://www.midf.com.my/main</a>	34	2	13	15	4	0	2	W
638	60	Malaysian Industry-Government Group for High Technology (MIGHT)	<a href="http://www.might.org.my">http://www.might.org.my</a>	34	2	8	15	4	4	3	W
639	60	Melaka Islamic University College	<a href="http://www.kuim.edu.my/v3/">http://www.kuim.edu.my/v3/</a>	34	2	10	20	2	0	2	W
640	60	Penang Water Supply Corporation	<a href="http://www.pba.com.my">http://www.pba.com.my</a>	34	2	13	17	2	0	2	W

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				Score	Star	C	U	Sec	P	Ser	
641	61	Human Resources Development Unit	<a href="http://www.hrdnet.sarawak.gov.my/modules/web/index.php">http://www.hrdnet.sarawak.gov.my/modules/web/index.php</a>	33	2	3	20	8	2	0	W
642	61	Johor Public Services Commission	<a href="http://spaj.johordt.gov.my/v1">http://spaj.johordt.gov.my/v1</a>	33	2	13	14	4	0	2	W
643	61	Land and District Office of Rengit	<a href="http://www.johordt.gov.my/ptdrengit/">http://www.johordt.gov.my/ptdrengit/</a>	33	2	12	13	4	4	0	W
644	61	Perak Foundation	<a href="http://yayasanperak.com.my">http://yayasanperak.com.my</a>	33	2	14	13	2	2	2	W
645	61	Sabah State Economic Planning Unit	<a href="http://www.sabah.gov.my/upen/">http://www.sabah.gov.my/upen/</a>	33	2	13	11	4	0	5	W
646	61	Sabah Survey and Mapping Department	<a href="http://www.jupsb.gov.my/">http://www.jupsb.gov.my/</a>	33	2	9	13	6	4	1	W
647	62	Dalat District Office	<a href="http://www.dalatdo.sarawak.gov.my">http://www.dalatdo.sarawak.gov.my</a>	32	2	11	10	4	4	3	W
648	62	Institut Pendidikan Guru Kampus Sarawak	<a href="http://www.ipsmiri.edu.my">http://www.ipsmiri.edu.my</a>	32	2	8	15	8	0	1	W
649	62	Kuching District Office	<a href="http://www.kuchingdo.sarawak.gov.my">http://www.kuchingdo.sarawak.gov.my</a>	32	2	11	12	6	0	3	W
650	62	Menumbok Sub District Office	<a href="http://www.sabah.gov.my/dkmb">http://www.sabah.gov.my/dkmb</a>	32	2	9	16	2	0	5	W
651	62	Perlis Social Welfare Department	<a href="http://jkm.perlis.gov.my/main3.html">http://jkm.perlis.gov.my/main3.html</a>	32	2	14	12	4	0	2	W
652	62	Sabah Agriculture Department	<a href="http://www.sabah.gov.my/tani">http://www.sabah.gov.my/tani</a>	32	2	13	15	4	0	0	W
653	62	Sabah Parks	<a href="http://www.sabahparks.org/eng/public/default.asp">http://www.sabahparks.org/eng/public/default.asp</a>	32	2	13	13	4	2	0	W
654	62	Terengganu Advanced Technical Institute (TATI)	<a href="http://www.tatiuc.edu.my">http://www.tatiuc.edu.my</a>	32	2	10	18	2	0	2	W
655	63	Maradong and Julau District Council	<a href="http://www.maradong-julaudc.sarawak.gov.my">http://www.maradong-julaudc.sarawak.gov.my</a>	31	2	8	14	2	4	3	W
656	63	National Youth Vocational Institute Temerloh	<a href="http://www.ikbnt.gov.my">http://www.ikbnt.gov.my</a>	31	2	10	15	0	4	2	W
657	63	PUSPANITA Sabah State Branch	<a href="http://www.sabah.gov.my/pnita/">http://www.sabah.gov.my/pnita/</a>	31	2	14	15	2	0	0	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
658	63	Sabah Land Development Board	<a href="http://www.sldb.com.my/index.php?sc=home">http://www.sldb.com.my/index.php?sc=home</a>	31	2	15	12	4	0	0	W
659	64	Kedah State Library	<a href="http://www.kdhlb.gov.my">http://www.kdhlb.gov.my</a>	30	2	10	15	4	0	1	W
660	64	Kedah State Sports Corporation	<a href="http://psnk.kedah.gov.my">http://psnk.kedah.gov.my</a>	30	2	12	12	0	6	0	W
661	64	Kunak District Office	<a href="http://www.sabah.gov.my/pd.knk">http://www.sabah.gov.my/pd.knk</a>	30	2	12	11	2	0	5	W
662	64	Malaysian Cultural Institute	<a href="http://ismma.melaka.gov.my/">http://ismma.melaka.gov.my/</a>	30	2	9	15	2	4	0	W
663	64	Nabawan District Office	<a href="http://www.sabah.gov.my/pd.nbw">http://www.sabah.gov.my/pd.nbw</a>	30	2	11	12	2	0	5	W
664	64	National Youth Vocational Institute Jitra	<a href="http://www.ikbnjt.gov.my">http://www.ikbnjt.gov.my</a>	30	2	11	13	0	4	2	W
665	64	Penampang District Office	<a href="http://www.sabah.gov.my/pd.ppg">http://www.sabah.gov.my/pd.ppg</a>	30	2	11	10	0	4	5	W
666	64	Putatan District Office	<a href="http://www.sabah.gov.my/dkptn">http://www.sabah.gov.my/dkptn</a>	30	2	8	15	2	0	5	W
667	64	Sarikei District Office	<a href="http://www.sarikeido.sarawak.gov.my">http://www.sarikeido.sarawak.gov.my</a>	30	2	13	13	4	0	0	W
668	64	Science and Technology Unit	<a href="http://www.sabah.gov.my/ust/">http://www.sabah.gov.my/ust/</a>	30	2	12	9	2	0	7	W
669	64	Sipitang District Office	<a href="http://www.sabah.gov.my/pd.sptg/">http://www.sabah.gov.my/pd.sptg/</a>	30	2	10	11	4	0	5	W
670	64	State Governor's Office	<a href="http://www.tytmelaka.gov.my">http://www.tytmelaka.gov.my</a>	30	2	11	17	2	0	0	W
671	65	Bukit Fraser Development Corporation	<a href="http://www.pkbf.org.my">http://www.pkbf.org.my</a>	29	2	13	14	2	0	0	W
672	65	Land Office of Muar	<a href="http://www.johordt.gov.my/ptmuar">http://www.johordt.gov.my/ptmuar</a>	29	2	13	11	2	0	3	W
673	65	Papar District Office	<a href="http://www.sabah.gov.my/pd.ppr/">http://www.sabah.gov.my/pd.ppr/</a>	29	2	9	13	2	0	5	W
674	65	Selangau District Office	<a href="http://selangaudo.sarawak.gov.my">http://selangaudo.sarawak.gov.my</a>	29	2	13	11	4	0	1	W
675	66	Kinabatangan District Council	<a href="http://www.sabah.gov.my/md.kinabatangan/">http://www.sabah.gov.my/md.kinabatangan/</a>	28	2	11	10	4	0	3	W
676	66	Ranau District Office	<a href="http://www.sabah.gov.my/pd.rnu/">http://www.sabah.gov.my/pd.rnu/</a>	28	2	11	13	4	0	0	W

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
677	66	Sarawak Land Consolidation and Rehabilitation Authority	<a href="http://www.salcra.gov.my">http://www.salcra.gov.my</a>	28	2	4	15	4	4	1	W
678	67	Kedah Syariah Judiciary Department	<a href="http://www.kedah.gov.my/infojabatan/syariah/index.html">http://www.kedah.gov.my/infojabatan/syariah/index.html</a>	27	2	10	11	4	0	2	W
679	67	Kemabong Sub District Office	<a href="http://www.sabah.gov.my/dkkg">http://www.sabah.gov.my/dkkg</a>	27	2	11	10	2	0	4	W
680	67	Papar District Council	<a href="http://www.sabah.gov.my/md.ppr/">http://www.sabah.gov.my/md.ppr/</a>	27	2	11	12	4	0	0	W
681	68	IPG Kampus Kota Bharu	<a href="http://www.kbtc.kelantan.gov.my/">http://www.kbtc.kelantan.gov.my/</a>	26	2	5	13	4	4	0	W
682	68	Jelebu Community College	<a href="http://www.kkjel.edu.my/">http://www.kkjel.edu.my/</a>	26	2	12	10	2	0	2	W
683	68	Private Education Division (BPS)	<a href="http://schoolmalaysia.com/jps">http://schoolmalaysia.com/jps</a>	26	2	9	12	4	0	1	W
684	68	Sabah Wildlife Department	<a href="http://www.wildlife.sabah.gov.my/">http://www.wildlife.sabah.gov.my/</a>	26	2	11	13	2	0	0	W
685	68	Tambunan District Office	<a href="http://www.sabah.gov.my/pd.tbn/">http://www.sabah.gov.my/pd.tbn/</a>	26	2	9	10	4	0	3	W
686	69	Matu District Office	<a href="http://www.matudo.sarawak.gov.my">http://www.matudo.sarawak.gov.my</a>	25	2	10	11	4	0	0	W
687	69	Song District Office	<a href="http://www.songdo.sarawak.gov.my">http://www.songdo.sarawak.gov.my</a>	25	2	6	15	2	0	2	W
688	69	State Farmers' Organisation Sarawak	<a href="http://www.peladang.sarawak.gov.my">http://www.peladang.sarawak.gov.my</a>	25	2	8	15	2	0	0	W
689	70	Sabah Council of Social Services	<a href="http://www.sabah.org.my/scss/">http://www.sabah.org.my/scss/</a>	24	2	8	12	0	0	4	W
690	71	Terengganu Islamic Foundation	<a href="http://yit.terengganu.gov.my">http://yit.terengganu.gov.my</a>	23	2	3	12	4	4	0	W
691	72	Land Custody and Development Authority	<a href="http://www.pelita.gov.my">http://www.pelita.gov.my</a>	22	2	7	12	2	0	1	W
692	72	The Tunku Abdul Rahman Foundation	<a href="http://www.yayasantar.org.my">http://www.yayasantar.org.my</a>	22	2	9	13	0	0	0	W
693	73	Kota Kinabalu Industrial Park	<a href="http://www.sabah.com.my/kkip/">http://www.sabah.com.my/kkip/</a>	21	2	7	12	2	0	0	W
694	73	Tenom District Council	<a href="http://www.sabah.gov.my/md.tnm">http://www.sabah.gov.my/md.tnm</a>	21	2	13	8	0	0	0	W
695	73	Usaha Maju Foundation	<a href="http://www.sabah.gov.my/yum">http://www.sabah.gov.my/yum</a>	21	2	9	10	2	0	0	W

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				Score	Star	C	U	Sec	P	Ser	
696	74	Marudi District Office	<a href="http://www.marudido.sarawak.gov.my">http://www.marudido.sarawak.gov.my</a>	20	2	8	10	2	0	0	W
697	74	Portal Rasmi Projek Diraja Negeri Kelantan	<a href="http://www.pdrk.kelantan.gov.my/">http://www.pdrk.kelantan.gov.my/</a>	20	2	3	13	4	0	0	W
698	75	Office of KDYMM Sultan Pahang	<a href="http://pkdymm.pahang.gov.my">http://pkdymm.pahang.gov.my</a>	19	1	8	9	2	0	0	W
699	75	Perlis State Islamic Affairs and Malay Customs	<a href="http://islam.perlis.gov.my">http://islam.perlis.gov.my</a>	19	1	9	8	0	0	2	W
700	75	Serian District Office	<a href="http://www.seriando.sarawak.gov.my">http://www.seriando.sarawak.gov.my</a>	19	1	7	10	2	0	0	W
701	76	Kota Marudu District Office	<a href="http://www.sabah.gov.my/pd.km">http://www.sabah.gov.my/pd.km</a>	18	1	6	12	0	0	0	W
702	76	State Legislative Assembly (Sarawak)	<a href="http://www.dun.sarawak.gov.my">http://www.dun.sarawak.gov.my</a>	18	1	7	9	2	0	0	W
703	77	Food Safety and Quality Division	<a href="http://fsq.moh.gov.my/intro.html">http://fsq.moh.gov.my/intro.html</a>	16	1	0	14	2	0	0	W
704	77	Sabah Chief Minister's Department	<a href="http://www.sabah.gov.my/jkm">http://www.sabah.gov.my/jkm</a>	16	1	0	16	0	0	0	W
705	N/A	Beaufort District Council	<a href="http://www.sabah.gov.my/dir/ou.asp?id=md.bft&amp;sort=rank&amp;page=1">http://www.sabah.gov.my/dir/ou.asp?id=md.bft&amp;sort=rank&amp;page=1</a>	0	N/A	0	0	0	0	0	N/A
706	N/A	Chief Executive Management Information Systems	<a href="http://www.pmo.gov.my">http://www.pmo.gov.my</a>	0	N/A	0	0	0	0	0	N/A
707	N/A	Darul Makmur Stadium Corporation	<a href="http://www.malaysia.gov.my/_layouts/Govlink/agencystate.aspx">http://www.malaysia.gov.my/_layouts/Govlink/agencystate.aspx</a>	0	N/A	0	0	0	0	0	N/A
708	N/A	Department of Cooperative Development Malaysia	<a href="http://online.skm.gov.my/e-Online/index.php?mod=authentication&amp;opt=login">http://online.skm.gov.my/e-Online/index.php?mod=authentication&amp;opt=login</a>	0	N/A	0	0	0	0	0	N/A
709	N/A	Department of Fisheries Pahang	<a href="http://www.malaysia.gov.my/layouts/GovLink/NULL">http://www.malaysia.gov.my/layouts/GovLink/NULL</a>	0	N/A	0	0	0	0	0	N/A
710	N/A	Department of Irrigation and Drainage, Johor	<a href="http://www.johordt.gov.my/jps">http://www.johordt.gov.my/jps</a>	0	N/A	0	0	0	0	0	N/A
711	N/A	Department of Irrigation and Drainage, Penang	<a href="http://jps.penang.gov.my">http://jps.penang.gov.my</a>	0	N/A	0	0	0	0	0	N/A

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				Score	Star	C	U	Sec	P	Ser	
712	N/A	Department of Public Health	<a href="http://www.dph.gov.my">http://www.dph.gov.my</a>	0	N/A	0	0	0	0	0	N/A
713	N/A	Federal Territory Sports Council	<a href="http://www.kpwb.gov.my">http://www.kpwb.gov.my</a>	0	N/A	0	0	0	0	0	N/A
714	N/A	Information Systems Division	<a href="http://www2.risda.gov.my/BTM">http://www2.risda.gov.my/BTM</a>	0	N/A	0	0	0	0	0	N/A
715	N/A	Information Technology Unit, Curriculum Development Centre	<a href="http://myschoolnet.ppk.kpm.my/kdp/index.htm">http://myschoolnet.ppk.kpm.my/kdp/index.htm</a>	0	N/A	0	0	0	0	0	N/A
716	N/A	Institute of Poultry Development	<a href="http://agrolink.moa.my/jph/ikta">http://agrolink.moa.my/jph/ikta</a>	0	N/A	0	0	0	0	0	N/A
717	N/A	Integrity and Quality Team	<a href="http://www.ukink.kelantan.gov.my/">http://www.ukink.kelantan.gov.my/</a>	0	N/A	0	0	0	0	0	N/A
718	N/A	International Relations Division	<a href="http://bdhakpm.wordpress.com">http://bdhakpm.wordpress.com</a>	0	N/A	0	0	0	0	0	N/A
719	N/A	Kapit District Office	<a href="http://www.kapitdo.sarawak.gov.my">http://www.kapitdo.sarawak.gov.my</a>	0	N/A	0	0	0	0	0	N/A
720	N/A	Kedah Islamic Religious Council	<a href="http://www.maik.gov.my/myportal/index.php">http://www.maik.gov.my/myportal/index.php</a>	0	N/A	0	0	0	0	0	N/A
721	N/A	Kelantan Darul Naim Foundation	<a href="http://www.yakin.kelantan.gov.my">http://www.yakin.kelantan.gov.my</a>	0	N/A	0	0	0	0	0	N/A
722	N/A	Kemaman Port Authority	<a href="http://www.lpk.gov.my">http://www.lpk.gov.my</a>	0	N/A	0	0	0	0	0	N/A
723	N/A	Kota Belud District Council	-	0	N/A	0	0	0	0	0	N/A
724	N/A	Kota Marudu/Pitas District Council	<a href="http://www.sabah.gov.my/md.kmu/">http://www.sabah.gov.my/md.kmu/</a>	0	N/A	0	0	0	0	0	N/A
725	N/A	Kuala Penyu District Council	-	0	N/A	0	0	0	0	0	N/A
726	N/A	Kudat District Office	<a href="http://www.sabah.gov.my/pd.kdt">http://www.sabah.gov.my/pd.kdt</a>	0	N/A	0	0	0	0	0	N/A
727	N/A	Kudat Town Board	-	0	N/A	0	0	0	0	0	N/A
728	N/A	Kunak District Council	-	0	N/A	0	0	0	0	0	N/A
729	N/A	Lahad Datu District Council	-	0	N/A	0	0	0	0	0	N/A
730	N/A	Land and District Office of Labis	<a href="http://www.johordt.gov.my/ptdlabis">http://www.johordt.gov.my/ptdlabis</a>	0	N/A	0	0	0	0	0	N/A
731	N/A	Land Office of Johor Bahru	<a href="http://www.johordt.gov.my/ptjohorbahru">http://www.johordt.gov.my/ptjohorbahru</a>	0	N/A	0	0	0	0	0	N/A
732	N/A	Lubok Antu District Office	<a href="http://www.lubokantudo.sarawak.gov.my">http://www.lubokantudo.sarawak.gov.my</a>	0	N/A	0	0	0	0	0	N/A



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				Score	Star	C	U	Sec	P	Ser	
733	N/A	Malaysia Energy Centre	<a href="http://www.ptm.org.my">http://www.ptm.org.my</a>	0	N/A	0	0	0	0	0	N/A
734	N/A	Malaysian Institute of Historical and Patriotic Studies	<a href="http://www.iksep.org.my">http://www.iksep.org.my</a>	0	N/A	0	0	0	0	0	N/A
735	N/A	Mas Gading Community College	<a href="http://www.kkmas.edu.my">http://www.kkmas.edu.my</a>	0	N/A	0	0	0	0	0	N/A
736	N/A	Ministry of Tourism, Culture and Environment	<a href="http://www.sabahtourism.net/sc/kepkas/">http://www.sabahtourism.net/sc/kepkas/</a>	0	N/A	0	0	0	0	0	N/A
737	N/A	Ministry of Youth, Culture and Sports Development	<a href="http://www.sabah.gov.my/kkbs/">http://www.sabah.gov.my/kkbs/</a>	0	N/A	0	0	0	0	0	N/A
738	N/A	Nabawan District Council	-	0	N/A	0	0	0	0	0	N/A
739	N/A	National Council for Occupational Safety & Health, Ministry of Human Resources	<a href="http://www.mohr.gov.my/index.php?Itemid=224&amp;id=135&amp;option=com_content&amp;task=view">http://www.mohr.gov.my/index.php?Itemid=224&amp;id=135&amp;option=com_content&amp;task=view</a>	0	N/A	0	0	0	0	0	N/A
740	N/A	National Hydrographic Centre	<a href="http://www.emssb.com/hydro/index.php">http://www.emssb.com/hydro/index.php</a>	0	N/A	0	0	0	0	0	N/A
741	N/A	National Labour Advisory Council, MOHR	<a href="http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=134&amp;Itemid=223">http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=134&amp;Itemid=223</a>	0	N/A	0	0	0	0	0	N/A
742	N/A	Native Court	<a href="http://mbs.sarawaknet.gov.my">http://mbs.sarawaknet.gov.my</a>	0	N/A	0	0	0	0	0	N/A
743	N/A	Negeri Sembilan Tourism Action Council	<a href="http://www.ns.gov.my/tourism">http://www.ns.gov.my/tourism</a>	0	N/A	0	0	0	0	0	N/A
744	N/A	Pahang State Museum	<a href="http://www.malaysia.gov.my/_layouts/GovLink/NULL">http://www.malaysia.gov.my/_layouts/GovLink/NULL</a>	0	N/A	0	0	0	0	0	N/A
745	N/A	Perak Islamic Religious Affairs Department	<a href="http://jaipk.perak.gov.my">http://jaipk.perak.gov.my</a>	0	N/A	0	0	0	0	0	N/A
746	N/A	Perak Museum Board	<a href="http://www.jmm.gov.my/ms/museum/muzium-perak">http://www.jmm.gov.my/ms/museum/muzium-perak</a>	0	N/A	0	0	0	0	0	N/A
747	N/A	Perak Syariah Judiciary Department	<a href="http://syariah.perak.gov.my/">http://syariah.perak.gov.my/</a>	0	N/A	0	0	0	0	0	N/A
748	N/A	Perlis Polytechnic	<a href="http://www.poliperlis.edu.my/">http://www.poliperlis.edu.my/</a>	0	N/A	0	0	0	0	0	N/A

No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
749	N/A	Professional Services Development Corporation Sendirian Berhad	<a href="http://www.mypsdc.com/">http://www.mypsdc.com/</a>	0	N/A	0	0	0	0	0	N/A
750	N/A	Putrajaya Land and Mines Office	<a href="http://www.kptg.gov.my/index.php?option=com_content&amp;view=article&amp;id=186&amp;Itemid=120&amp;lang=ms">http://www.kptg.gov.my/index.php?option=com_content&amp;view=article&amp;id=186&amp;Itemid=120&amp;lang=ms</a>	0	N/A	0	0	0	0	0	N/A
751	N/A	Ranau District Council	-	0	N/A	0	0	0	0	0	N/A
752	N/A	Royal Customs and Excise Department, Johor	<a href="http://www.kastamjh.gov.my">http://www.kastamjh.gov.my</a>	0	N/A	0	0	0	0	0	N/A
753	N/A	Sarawak Stadium Corporation	<a href="http://www.stadiumcorp.gov.my">http://www.stadiumcorp.gov.my</a>	0	N/A	0	0	0	0	0	N/A
754	N/A	School Audit Division	-	0	N/A	0	0	0	0	0	N/A
755	N/A	School Department	-	0	N/A	0	0	0	0	0	N/A
756	N/A	Selangor Immigration Department	<a href="http://www.imi.gov.my/bm/telefon/im_Telefon.asp">http://www.imi.gov.my/bm/telefon/im_Telefon.asp</a>	0	N/A	0	0	0	0	0	N/A
757	N/A	Selangor National Registration Department	<a href="http://www.jpn.gov.my/BM/info/jpnselangor.htm">http://www.jpn.gov.my/BM/info/jpnselangor.htm</a>	0	N/A	0	0	0	0	0	N/A
758	N/A	Selangor Public Works Department	<a href="http://jkrselangor.gov.my/v2/">http://jkrselangor.gov.my/v2/</a>	0	N/A	0	0	0	0	0	N/A
759	N/A	Selangor Road Transport Department	<a href="http://jpbdselangor.gov.my/v2">http://jpbdselangor.gov.my/v2</a>	0	N/A	0	0	0	0	0	N/A
760	N/A	Semporna District Council	-	0	N/A	0	0	0	0	0	N/A
761	N/A	Sipitang District Council	-	0	N/A	0	0	0	0	0	N/A
762	N/A	Sri Aman District Council	<a href="http://www.sriamandc.sarawak.gov.my">http://www.sriamandc.sarawak.gov.my</a>	0	N/A	0	0	0	0	0	N/A
763	N/A	State Islamic Foundation	<a href="http://www.perlis.gov.my/kemaskini.htm">http://www.perlis.gov.my/kemaskini.htm</a>	0	N/A	0	0	0	0	0	N/A
764	N/A	State Legal Advisor	<a href="http://www.perlis.gov.my/undang">http://www.perlis.gov.my/undang</a>	0	N/A	0	0	0	0	0	N/A
765	N/A	Tambunan District Council	<a href="http://www.sabah.gov.my/md.tbn">http://www.sabah.gov.my/md.tbn</a>	0	N/A	0	0	0	0	0	N/A



No	Rank	Website Name	URL	Pillar							P/W
				Score	Star	C	U	Sec	P	Ser	
766	N/A	Tenom District Office	<a href="http://www.sabah.gov.my/pd.tnm">http://www.sabah.gov.my/pd.tnm</a>	0	N/A	0	0	0	0	0	N/A
767	N/A	Tuaran District Council	-	0	N/A	0	0	0	0	0	N/A
768	N/A	Wages Council	<a href="http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=136&amp;Itemid=225">http://www.mohr.gov.my/index.php?option=com_content&amp;task=view&amp;id=136&amp;Itemid=225</a>	0	N/A	0	0	0	0	0	N/A

Note: C = Content, U = Usability, Sec = Security, P = Participation, Ser = Services, B = Bonus

## 88.7% offering online services to citizen

The year 2012 marked the sixth Malaysian Government Portal and Website Assessment (MSPWA) conducted since its first in 2005. With the objective to reach out to the citizens, the assessment also aimed to help provide information and the online services provided by Government agencies.

MYSPWA has consistently made up of 3 approaches, namely the assessment itself and incorporating best practices. The former involved a list of criteria which was prepared and agreed upon during the Subsector Working Group (SWG) meeting. Members of the working group from MAMPU, MDSU, Public Service Department and SP7. With the 2012 annual assessment also took conducted for a period of three and half months, beginning April 2011. Upon completion of assessment, overall analysis was performed and put forward findings and recommendations.

In the latest approach, reports of international bodies were studied. The year observation was only made by Florida University World e-Government Ranking as it was the only report produced for the year. Malaysia was listed to return to first at number 24 with 87.51 score. Nevertheless, there is an improvement of 1.81 score. Out of the 9 indicators, 3 were found to be the most affected with MSPWA 2012 namely Request New/Reissue Functioning Applications, National Data and e-Registration.

In alignment to the requirement that some entities are not Government Portal and Website owners were introduced in the assessment. Both parties and entities have to fit the website will have the opportunity to be applied to make for the total of 300 items.



The other main objective of the assessment is to streamline all listed agencies and their staff on a number of 88 indicators for user service systems do not to confuse users or public when accessing the gateway portal of their usability.

"Although the Government has successfully operated online services, it has to rethink whether they are still relevant."

# ACRONYMS AND ABBREVIATIONS

## Acronyms and Abbreviations

MDeC	Multimedia Development Corporation
MGPWA	Malaysia Government Portals and Websites Assessment
MAMPU	Malaysian Administrative Modernisation and Management Planning Unit
MOSTI	Ministry of Science, Technology and Innovations
PSD	Public Service Department Malaysia
EPU	Economic Planning Unit
TWG	Technical Working Group
myGov	myGovernment
MPS	Managed Portal Services
NA	Not Available
USA	United States of America
SMS	Short Messaging Service
URL	Uniform Resource Locator
NSL	No Specific Link
RISDA	Rubber Industry Small Holders Development Authority
QR-KPKT	Quick Response-Kementerian Perumahan dan Kerajaan Tempatan
QR	Quick Response
W3C	World Wide Web Consortium
RSS	Really Simple Syndication
MyGDI	Malaysia Geospatial Data Infrastructure
UiTM	Universiti Teknologi Mara
NI	Not Part of the Ranking Last Year
N/A	Not Accessible
MCMC	Malaysian Communication and Multimedia Commission

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[www.mscomalaysia.my](http://www.mscomalaysia.my)



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